

COUNTRY SPECIFIC CUSTOMS REQUIREMENT



COUNTRY NAME	STATION NAME (3-LETTER CODE)	CUSTOMS DOCUMENTATION REQUIREMENTS	ADDITIONAL MANDATORY INFORMATION FOR ELECTRONIC DATA FILING (FWB/FHL)	REQUIRED MESSAGE FIELDS IN FWB/FHL FOR THE SUPPLEMENTARY INFORMATION	SYNTAX SAMPLES
ALGERIA	ALGIERS (ALG)	Algeria Import Requirement: Required on the physical MAWB document to Algeria (ALG). 1. HS code 2. NIF (Numéro d'Identification Fiscale or Tax Identification Number) 3. NIN (National Identity Number)	15-20 DIGITS TAX ID NIF OR NIN, 6-DIGIT HS CODE	FWB NIF OR NIN to be supplied in the OCI field HS CODE to be supplied in the NH line of the FWB message	OCI/DZ/CNE/T/0004160965448 ***** NH/846692
ANGOLA	LUANDA (LAD)	Angola Import Requirement: Mandatory on all physical Master Air Waybill (MAWB) and House Air Waybill (HAWB) documents for shipments to Angola: 1. Consignee Name 2. NIF (Tax Identification Number) 3. Consignee Contact Details (phone and/or email) 4. Complete Consignee Address	NIL	N/A	N/A
ARGENTINA	BUENOS AIRES (EZE)	Argentina Import Requirement: Original paperwork (AWB copies #2 & #4) – Mandatory for all shipments Note: Photocopies and manually written documents are not accepted.	CUIT (TAX NUMBER) & 6-DIGIT HS CODE	FWB / FHL: CUIT or TAX ID to be supplied in the OCI line of the FWB message FWB: HS CODE to be supplied in the NH line of the FWB message FHL: HS CODE to be supplied in the HTS LINE of the FHL message	OCI/AR/CNE/CUIT12345678901 **** NH/620459 **** HTS/620459

Update as of 27 Apr 2026

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AUSTRALIA	BRISBANE (BNE) PERTH (PER) ADELAIDE (ADL) MELBOURNE (MEL) SYDNEY (SYD)	Australia Import Requirement: Original AWB, Invoices & any Certificates applicable for any special cargo. For Personal Effects shipments, consignee to provide full CNEE details, and list of contents (packing list).	NIL	N/A	N/A
BAHRAIN	BAHRAIN (BAH)	Bahrain Import requirements: 1. Correct and complete data as required is provided at all times on the Air Waybill/ House waybill i.e. Full Name / Address / Contact details of Shipper and Consignee	NIL	N/A	N/A
BANGLADESH	DHAKA (DAC)	Bangladesh Import Requirement: 1. Correct and complete data as required is provided at all times on the Air Waybill/ House waybill i.e. Full Name / Address / Contact details of Shipper and Consignee. 2. Original signed Commercial Invoice 3. Original signed packing list 4. LC Documents (If consignee is Bank in MAWB/HAWB label)	CNEE BIN NUMBER, NOTIFY BIN NUMBER IF CNEE IS BANK & CUSTOMS VALUE	FHL: NFY PARTY to be supplied in the TXT line FWB/ FHL: Customs value to be supplied in the CVD line FWB/ FHL: BIN NUMBER to be supplied in the OCI FIELD	TXT/NFYNAME.STREETNAME.PLACE.COUNTRY **** CVD/AED/PP/NVD/250/XXX **** OCI/BD/NFY/T/123456789-1234
BRAZIL	VIRAOPOS (VCP) GUARULHOS (GRU) RIO DE JENARIO (GIG)	Brazil Import Requirement: 1. Minimum 05 MAWB/HAWB copies are required. 2. MAWB - original copy "2" is a must (for consignee customs clearance) and one additional carbon copy, at least. 3. For consolidation shipments must have at least two carbon copies of HAWB.	14-digit Consignee registration number (CNPJ) or Registration Number	FWB/ FHL: CNPJ NUMBER to be supplied in the OCI FIELD	OCI/BR/CNE/T/CNPJ00159234000188

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		- Original MAWB/HAWB and Cargo Manifest, including CONSOL manifest, free of handwritten, scratching or erasure. - Invoice, packing list and Import license (where applicable)			
CAMBODIA	PHNOM PENH (KTI) SIEM REAP (SAI)	Cambodia Import Requirement: - All original documents, AWB & House waybill (where applicable) 6-8-digit HS code to be provided on MAWB/HAWB documents. - Shippers provide bill of lading, packing list, and invoice for all shipments. - Business patent, where applicable. - Customs Declaration. Note: Goods shipped through Vietnam via the Mekong must also have a valid transit license.	NIL	N/A	NIL
CANADA	MONTREAL (YUL) TORONTO (YYZ)	Canada Import Requirement: Exact Consignee details for Master Air Waybill and House Waybill levels: Name Street name and unit no City Province Code e.g. Ontario (ON) Postal Code	NIL	N/A	NIL

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CHINA	SHANGHAI (PVG) GUANGZHOU (CAN) BEIJING (PEK) HANGZHOU (HGH) SHENZHEN (SZX)	China Import Requirement: - Correct and complete data as required is provided at all times on the Air Waybill/ House waybill i.e. Full Name / Address / Contact Details of Shipper and Consignee. For Shipments into CAN (Guangzhou): - Consignee contact number must be shown on Master AWB (MAWB). - CNEE correct contact number required. For Shipments into PEK (Beijing): - All international inbound shipments must have printed air waybill labels.	Consignee code Consignees contact number Name of consignee Concrete contact consignee contact number Shipper code Shipper contact number 10-digit HS CODE	Consignee specific requirements to be supplied in the OCI field for FWB/FHL. FHL: HS CODE to be supplied in the HTS LINE of the FHL message	OCI//HWB/I/HAM22014200 /DE/ISS/RA/00067-06 ///ED/1126 /DE//KC/00824-01 ///ED/0427 ///SN/ANNA-LENA BRIESKE ///SD/25JUL251428 /DE/DNR/D/UN1263 /CN/CNE/CT/862152414521 /CN/CNE/CP/SONG YAN /CN/CNE/T/USCI91310112662461324R /DE/SHP/CT/494050056910 /DE/SHP/CP/OPS-AE /DE/EXP/M/25DE485165356526B5 ***** NH/6204628011 ***** HTS/6204628011
	HONG KONG (HKG)	For Shipments into Hong Kong (HKG): Correct and complete data as required is provided at all times on all shipping documents, i.e., Full details of Shipper and Consignee Shipper & Consignee with address, Description, Piece/Weight, Org/Dest. Country code.	NIL	N/A	N/A
	TAIPEI (TPE)	Taiwan Import Requirement: Consignee contact number must be shown on AWB or electronically transmitted.	NIL	N/A	N/A

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COLOMBIA	BOGOTA (BOG)	Colombia Import Requirement: Completed MAWB, HAWB, and Invoice copies Consignee Tax ID (NIT) – a 10-digit number for business consignees, required on both MAWB and HAWB. Note: Exemptions: Personal effects, DIP, HUM, or individual consignees	NIL	N/A	N/A
EGYPT	CAIRO (CAI)	Egypt Import Requirement: - AWB Labels must be printed. Handwritten Labels not accepted and subject to penalties by authorities. - The following must be updated in the physical AWB: - Spare parts for ships consigned to an agent in the Arab Republic of Egypt must clearly show the name of the ship and the words “in transit via the respective port of call”. - Shipments consigned to freezone in Egypt must clearly show the words “Freezone”. 24H contact person, Tel. number and E-mail on the AWB are required for live animals and dangerous goods. - Complete copies of physical documents, Master waybill and both Master waybill and House waybill are required for Consolidated shipments	<u>i. ACID:</u> a. unique 19-digit number identifying the shipment issued by Egypt’s ACI system. (Refer to Nafeza website: www.nafeza.gov.eg) b. Applicable to be declared within the FWB for Direct shipment and within the FHL message for Consolidated shipment, not required on the FWB for consolidations. <u>ii. Egyptian Freight Forwarder code:</u> a. 9-digit number issued by the Egyptian Tax Authority as identification as registered importer in Egypt. b. Applicable to be declared within the FWB message for Consolidations only, not required on the FWB for Direct shipments.	FWB/ FHL: 19-DIGIT ACID# to be supplied in the OCI FIELD with identifier "M" FWB/ FHL: Consignor & Consignee Code to be supplied in the OCI FIELD with identifier "T"	OCI/EG/IMP/M/4651606702022010018 **** OCI/EG/CNE/T/465160670 **** OCI/EG/SHP/T/ US-02-1208614364

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			iii. Consignor (Shipper) code: a. either VAT or Registration number issued by the appropriate authority for the Shipper in their home country. b. applicable to be declared within the FWB for Direct shipment and within the FHL message for Consolidations, not required on the FWB for Consolidations.		
ETHIOPIA	ADDIS ABABA (ADD)	Ethiopia Import Requirement: TIN of the Consignee must appear on the physical MAWB and in FWB/FHL messages (Not required for Personal Effects, Courier, and Mail under AWB (MAL)) TIN of the Notify Party must be in FWB/FHL (not required on physical AWB) For Consolidations, declare TINs in the Consolidation Manifest for each house waybill TINs can be placed after the name or address of the Consignee/Notify Party TIN validity can be checked on this link: https://etrade.gov.et/business-license-checker Commercial Invoice - for all import shipments of personal effects or household goods.	TIN NUMBER FOR COMMERCIAL SHIPMENT	FWB / FHL = To be supplied not on OCI field, but on the first line after the consignee's name or on the second line of Consignee address.	CNE /ETHIOPIAN PHARMACEUTICALS SUPPLY SE /TIN0009334825 ADDIS KETEMA SUB CIT

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		Shipper's ID – such as a passport copy or national ID, to be presented by the consignee during clearance.			
EUROPEAN UNION, INCLUDING SWITZERLAND, NORWAY & NORTHERN IRELAND	FRANKFURT (FRA) HAMBURG (HAM) MUNICH (MUC) BRUSSELS (BRU) DUSSELDORF (DUS) MALTA (MLA) BUDAPEST (BUD) PARIS (CDG) WARSAW (WAW) SWEDEN (ARN) GENEVA (GVA) ZURICH (ZRH) VIENNA (VIE) CROATIA (ZAG) PRAGUE (PRG) COPENHAGEN (CPH) LYON (LYS) BOLOGNA (BLQ) ATHENS (ATH) DUBLIN (DUB) VENICE (VCE) ROME (FCO) MILAN (MXP) AMSTERDAM (AMS) PORTUGAL (LIS) MADRID (MAD) BARCELONA (BCN) OSLO (OSL) NICE (NCE) LARNACA (LCA)	EU Import Requirement: - Correct and complete data as required is provided at all times on the Air Waybill & House waybill i.e. Full Name, Address, Contact details of Shipper and Consignee. - Complete and accurate commodity description for all shipments. - For Copenhagen (CPH), inbound transit shipments transported by trucks require the following: - Each AWB/HAWB must be accompanied by a commercial and/or proforma invoice in the document pouch. - The invoice must clearly state the declared value for each HS code. - Applies to all shipment types, including e-freight Consignments with No Accompanying Paper Documents (EAW).	6-digit HS code EORI Code, if assigned, needs to be declared CUSTOMS DECLARATION VALUE (for all shipments arriving and transferring via Road Feeder Service (RFS) through or via FRA ONLY.)	FWB: HS CODE to be supplied in the NH line of the FWB message FHL: HS CODE to be supplied in the HTS LINE of the FHL message FWB/ FHL: EORI to be supplied in OCI field FWB/ FHL: CVD to be supplied in CVD line	NH/620459 **** HTS/620459 **** OCI/DE/CNE/DE2443147 **** CVD/INR/PP/NVD/1204/XXX

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GHANA	ACCRA (ACC)	Ghana Import Requirement: - Complete Airway bill must include contact details - Invoice, Packing List are required. - For import Commercial consignment 3 combined Certificates of Value and Invoice - Special Import License (if applicable) - Import Declaration Form (IDF) (TIN) Tax Identification Number. - The AWB must include the consignee contact details	NIL	N/A	N/A
GUINEA	CONAKRY (CKY)	Guinea Import Requirement: - All AWB must have accurate & complete air waybill information i.e Full Name, Address & Contact numbers of a Shipper & Consignee on AWB. - Three (3) copies of commercial Invoice preferably in French stating - Net and Gross Weight - Unit Price - FOB and CIF value - Signed Declaration - Import License when CIF value is USD 3000.00 or more from Ministry of Budget and approved by central "Banque de la République de Guinée (Office des Changes)".	NIL	N/A	N/A
INDIA	DELHI (DEL) MUMBAI (BOM) COCHIN (COK) THIRUVANANTHAPUR (TRV) HYDERABAD (HYD) AHMEDABAD (AMD)	India Import Requirement: - Correct and complete data as required is provided at all times on the Air Waybill/ House Waybill i.e. - The MAWB must include the consignee contact details, Email ID. and complete and accurate commodity description.	NIL	N/A	N/A

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	BANGLORE (BLR) CHENNAI (MAA) KOLKATA (CCU)	For personal effects, the passport number should be mentioned on the AWB, including the name of the shipper and consignee. For HUM, original documents to be carried by the accompanying passenger or documents sent together with the AWB.			
INDONESIA	DENPASAR (DPS) JAKARTA (JKT)	Indonesia Import Requirement: All AWBs must show full name and address, fax number, phone number, e-mail (if available) of both consignee and shipper.	TAX ID FOR & 8-DIGIT HS CODE	FWB: HS CODE to be supplied in the NH line of the FWB message FHL: HS CODE to be supplied in the HTS LINE of the FHL message	NH/39269000 ***** HTS/39269000 ***** OCI//ID/CNE/T/TIN123451234512345
IRAN	TEHRAN (IKA)	Iran Import Requirement: The following details are required in the physical copy of the Airwaybill (MAWB) and updated in the Handling Information field: 1. Personal (10-digit) or Commercial National ID (11-digit) of the Consignee. 2. Postal code of the Consignee (10-digit). 3. 8-digit HS codes for all shipments, with exemption of Human remains (HUM).	Personal (10-digit) or Commercial National ID (11-digit) of the Consignee Consignee's Postal Code (10-digit) 8-Digit HS Code	FWB/ FHL: PERSONAL / COMMERCIAL NATIONAL ID: & POSTAL CODE to be supplied in the OCI FIELD FWB: HS CODE to be supplied in the NH line of the FWB message FHL: HS CODE to be supplied in the HTS LINE of the FHL message	OCI/IR/C NE/T/NID 1234567890 **** OCI/IR/CNE/T/PC/ 1234567890 **** NH/30024100 **** HTS/30024100

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IRAQ	BAGHDAD (BGW) BASRA (BSR) ERBIL (EBL)	Iraq Import Requirement: All necessary information is correctly and fully provided on the Air Waybill, including full and correct description of the shipment, the full name, address, and contact details of both the shipper and consignee, email address for consignee.	NIL	N/A	N/A
IVORY COAST	ABIDJAN (ABJ)	Ivory Coast Import Requirement: - Physical AWB required and must include consignee contact details. - Commercial consignments require 3 Commercial - Invoices, containing: the signed declaration: - Certificate RFCV (where applicable) - Packing list & Pro Forma Invoice (where applicable)	NIL	N/A	N/A
JAPAN	HANEDA (HND) NARITA (NRT) OSAKA (KIX)	Japan Import Requirement: Correct and complete data as required is provided at all times on all shipping documents, i.e., Full details of Shipper and Consignee Shipper & Consignee with address, Description, Piece/Weight, Org/Dest. Country code.	NIL	N/A	N/A
JORDAN	AMMAN (AMM)	Jordan Import Requirement: Correct and complete data as required is provided at all times on the Air Waybill/ House waybill i.e. Full Name / Address / Contact details of Shipper and Consignee.	NIL	N/A	N/A

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KENYA	NAIROBI (NBO)	Kenya Import Requirement: Consolidation and courier shipments must be accompanied with Courier/Consolidator (Consignee) PIN number and updated in MAWB.	NIL	N/A	N/A
KUWAIT	KUWAIT (KWI)	Kuwait Import Requirement: - Laser-printed AWBs are accepted for all Import shipments. - Two original copies of the AWB must be provided. - Electronic entries are required on all documents; no handwritten entries or amendments are allowed on the AWB. - Only the actual consignee's name should appear on the consignee column of the AWB, care of (c/o) names are not allowed and may be listed as a notify party in the handling information section. - The correct mobile number and valid email address must be provided.	NIL	N/A	N/A
LEBANON	BEIRUT (BEY)	Lebanon Import Requirement: - Original documents and invoices are required for all shipments. For COURIER shipments - The Trade Identification Number (TIN) must be included in the consignee details. - The TIN must be clearly indicated on the Air Waybill (AWB).	NIL	N/A	N/A

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MADAGASCAR	ANTANANARIVO (TNR)	Madagascar Import Requirement: - All AWB/HAWB must have accurate & complete air waybill information - Full Name, Address & Contact numbers of a Shipper & Consignee and commodity description. - For Consolidation and Courier, the total Customs value from all HAWBs must also appear on the MAWB.	CUSTOMS DECLARATION VALUE & 6-DIGIT HS CODE	FWB/ FHL: CUSTOMS VALUE DECLARATION to be supplied in CVD LINE FWB: HS CODE to be supplied in the NH line of the FWB message FHL: HS CODE to be supplied in the HTS LINE of the FHL message	CVD/AED/PP/PP/NVD/250.5/XXX **** NH/620462 **** HTS/ 620462
MALAYSIA	KUALA LUMPUR (KUL)	Malaysia Import Requirement: - Complete set of AWB. - Commercial Invoice, packing list and Customs Declaration (K1 form) - Import Permit/ License (where applicable) - Certificate of Origin (where applicable)	NIL	N/A	N/A
MALDIVES	MALE (MLE)	Maldives Import Requirement: - AWB must include Correct Consignee address and contact details - Original Invoice and Packing list (where applicable) - Commercial Invoice (where applicable)	NIL	N/A	N/A
MAURITIUS	MAURITIUS (MRU)	Mauritius Import Requirement: - All AWB must have accurate & complete air waybill information i.e. Full Name, Address & Contact numbers of a Shipper & Consignee on AWB. - All AWB Consignee name and address to be completed	BRN NUMBER FOR CONSOLIDATED SHIPMENTS	FWB: BRN NUMBER to be supplied in the OCI line of the FWB message	OCI/MU/AGT/T/RC99999999

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		with telephone number, mobile number, fax number & email address. - Commercial invoice required for customs clearance - Personal Effect - Consignee must present passport - Business Registration Number (BRN) to be specified on - Master Airway bill (FWB) for all consolidated shipments			
MEXICO	MEXICO (MEX) NEW MEXICO CITY (NLU)	Mexico Import Requirement: - All Import shipments require electronic and hard copies of MAWB, HAWB, commercial invoice and packing list. - PIL shipments also require COFEPRIS special permit, without this permit inland transit is not allowed.	NIL	N/A	N/A
MOROCCO	CASABLANCA(CMN)	Morocco Import Requirement: Original documents are required. Consignee Trade Number must be shown on MAWB and HAWB (CONSOL Manifest).	6-DIGIT HS CODE	FWB: HS CODE to be supplied in the NH line of the FWB message FHL: HS CODE to be supplied in the HTS LINE of the FHL message	NH/620459 **** HTS/ 620459
NEW ZEALAND	AUCKLAND (AKL) CHRISTCHURCH (CHC)	New Zealand Import Requirement: - AWB, Invoice & any certificates applicable for special cargo. AWBs issued as consolidation must be accompanied with a consolidated manifest. - Complete consignee details required for all shipments. This must include full name (business or individual), street address, suburb, city, postcode, contact person and phone number. - Any direct shipments must have the freight amount	NIL	N/A	N/A

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		indicated on the AWB.			
NIGERIA	LAGOS (LOS)	Nigerian Import Requirement: - Each shipment must include a Pro-forma Invoice in English, showing: - Quantity - Unit cost - Total cost - Freight charges Note: Invoice not required for the following: - Personal effects - Household goods - Temporary Importation (TI) - Free Trade Zone (FTZ) goods - Diplomatic or privileged imports	MF NUMBER	FWB: MF NUMBER to be supplied in the OCI line of the FWB message	OCI/NG/MF2250043121
OMAN	MUSCAT (MCT)	Oman Import Requirement: - Correct and complete data as required is provided at all times on the Air Waybill/ House waybill i.e. Full Name / Address / Contact details of Shipper and Consignee. - All "Dangerous Goods Shipments" to MCT must have the following MANDATORY information on the Air waybill. - Consignee Telephone / Mobile number - Consignee Email address.	NIL	N/A	N/A

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PAKISTAN	KARACHI (KHI) SIALKOT (SKT) ISLAMABDAD (ISB) LAHORE (LHE) PESHAWAR (PEW)	Pakistan Import Requirement: - The Master Air Waybill (MAWB) must contain complete shipper, consignee, and all relevant details on the physical copy. - Commercial Invoice & Packing List are required for all shipments. - All invoices should be mentioned with 6–8-digit HS Code and INCOTERMS e.g. C&F, FOB etc.	NIL	N/A	N/A
PHILIPPINES	CEBU (CEB) MANILA (MNL) CLARK (CRK)	Philippine Import Requirement: The following are required on the physical MAWB document: 6-8-digit HS Code - Proper Name and Address standards must be strictly followed: - Name: Full Name of Person or Company - Street Line 1: Street Address, including house number. - Street Lines 2 and 3 must be left empty. - Place: Town or City name. - Post/Zip Code: (if indicated in the air waybill) - Correct description of goods, including the cargo details.	6-DIGIT HS CODE	FWB: HS CODE to be supplied in the NH line of the FWB message FHL: HS CODE to be supplied in the HTS LINE of the FHL message	NH/650136 ***** HTS/650136
RUSSIA	MOSCOW (DME) ST. PETERSBURG (LED)	Russia Import Requirement: - Original AWB and attached documents must travel by the same flight. - All AWB are filled in accordance with IATA regulations. - Consignee details must be provided in full: name of a Company or a Person, address, phone number (mobile), e-mail, and other contacts	NIL	N/A	N/A

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SAUDI ARABIA	MEDINA (MED) JEDDHA (JED) RIYADH (RUH) DAMMAN (DMM)	Saudi Import Requirement: The original Air Waybill (AWB) must accompany the shipment. The complete address of both shipper and consignee must be clearly stated. The consignee's direct mobile number and email address must be included on the MAWB.	NIL	N/A	N/A
SENEGAL	DAKAR (DSS)	Uganda Import Requirement: 1. Correct and complete data as required is provided at all times on the Air Waybill and House waybill i.e. Full Name, Address, Contact details of Shipper and Consignee.	NIL	N/A	N/A
SEYCHELLES	SEYCHELLES (SEZ)	Seychelles Import Requirement: 1. Air Waybill (AWB) / House Air Waybill (HAWB): - Three (3) hard copies are required for each import consignment: - Two (2) originals – Consignee Copy and Delivery Copy - One (1) photocopy - Note: For consolidated shipments, at least two (2) hard copies of the HAWB must accompany the cargo. 2. Commercial Invoice: - The original commercial invoice must be included with all import consignments. 3. Consignee's Contact Details: - It is mandatory to provide a valid contact number for the consignee. 4. All Perishables including Foodstuff into SEZ must be accompanied by the following original documents: - Phytosanitary Certificate - Commercial Invoice - Packing List	CNEE TAX IDENTIFICATION NUMBER(TIN) FOR ALL COURIER SHIPMENT	FWB: TIN to be supplied in the OCI line of the FWB message	OCI/SC/CNE/T/AMX

Update as of 27 Apr 2026

Note: This listing may be subject to updates or corrections. It should not be considered a final or exhaustive statement on the matter.

COUNTRY SPECIFIC CUSTOMS REQUIREMENT

COUNTRY NAME	STATION NAME (3-LETTER CODE)	CUSTOMS DOCUMENTATION REQUIREMENTS	ADDITIONAL MANDATORY INFORMATION FOR ELECTRONIC DATA FILING (FWB/FHL)	REQUIRED MESSAGE FIELDS IN FWB/FHL FOR THE SUPPLEMENTARY INFORMATION	SYNTAX SAMPLES
		d. MAWB/HAWB			
SINGAPORE	SINGAPORE (SIN)	Singapore Import Requirement: - Complete documents of AWB / HAWB. - Commercial Consignment requires Certificates of Origin and Commercial Invoices. - Sample Consignments require Commercial Invoice and specific description of contents on the AWB. - Gift consignment requires Commercial Invoice and specific description of contents on the AWB. - Unaccompanied baggage requires Packing List."	NIL	N/A	N/A
SOUTH AFRICA	CAPE TOWN (CPT)	Import Requirement: All AWB must have accurate & complete air waybill information i.e Full Name, Address & Contact numbers of a Shipper & Consignee on AWB.	NIL	N/A	N/A
	DURBAN (DUR)	Import Requirement: All personal effects & commercial shipment shipments must be accompanied by invoice (where applicable) and packing list for Customs purposes. This can either accompany the shipment or be provided by the import clearing agent/consignee. All AWB must have accurate & complete air waybill information i.e. Full Name, Address & Contact numbers of a Shipper & Consignee on AWB. HS code is also recommended to be	NIL	N/A	N/A

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COUNTRY SPECIFIC CUSTOMS REQUIREMENT

COUNTRY NAME	STATION NAME (3-LETTER CODE)	CUSTOMS DOCUMENTATION REQUIREMENTS	ADDITIONAL MANDATORY INFORMATION FOR ELECTRONIC DATA FILING (FWB/FHL)	REQUIRED MESSAGE FIELDS IN FWB/FHL FOR THE SUPPLEMENTARY INFORMATION	SYNTAX SAMPLES
		updated on MAWB/HAWB for clearance purposes. CSD document required for all shipments into DUR, either electronically provided to the carrier or attached to MAWB.			
	JOHANNESBURG (JNB)	Import Requirement: All AWB must have accurate & complete air waybill information i.e. Full Name, Address & Contact numbers of a Shipper & Consignee on AWB. All personal effects shipments must be accompanied by invoice (where applicable) and packing list for Customs purposes. CSD document required for all shipments into DUR, either electronically provided to the carrier or attached to MAWB, as well as markings of 'security checked' or 'secure cargo' or 'known cargo' placed by the Origin station. Documents of Import Copy 2 & 4 must be attached.	NIL	N/A	N/A
SOUTH KOREA	INCHEON (SEL)	South Korea Import Requirement: - Original Master Air Waybill, and both MAWB/HAWB for consolidation. - Packing List and invoices (where applicable).	NIL	N/A	N/A
SRI LANKA	COLOMBO (CMB)	Sri Lanka Import Requirement: The following must be complete and accurate in all physical AWB/ HAWB documents: - The Shipper/ Consignee details. - Pieces and weight	NIL	N/A	N/A

Update as of 27 Apr 2026

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COUNTRY SPECIFIC CUSTOMS REQUIREMENT

COUNTRY NAME	STATION NAME (3-LETTER CODE)	CUSTOMS DOCUMENTATION REQUIREMENTS	ADDITIONAL MANDATORY INFORMATION FOR ELECTRONIC DATA FILING (FWB/FHL)	REQUIRED MESSAGE FIELDS IN FWB/FHL FOR THE SUPPLEMENTARY INFORMATION	SYNTAX SAMPLES
		3. Contents / Nature of goods. Mandatory details to be mentioned on printed AWB: Consignees contact no Consignee E-mail address Notify party (if any)			
TANZANIA	DAR ES SALAAM (DAR)	Tanzania Import Requirement: 1. Complete AWB. 2. Commercial invoice, packing list, certificate of origin (where applicable) 3. Import Declaration (IDF), licenses, permits (where applicable)	NIL	N/A	N/A
THAILAND	BANGKOK (BKK) PHUKET (HKT)	Thailand Import Requirement: 1. All AWB/HAWB must include complete shipment information, as follows: a. Shipper/Consignee names and addresses b. Number of pieces c. Weight d. Accurate Commodity Description 2. The Consignee telephone number must be shown on the AWB. 3. 4. Commercial invoices and/or permits (where applicable)	NIL	N/A	N/A
TUNISIA	TUNIS (TUN)	Tunisia Import Requirement: The notify party contact details are mandatory on the Air Waybill (AWB) document, If the shipment is consigned to a "Bank". Complete Invoice, packing list and Certificate of Origin must	NIL	N/A	N/A

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COUNTRY NAME	STATION NAME (3-LETTER CODE)	CUSTOMS DOCUMENTATION REQUIREMENTS	ADDITIONAL MANDATORY INFORMATION FOR ELECTRONIC DATA FILING (FWB/FHL)	REQUIRED MESSAGE FIELDS IN FWB/FHL FOR THE SUPPLEMENTARY INFORMATION	SYNTAX SAMPLES
		beavailable.			
TURKEY	TURKEY (IST)	Turkey Import Requirement: Mandatory Information on AWB: 1. Consignee's Name & Address - the following must be indicated under the "Consignee's Name and Address" on the Air Waybill: Registered Company: Tax Number Turkish Citizen: Turkish ID Number Foreign Citizen: Passport Number 2. 12-digit HS code must be updated on the MAWB copies.	NIL	N/A	N/A
UNITED ARAB EMIRATES	DUBAI (DXB) DUBAI WORLD CENTRAL (DWC)	UAE Import Requirement: 1. It is mandatory to have all original documents such as Identification, authority letter, invoice & packing list. 2. Complete and accurate details are provided in all physical documents.	6-digit HS Code as per WCO	FWB: HS CODE to be supplied in the NH line of the FWB message FHL: HS CODE to be supplied in the HTS LINE of the FHL message	NH/392690 **** HTS/392690
UGANDA	ENTEBBE (EBB)	Uganda Import Requirement: 1. Correct and complete data as required is provided at all times on the Air Waybill and House waybill i.e. Full Name, Address, Contact details of Shipper and Consignee.	NIL	N/A	N/A

COUNTRY SPECIFIC CUSTOMS REQUIREMENT

COUNTRY NAME	STATION NAME (3-LETTER CODE)	CUSTOMS DOCUMENTATION REQUIREMENTS	ADDITIONAL MANDATORY INFORMATION FOR ELECTRONIC DATA FILING (FWB/FHL)	REQUIRED MESSAGE FIELDS IN FWB/FHL FOR THE SUPPLEMENTARY INFORMATION	SYNTAX SAMPLES
UNITED KINGDOM	BIRMINGHAM (BHX) MANCHESTER (MAN) LONDON (LHR) LONDON GATWICK (LGW) NEW CASTLE (NCL) GLASSGOW (GLA) EDINBURG (EDI)	UK Import Requirement: The following documents must be noted and are applicable to Perishable shipments into the UK. One or more (but not limited to) of the following may be required: 1. Invoice & Packing List 2. Certificate of Origin 3. Phytosanitary Certificate 4. Health Certificate 5. Official Certificate / Establishment Number of the Approved Premises in the Country of Origin Special Note for Live Animals (PETS only) • All original AVI documents, including a copy of the AWB.	6-DIGIT HS CODE	FWB: HS CODE to be supplied in the NH line of the FWB message FHL: HS CODE to be supplied in the HTS LINE of the FHL message	NH/620459 ***** HTS/ 620459
UNITED STATES OF AMERICA	BOSTON (BOS) DALLAS DFW) MIAMI (MIA) HOUSTON (IAH) ORLANDO (MCO) CHICAGO (ORD) SEATTLE (SEA) NEWARK (EWR) WASHINGTON (IAD) NEW YORL (JFK) SAN FRANCISCO (SFO) LOS ANGELES (LAX)	US Import Requirement: Correct and complete data as required is provided at all times on the Air Waybill and House Waybill i.e. Full Name. Address, Contact details of Shipper and Consignee. Accurate and complete commodity description for both AWB and HAWB. Commercial Invoice and packing list (where applicable)	NIL	N/A	N/A
VIETNAM	SAIGON (SGN) HANOI (HAN) DANANG (DAD)	Vietnam Import Requirement: 1. Correct and complete data as required is provided at all times on the Air Waybill/House Waybill, i.e., Full Name, Address, and Contact details of Shipper and Consignee. 2. E-freight is not applicable in Vietnam, paper AWB must	NIL	N/A	N/A

COUNTRY SPECIFIC CUSTOMS REQUIREMENT



COUNTRY NAME	STATION NAME (3-LETTER CODE)	CUSTOMS DOCUMENTATION REQUIREMENTS	ADDITIONAL MANDATORY INFORMATION FOR ELECTRONIC DATA FILING (FWB/FHL)	REQUIRED MESSAGE FIELDS IN FWB/FHL FOR THE SUPPLEMENTARY INFORMATION	SYNTAX SAMPLES
		accompanied with shipment 3. Refer to Decree No. 69/2018/ND-CP dated May 15, 2018, for the list of goods prohibited from export and import. https://vanban.chinhphu.vn/?pageid=27160&docid=193756 4. The complete set of transport documents includes: • Air Waybill • Commercial Invoice & Packing List • Certificate of Origin (C/O) (if applicable) • Import License / Specialized Inspection Registration (if applicable)			
ZAMBIA	LUSAKA (LUN)	Zambia Import Requirement: 1. Original AWB documents are required. 2. Commercial invoice, packing list & Import permits (where applicable).	NIL	N/A	N/A
ZIMBABWE	HARARE (HRE)	Harare Import Requirement: Mandatory on all physical Master Air Waybill (MAWB) and House Air Waybill (HAWB) documents for shipments to Harare: 1. Consignee Name 2. Consignee Contact Details (phone and/or email) 3. Complete Consignee Address	NIL	N/A	N/A