

Effective 01 APRIL 2026

These Local Sales Conditions apply to all sales of air cargo transportation departing from **Austria** including services incidental thereto, by or on behalf of Emirates SkyCargo. These Local Sales Conditions set out the specific booking and operational conditions which apply to Emirates SkyCargo cargo transportation sales in **Austria**.

We reserve the right to modify these Local Sales Conditions at any time and without notice we, therefore, advise you to check the latest document regularly for updates and in particular, prior to making any new bookings.

**Carriage of Cargo by Emirates SkyCargo is governed by the following:**

- (i) **Conditions of Carriage for Cargo and Conditions of Contract as displayed on the back of the Air Waybill can also be found at; <https://www.skycargo.com/conditions-of-carriage/>**
- (ii) **Local Sales Conditions, as applicable by country**

These Local Sales Conditions are governed by and in accordance with the above-mentioned conditions. Except as otherwise stated, in the event of any discrepancies and/or inconsistencies the order of precedence shall be as listed above (i) to (ii).

The Shipper and/or the representing Agent (referred to as "Customer" hereinafter) are deemed to accept the above-mentioned documents in full for all bookings for Carriage of Cargo by Emirates SkyCargo.

### **A. Rate Applicability**

Emirates SkyCargo rates for cargo transportation are based on the booking information provided by Customer, excluding any applicable surcharges, taxes, levies, fees, and other charges (e.g., related to screening, customs, DGR handling, etc.). Rates may be modified in the event of any change in the booking details.

#### **1. Product Code**

- 1.1. Rate applied is as per product code captured at the time of booking and may only be modified in the event of any change in product detail prior to delivery of shipment.
- 1.2. After flight departure no change in product will be permitted and rate applied will be based on the booking detail. It is the agent's responsibility to ensure the product code matches the rate applied prior to shipment departure.
- 1.3. All rates are based on the issuance date of the Air Waybill (AWB).

#### **2. Fuel Surcharge**

- 2.1. The Emirates SkyCargo rates applicable for each booking are based on the country of and point of sale in **EUR** excluding fuel surcharge.
- 2.2. The calculation of the applicable fuel surcharge will be as per the fuel surcharge mechanism available at <https://www.skycargo.com/shipping-services/fuel-index/>

#### **3. Tariff Notification**

- 3.1. Emirates SkyCargo reserves the right to terminate rates on the published tariff sheet with one (1) week's notification.
- 3.2. Emirates SkyCargo also reserves the right to amend, add or subtract surcharges (subject to applicable laws and regulations) on fuel, security, or external cost factors beyond its control and any such changes will be published with seven (7) days' notice.
- 3.3. Weight breakpoints are only applicable for Emirates SkyCargo's net-rates, as specified on the published tariff sheet.

Effective 01 APRIL 2026

#### 4. Spot Quotes

- 4.1. A spot quote is a one-time rate offered based on shipment details provided at time of the quote. All spot quotes are valid for seven (7) days only and should be accepted and booked within that period to avail the quote price.
- 4.2. The spot quote reference numbers should be provided at the time of booking to avail the spot quote rate. Capacity on spot-based cargo is subject to availability and approval by Emirates SkyCargo.

#### 5. Charges Collect

- 5.1. The Emirates SkyCargo team at your respective station(s) will specify the applicability of Charges Collect by destination.

#### 6. Other Charges

- 6.1. Applicable surcharges, taxes, duties, fees and other charges are applicable as mentioned in this document (**see Annexure 1**) or through your local Emirates SkyCargo office. We advise you to consult them regularly in case of changes, and particularly, prior to making a booking.
- 6.2. Ground Handling Agents ("GHA") may apply additional charges not included in the surcharges and other charges specified in this document. Please check with the local Emirates SkyCargo office for details.

### B. Booking Conditions

Cargo shipment bookings for Emirates SkyCargo should be made in accordance with the terms of the Local Sales Conditions, either online via [www.SkyCargo.com](http://www.SkyCargo.com) or via other contracted booking portals, or via a direct connection (system-to-system), by email, or by telephone using the contact details of the Emirates SkyCargo customer service office at your respective station(s).

Find your local Emirates SkyCargo office details on <https://www.skycargo.com/contact-us?tab=2>.

### C. Large Tonnage Agreement (LTA)

A Large Tonnage Agreement (LTA) is an agreed signed document required for shipments over:

- (i) **Five (5) tonnes or more on a passenger flight**
- (ii) **Ten (10) tonnes or more on a full freighter**

Cancellation charges will be applied as per Emirates SkyCargo's LTA policy mentioned below.

| <i>Notice of Cancellation by Customer</i>   | <i>Agreed Compensation Payable by Customer</i>                                       |
|---|--|
| <b>Less than 96 hours</b> but more than 72 hours<br>written notice before the agreed Cut-Off time for the booking | <b>50% of the total charges</b><br>(including air freight rates and fuel surcharge)  |
| <b>Less than 72 hours</b> but more than 48 hours<br>written notice before the agreed Cut-Off time for the booking | <b>75% of the total charges</b><br>(including air freight rates and fuel surcharge)  |
| <b>Less than 48 hours</b><br>written notice before the agreed Cut-Off time for the booking                        | <b>100% of the total charges</b><br>(including air freight rates and fuel surcharge) |

Effective 01 APRIL 2026

### D. Cancellation, No-Show and Low-Show Policies

As a condition of our acceptance of your booking, your booking is subject to the following terms:

- I. ALL bookings must be cancelled by email at least 48 hours before departure.
- II. Emirates shall charge 100% of the airfreight revenue lost in the event that the bookings are cancelled, “no show” or reduced by more than 25%, without giving Emirates email notice at least 48 hours before departure.
- III. Your AWB will be frozen and cannot be re-used. In the case of NO-SHOW the charge will be added to the AWB as Other Charge with MOC code.

### E. Cut-Off Time

The customer is responsible for tendering the shipment to the carrier as “Ready for Carriage” according to the terms stipulated in Article 3 of the Emirates SkyCargo - General Conditions of Carriage for Cargo.

Shipments departing **Vienna / Graz, Austria** must be tendered before the cut-off time indicated below. Cut-off times may vary based on size, product and station in the country of origin.

| <b>AUSTRIA</b>           |                            |                         |                               |
|--------------------------|----------------------------|-------------------------|-------------------------------|
| <i>Product</i>           | <i>Built-up Unit (BUP)</i> | <i>Loose</i>            | <i>Additional Information</i> |
| <b>General Cargo</b>     | STD – 5 hours (300mins)    | STD – 6 hours (360mins) | -                             |
| <b>Priority Cargo</b>    | STD – 5 hours (300mins)    | STD – 5 hours (300mins) | -                             |
| <b>Special Products*</b> | STD – 5 hours (300mins)    | STD – 7 hours (420mins) | -                             |

\* Special Products Cargo includes the following product codes: Dangerous Goods including ELI/ELM, Pharmaceuticals, and Perishable  
RCS and Documentation formalities must be completed prior to the above-mentioned cut-off timings.

Effective 01 APRIL 2026

### F. Export Trucking

Drop-off location Cargo acceptance conditions:

- The acceptance of transport by the carrier or its service provider from a shipper/shipper's agent at drop off location (offline) does not imply that the cargo is ready to uplift.
- Cargo will be uplifted on a booked flight after completing all acceptance, security and safety requirement checks at Carrier's gateway station after unloading of the cargo from the truck.
- Should the acceptance check fail at Carrier's gateway station, the shipper or shipper's agent is responsible to ensure cargo is make ready for acceptance or return it back at their own cost with no liability to Carrier.

### G. Pick-up and Drop-off Addresses

| COUNTRY | AIRPORT | STATION | TRANSPORT MODE | LOCATION TYPE      | LOCATION NAME   | REMARKS                       |
|---------|---------|---------|----------------|--------------------|---|-------------------------------|
| AT      | VIE     | VIE     | AIRCRAFT       | Pick-up & Drop-off | Objekt 262, Entrance 10 1300 Airport Vienna                   | contact GHA Flughafen Wien AG |
| AT      | VIE     | LNZ     | TRUCK          | Pick-up & Drop-off | c/o Flughafen Linz GmbH Flughafenstrasse 1<br>4063 Hoersching | Pick up only (no drop off)    |
| AT      | VIE     | GRZ     | TRUCK          | Pick-up & Drop-off | c/o Swissport<br>Flughafenstrasse 51<br>8073 Feldkirchen      |                               |

### H. Claims and/or Complaints

All claims and/or complaints (including requests to investigate temperature deviations) should preferably be sent through the Emirates SkyCargo customer support portal - <https://www.skycargo.com/feedback-and-complaints/>

### I. Invoicing and Payments

Any dispute in the invoice amount should be notified to the carrier immediately or up until 90 days of the AWB issue date. If the dispute is not raised within this period, the invoice shall be deemed to have been accepted. A CCA can be raised up to a maximum of 12 months from AWB issue date and subjected to a CCA Fee.

A Charges Correction Advice ("CCA") fee of **EUR 100** will apply on all CCA's when issued post 90 days (based on AWB issue date).

Invoice queries should be addressed to your respective station:

**AUSTRIA** | [skycargoviesales@emirates.com](mailto:skycargoviesales@emirates.com)

### J. Shipment Acceptability & Compliance

Shipments must comply with Emirates SkyCargo operational, regulatory, and compliance requirements applicable at origin, transit, and destination.

#### (i) Data Loggers

Shipments containing data loggers or temperature monitoring devices must comply with Emirates SkyCargo requirements.

- Shipments must be booked with Special Handling Code EMD.
- If the Data Logger contains lithium batteries, these must be declared in accordance with IATA Dangerous Goods Regulations using Special Handling Codes ELI or ELM, as applicable, along with the required statement on the AWB.
- Only Emirates SkyCargo approved data loggers are permitted on EK flights.

For the latest approved list, refer to <http://skycargo.com/my-shipments/data-loggers/>

Effective 01 APRIL 2026

### (ii) Dangerous Goods

Dangerous Goods shipments must comply with the latest IATA Dangerous Goods Regulations (DGR) and Emirates SkyCargo operator variations.

The following restrictions apply:

- **Class 4** and **Class 5** Dangerous Goods (including those classified as REQ) are **not accepted** on EK flights.
- Mercury (**UN2809**); Lithium Metal batteries (**UN3090**) and Lithium-Ion batteries (**UN3480**) are **not accepted** on EK flights.
- **Used or refurbished lithium batteries**, including those packed with or contained in equipment or battery-powered vehicles, are **not accepted** on EK flights. Only brand-new lithium battery-powered equipment and vehicles are permitted on EK flights.

For a complete list of Emirates specific restrictions on Dangerous Goods, refer to the operator variations within the IATA Dangerous Goods Regulations (DGR). Additional station-specific restrictions may apply. For guidelines, please refer to <https://www.skycargo.com/products/specialty/dangerous-goods/>

### (iii) Pre-Loading Advance Cargo Information (PLACI)

PLACI requires shipment data to be submitted in advance for security screening by relevant authorities prior to loading.

Shipments must comply with all applicable PLACI and advance data filing requirements prior to uplift.

This includes, but is not limited to:

- **US ACAS** (Air Cargo Advance Screening)
- **EU ICS2** (Import Control System 2)
- **CA PACT** (Pre-Arrival Cargo Targeting)
- **UAE NAIC** (National Advance Information Center)

Failure to comply with PLACI and related advance filing requirements may result in shipment delays, offloading, rejection by authorities, fines, or regulatory action. For a seamless, compliant, and efficient shipment experience, please refer to

<https://www.skycargo.com/my-shipments/compliance/>

### Annexure 1 - Other Charges Applicable

| CODE                                    | DESCRIPTION                                     | ORIGIN             | DESTINATION | PRODUCT CODE  | SPECIAL HANDLING CODE (SHC)   | CURRENCY | CHARGE  | CHARGE BY   | ADDITIONAL INFORMATION  | EFFECTIVE FROM | VALID TILL |
|---|---|--------------------|-------------|---|---|----------|---|---|---|----------------|------------|
| CB                                      | MAWB Manual Data Entry                          | AT                 | Worldwide   | -   | -   | EUR      | 10.00   | Per MAWB  | -   | 01-Jul-22      | 31-Dec-99  |
| CC                                      | HAWB Manual Data Entry                          | AT                 | Worldwide   | -   | -   | EUR      | 10.00   | Per HAWB  | -   | 01-Jul-22      | 31-Dec-99  |
| CD                                      | HAWB Electronic Transmission                    | AT                 | Worldwide   | -   | -   | EUR      | 2.50  | Per HAWB  | -   | 09-Feb-22      | 31-Dec-99  |
| CG                                      | MAWB Electronic Transmission                    | AT                 | Worldwide   | -   | -   | EUR      | 2.50  | Per MAWB  | -   | 09-Feb-22      | 31-Dec-99  |
| CH                                      | Handling Charges                                | AT                 | Worldwide   | -   | -   | EUR      | 8X : 35.00 // 8Y : 65.00 // Minimum EUR 100 Per Truck     | Charge/ULD  | E0099 (DoKaSch)   | 20-Nov-22      | 31-Dec-99  |
| DF                                      | Customer Service Fee (Manual Booking Fee)       | AT                 | Worldwide   | GCR/AXA/AOG/COU/PXS/PXD/PXF/PNF/AXM/AXS/AXD/AXT/VUN/VAL | -   | EUR      | 10.00   | Per MAWB  | Applicable for bookings created by Emirates SkyCargo customer service, either through email or telephone. The fee will apply to all products that can be booked online up to 3,000kg chargeable weight. | 01-Apr-26      | 31-Dec-99  |
| DK                                      | India HUM Release Order                         | AT                 | IN          | GCR (Emirates AirFreight)                               | HUM   | EUR      | 30.00   | Per MAWB  | -   | 22-May-22      | 31-Dec-99  |
|   | UAE - Import HUM Release Order                  | AT                 | UAE         | GCR (Emirates AirFreight)                               | HUM   | EUR      | 38.00   | Per MAWB  | -   | 01-Oct-24      | 31-Dec-99  |
| HR                                      | BRU - HUM Handling fee                          | AT                 | BRU         | GCR (Emirates AirFreight)                               | HUM   | EUR      | 125.00  | Per MAWB  | -   | 01-Jan-25      | 31-Dec-99  |
|   | SHA - HUM Disinfect Fee                         | AT                 | PVG         | GCR (Emirates AirFreight)                               | HUM   | EUR      | 66.00   | Per MAWB  | -   | 01-Jan-25      | 31-Dec-99  |
| IN                                      | Handling of Human Remains                       | AT                 | Worldwide   | -   | HUM   | EUR      | 150.00  | Per MAWB  | -   | 02-Oct-21      | 31-Dec-99  |
| IN                                      | Erbil Insurance                                 | AT                 | EBL         | -   | -   | EUR      | 0.15  | Per Kg (Chg Wt.)  | -   | 24-Jun-16      | 31-Dec-99  |
| KA                                      | Local Charges                                   | AT                 | Worldwide   | -   | SWP/RXS/MUW   | EUR      | 150.00  | Per MAWB  | -   | 20-Nov-22      | 31-Dec-99  |
| LA                                      | Live Animals Related Services                   | AT                 | Worldwide   | PET/AVI/DOC/EQN   | -   | EUR      | 150.00  | Per MAWB  | -   | 20-Nov-22      | 31-Dec-99  |
| MC                                      | Trivandrum Handling Charges                     | AT                 | TRV         | -   | -   | EUR      | 0.05  | Per Kg (Chg Wt.)  | -   | 10-May-22      | 31-Dec-99  |
| MI                                      | Dhaka Royalty                                   | AT                 | DAC         | -   | -   | EUR      | 0.01  | Per Kg (Chg Wt.)  | -   | 01-Oct-19      | 31-Dec-99  |
| MV                                      | BRU - AVI Handling fee                          | AT                 | BRU         | PET/AVI   | -   | EUR      | 185.00  | Per MAWB  | -   | 01-Jan-25      | 31-Dec-99  |
|   |   | AT                 | Worldwide   | -   | MUW/RXS/SWP   | EUR      | 100.00  | Per MAWB  | -   | 20-Nov-22      | 31-Dec-99  |
| MO                                      | Local Charges for "OK to Forward"               | AT                 | ADD         | -   | RFG/RNG/RPG/RFL/RFS/RSC/RFW/ROX/ROP/RPB/RIS/RRY/RCM/RMD/MAG   | EUR      | 100.00  | Per MAWB  | -   | 20-Nov-22      | 31-Dec-99  |
|   |   | AT                 | SA          | -   | RFG/RNG/RPG/RFL/RFS/RSC/RFW/ROX/ROP/RPB/RIS/RDS/RRW/RRY/RCM/MAG/RMD/RSB   | EUR      | 100.00  | Per MAWB  | -   | 20-Nov-22      | 31-Dec-99  |
| PA                                      | Perishables Handling (Used for Pharma)          | AT                 | Worldwide   | AXS/AXD/AXC/AXM/AXT                                     | -   | EUR      | 50.00   | Per MAWB  | -   | 15-Jun-23      | 31-Dec-99  |
| RA                                      | Dangerous Goods Physical/Documentary Inspection | AT                 | Worldwide   | -   | RGX/RXC/RXB/RXC/RXD/RXE/RXG/RXS/RFS/RFG/RNG/RFL/RFS/RSC/RFW/ROX/ROP/RPB/RIS/RRW/RRY/RCM/RMD/RSB/RBM/RLI/RLM/RVB/RVF/RVH/RVO | EUR      | 100.00  | Per MAWB  | -   | 01-Apr-26      | 31-Dec-99  |
|   |   | AT                 | Worldwide   | -   | ELI/ELM/RRE/REQ/ICE/MAG   | EUR      | 50.00   | Per MAWB  | -   | 20-Nov-22      | 31-Dec-99  |
| RC                                      | UAE Transit Permit Cost                         | AT                 | Worldwide   | -   | RGX/RXC/RXC/RXD/RXB/RXE/RXG/RXS/SWP/MUW   | EUR      | 50.00   | Per MAWB  | -   | 20-Nov-22      | 31-Dec-99  |
| RF                                      | Oman Government Approval & Escort Fee           | AT                 | OM          | -   | SWP/RXS/MUW   | EUR      | 176.00  | Per MAWB  | -   | 20-Nov-22      | 31-Dec-99  |
|   | Oman Government Approval                        | AT                 | OM          | -   | RRY/RRE   | EUR      | 134.00  | Per MAWB  | -   | 20-Nov-22      | 31-Dec-99  |
|   | Jordan - Import Escort Fee                      | AT                 | JO          | -   | SWP/RXS/MUW   | EUR      | 58.00   | Per MAWB  | -   | 20-Nov-22      | 31-Dec-99  |
|   | Saudi Arabia - OK to Forward                    | AT                 | SA          | -   | RBM/RCM/RXC/RFG/RFL/RFS/RFW/RGX/RIS/RLI/RLM/RMD/RNG/ROP/ROX/RPB/RPG/RRW/RRY/RSC/RXB/RXC/RXD/RXE/RXG/RXS/RVB/RVF/RVH/RVO     | EUR      | 45.00   | Per MAWB  | -   | 01-Apr-26      | 31-Dec-99  |
|   | Police Permit Class 1 and 7                     | AT                 | Mauritius   | -   | RXC/RXG/RXG/RRW/RRY/RXB/RXC/RXD/RXE/RXG/RXS/MUW   | EUR      | 85.00   | Per MAWB  | -   | 01-Apr-26      | 31-Dec-99  |
|   | Singapore - Security Escort Fee                 | AT                 | SG          | -   | MUW/SWP   | EUR      | 55.00   | Per MAWB  | -   | 01-Jul-24      | 31-Dec-99  |
| India Escort for MUW & SWP (Except MAA) | AT  | India (Except MAA) | -           | MUW/SWP   | EUR   | 55.00    | Per MAWB  | For Destination MAA, same is settled with custodian directly in MAA | 07-Oct-24   | 31-Dec-99      |            |
| TR                                      | Transit Handling                                | AT                 | DXB         | PET/AVI   | -   | EUR      | 0.00  | Per MAWB  | -   | 10-May-22      | 31-Dec-99  |
|   |   | AT                 | Worldwide   | AVI   | -   | EUR      | 168.00  | Per MAWB  | Excluded Commodity Codes: 1024, 1026, 1054, 1059, 1091, 1093  | 20-Mar-24      | 31-Dec-99  |
|   |   | AT                 | Worldwide   | PET   | -   | EUR      | Minimum 107.00 for one piece + 23.00 for additional piece | Per Piece   | -   | 01-Oct-23      | 31-Dec-99  |
| UE                                      | ULD - Leasing (Damage Waiver)                   | AT                 | Worldwide   | -   | -   | EUR      | 165.00  | Charge/ULD  | E0092 (RKN E1)  | 20-Nov-22      | 31-Dec-99  |
|   |   | AT                 | Worldwide   | -   | -   | EUR      | 8X : 150.00 // 8Y : 250.00                                | Charge/ULD  | E0099 (DoKaSch)   | 10-Oct-19      | 31-Dec-99  |
|   |   | AT                 | Worldwide   | -   | -   | EUR      | 8X : 165 // 8Y : 275                                      | Charge/ULD  | E0096 (RAP E2)  | 20-Nov-22      | 31-Dec-99  |
| VA                                      | VAL Handling at Origin                          | AT                 | Worldwide   | VAL   | -   | EUR      | 150.00  | Per MAWB  | -   | 20-Nov-22      | 31-Dec-99  |
| VB                                      | Security (Armed Guard Escort) Handling          | AT                 | MCT         | VAL   | -   | EUR      | 40.00   | Per MAWB  | -   | 20-Jun-22      | 31-Dec-99  |
|   |   | AT                 | SA          | VAL   | -   | EUR      | 130.00  | Per MAWB  | -   | 15-Sep-22      | 31-Dec-99  |
|   |   | AT                 | COK         | VAL   | -   | EUR      | 55.00   | Per MAWB  | -   | 07-Oct-24      | 31-Dec-99  |
|   |   | AT                 | CCU         | VAL   | -   | EUR      | 55.00   | Per MAWB  | -   | 07-Oct-24      | 31-Dec-99  |
|   |   | AT                 | TRV         | VAL   | -   | EUR      | 55.00   | Per MAWB  | -   | 07-Oct-24      | 31-Dec-99  |
|   |   | AT                 | BLR         | VAL   | -   | EUR      | 55.00   | Per MAWB  | -   | 07-Oct-24      | 31-Dec-99  |
|   |   | AT                 | HYD         | VAL   | -   | EUR      | 55.00   | Per MAWB  | -   | 07-Oct-24      | 31-Dec-99  |
|   |   | AT                 | DEL         | VAL   | -   | EUR      | 55.00   | Per MAWB  | -   | 07-Oct-24      | 31-Dec-99  |
|   |   | AT                 | AMD         | VAL   | -   | EUR      | 55.00   | Per MAWB  | -   | 07-Oct-24      | 31-Dec-99  |
|   |   | AT                 | BOM         | VAL   | -   | EUR      | 55.00   | Per MAWB  | -   | 07-Oct-24      | 31-Dec-99  |
|   |   | AT                 | EG          | VAL   | -   | EUR      | 98.00   | Per MAWB  | -   | 15-Sep-22      | 31-Dec-99  |
|   |   | AT                 | SG          | VAL   | -   | EUR      | 57.00   | Per MAWB  | -   | 15-Sep-22      | 31-Dec-99  |
|   |   | AT                 | LON         | VAL   | -   | EUR      | 277.00  | Per MAWB  | -   | 01-Oct-24      | 31-Dec-99  |
|   |   | AT                 | PRG         | VAL   | -   | EUR      | 20.00   | Per MAWB  | -   | 15-Sep-22      | 31-Dec-99  |
|   |   | AT                 | IST         | VAL   | -   | EUR      | 112.00  | Per MAWB  | -   | 10-May-22      | 31-Dec-99  |
|   |   | AT                 | ATH         | VAL   | -   | EUR      | 30.00   | Per MAWB  | -   | 10-May-22      | 31-Dec-99  |
|   |   | AT                 | AMM         | VAL   | -   | EUR      | 45.00   | Per MAWB  | -   | 10-May-22      | 31-Dec-99  |
|   |   | AT                 | DE          | VAL/VUN   | -   | EUR      | 300.00  | Per MAWB  | -   | 10-May-22      | 31-Dec-99  |
|   |   | AT                 | DE          | VAL/VUN   | -   | EUR      | 300.00  | Per MAWB  | -   | 10-May-22      | 31-Dec-99  |
|   |   | AT                 | FCO         | VAL   | -   | EUR      | 170.00  | Per MAWB  | -   | 31-Oct-21      | 31-Dec-99  |
|   |   | AT                 | MXP         | VAL   | -   | EUR      | 100.00  | Per MAWB  | -   | 31-Oct-21      | 31-Dec-99  |
|   |   | AT                 | BRU         | VAL   | -   | EUR      | 531.00  | Per MAWB  | -   | 01-Jan-25      | 31-Dec-99  |
|   |   | AT                 | LCA         | VAL   | -   | EUR      | 55.00   | Per MAWB  | -   | 01-Jul-23      | 31-Dec-99  |
| AT                                      | AU  | VAL                | -           | EUR   | 34.00   | Per MAWB | -   | 01-Apr-25   | 31-Dec-99   |                |            |
| AT                                      | JP  | VAL                | -           | EUR   | 89.00   | Per MAWB | -   | 01-Jul-25   | 31-Dec-99   |                |            |
| AT                                      | HKG   | VAL                | -           | EUR   | 149.00  | Per MAWB | -   | 15-Nov-25   | 31-Dec-99   |                |            |
| AT                                      | KWI   | VAL                | -           | EUR   | 12.00   | Per MAWB | -   | 01-Jul-23   | 31-Dec-99   |                |            |

Effective 01 APRIL 2026

### Annexure 2 –Local Specificities

#### **A. Aircraft-On-Ground (AOG):**

If remark 'AOG' is mentioned anywhere on the AWB, shipment will be subject to AOG rates and service conditions.

#### **B. Perishables**

- must be packed and delivered in accordance with the IATA Perishable Cargo Regulations (PCR)

#### **C. Pharmaceuticals / Temperature Controlled**

- must be packed and delivered in accordance with the IATA Temperature Control Regulations (TCR)  
- Envirotainer / DoKaSch / CSafe / SkyCell, leasing and other charges on request

#### **D. Other Local Charges:**

CCA – Euro 100

POD/CCA/landing Certificates/Statements etc. – Euro 75

Re-weigh, dismantling charges/ re-labelling etc. – Euro 250

#### **E. Cancellation after receiving “OK to forward” :**

In the event that a shipment is cancelled after receiving "OK to forward", permits, or any other required approvals, all related costs incurred up to that point will remain chargeable and are non-refundable.