

EMIRATES SOLACE

Shipping and Handling

We combine our compassionate expertise and rigorous protocols, along with our dedicated professionals, to ensure the dignified and secure transportation of loved ones. Our commitment extends to providing families with the utmost care during this sensitive process, offering a reliable and respectful service.

Packing Requirements

Human remains must be packed in a hermetically sealed inner containment, which may be constructed of a flexible material, or a rigid coffin made of lead or zinc. The inner containment must then be packed inside a wooden or metal coffin. To protect the inner containment from damage, it may be placed within an outer packing and covered by a canvas or tarpaulin, ensuring the nature of its contents is not apparent. Re-used coffins are not permitted. Cremated remains (ashes) must be shipped in funeral urns, and these urns must be efficiently protected against breakage by cushioned packaging.

Documents

Documentary requirements may vary for different countries, and origin stations must ensure pre-arrangements are made to confirm that all documentary requirements of the state of origin and destination are met. This may include, especially for non-cremated human remains:

1. Death certificate, including the cause of death.
2. Embalming certificate (for embalmed human remains)
3. Cremation certificate (for cremated human remains)
4. Import permit
5. Hermetically sealed certificate (mandatory on Emirates)
6. Laissez-Passer for human remains (required for some EU destinations and the U.S.)

For more information or any other additional requirements based on your respective country regulations, please refer to the contact details section below.

Please contact your local Emirates SkyCargo office for any inquiries and bookings.