

Effective 01 JANUARY 2026

These Local Sales Conditions apply to all sales of air cargo transportation departing from **Ireland** including services incidental thereto, by or on behalf of Emirates SkyCargo. These Local Sales Conditions set out the specific booking and operational conditions which apply to Emirates SkyCargo cargo transportation sales in **Ireland**.

We reserve the right to modify these Local Sales Conditions at any time and without notice we, therefore, advise you to check the latest document regularly for updates and in particular, prior to making any new bookings.

**Carriage of Cargo by Emirates SkyCargo is governed by the following:**

- (i) **Conditions of Carriage for Cargo and Conditions of Contract as displayed on the back of the Air Waybill can also be found at; <https://www.skycargo.com/conditions-of-carriage/>**
- (ii) **Local Sales Conditions, as applicable by country**

These Local Sales Conditions are governed by and in accordance with the above-mentioned conditions. Except as otherwise stated, in the event of any discrepancies and/or inconsistencies the order of precedence shall be as listed above (i) to (ii).

The Shipper and/or the representing Agent (referred to as "Customer" hereinafter) are deemed to accept the above-mentioned documents in full for all bookings for Carriage of Cargo by Emirates SkyCargo.

### **A. Rate Applicability**

Emirates SkyCargo rates for cargo transportation are based on the booking information provided by Customer, excluding any applicable surcharges, taxes, levies, fees, and other charges (e.g., related to screening, customs, DGR handling, etc.). Rates may be modified in the event of any change in the booking details.

#### **1. Product Code**

- 1.1. Rate applied is as per product code captured at the time of booking and may only be modified in the event of any change in product detail prior to delivery of shipment.
- 1.2. After flight departure no change in product will be permitted and rate applied will be based on the booking detail. It is the agent's responsibility to ensure the product code matches the rate applied prior to shipment departure.
- 1.3. All rates are based on the issuance date of the Air Waybill (AWB).

#### **2. Fuel Surcharge**

- 2.1. The Emirates SkyCargo rates applicable for each booking are based on the country of and point of sale in **EUR** excluding fuel surcharge.
- 2.2. The calculation of the applicable fuel surcharge will be as per the fuel surcharge mechanism available at <https://www.skycargo.com/shipping-services/fuel-index/>

#### **3. Tariff Notification**

- 3.1. Emirates SkyCargo reserves the right to terminate rates on the published tariff sheet with two (2) weeks' notification.
- 3.2. Emirates SkyCargo also reserves the right to amend, add or subtract surcharges (subject to applicable laws and regulations) on fuel, security, or external cost factors beyond its control and any such changes will be published with seven (7) days' notice.
- 3.3. Weight breakpoints are only applicable for Emirates SkyCargo's net-rates, as specified on the published tariff sheet.

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#### 4. Spot Quotes

- 4.1. A spot quote is a one-time rate offered based on shipment details provided at time of the quote. All spot quotes are valid for seven (7) days only and should be accepted and booked within that period to avail the quote price.
- 4.2. The spot quote reference numbers should be provided at the time of booking to avail the spot quote rate. Capacity on spot-based cargo is subject to availability and approval by Emirates SkyCargo.

#### 5. Charges Collect

- 5.1. The Emirates SkyCargo team at your respective station(s) will specify the applicability of Charges Collect by destination.

#### 6. Other Charges

- 6.1. Applicable surcharges, taxes, duties, fees and other charges are applicable as mentioned in this document (see Annexure 1) or through your local Emirates SkyCargo office. We advise you to consult them regularly in case of changes, and particularly, prior to making a booking.
- 6.2. Ground Handling Agents ("GHA") may apply additional charges not included in the surcharges and other charges specified in this document. Please check with the local Emirates SkyCargo office for details.

### B. Booking Conditions

Cargo shipment bookings for Emirates SkyCargo should be made in accordance with the terms of the Local Sales Conditions, either online via [www.SkyCargo.com](http://www.SkyCargo.com) or via other contracted booking portals, or via a direct connection (system-to-system), by email, or by telephone using the contact details of the Emirates SkyCargo customer service office at your respective station(s).

Find your local Emirates SkyCargo office details on <https://www.skycargo.com/contact-us?tab=2>.

### C. Large Tonnage Agreement (LTA)

A Large Tonnage Agreement (LTA) is an agreed signed document required for shipments over:

- (i) **Five (5) tonnes or more on a passenger flight**
- (ii) **Ten (10) tonnes or more on a full freighter**

Cancellation charges will be applied as per Emirates SkyCargo's LTA policy mentioned below.

<i>Notice of Cancellation by Customer</i>	<i>Agreed Compensation Payable by Customer</i>
<b>Less than 96 hours</b> but more than 72 hours written notice before the agreed Cut-Off time for the booking	<b>50% of the total charges</b> (including air freight rates and fuel surcharge)
<b>Less than 72 hours</b> but more than 48 hours written notice before the agreed Cut-Off time for the booking	<b>75% of the total charges</b> (including air freight rates and fuel surcharge)
<b>Less than 48 hours</b> written notice before the agreed Cut-Off time for the booking	<b>100% of the total charges</b> (including air freight rates and fuel surcharge)

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### D. Cancellation, No-Show and Low-Show Policies

POLICY		NOTICE PERIOD	PENALTY
CANCELLATION	Applies to all existing bookings exceeding 2 tons (chargeable weight), with product code GCR shipments, that are not cancelled before the standard departure time (STD).	For shipments cancelled <b>within 12 to 24 hours</b> before the standard departure time (STD)	<b>50% of the total charges</b> (including air freight rates and surcharges)
		For shipments cancelled in <b>less than 12 hours</b> before the standard departure time (STD)	<b>100% of the total charges</b> (including air freight rates and surcharges)
NO-SHOW	Applies to all existing bookings exceeding 2 tons (chargeable weight), with product code GCR shipments.	For all confirmed bookings not cancelled or rebooked <b>within 12 hours</b> before standard departure time (STD)	<b>100% of the total charges</b> (including air freight rates and surcharges)
		For all shipments <b>not delivered</b> before cut-off time	
LOW-SHOW	Applies to all existing bookings exceeding 2 tons (chargeable weight), with product code GCR shipments.  If the chargeable weight is reduced by more than 50%, the customer/agent shall pay emirates a percentage of the total freight charge, on the difference between the booked weight and the delivered chargeable weight. This percentage depends on the notification time.	For <b>less than 24 hours'</b> notice provided before cut-off time/acceptance	<b>50% of the total charges</b> (including air freight rates and surcharges)
		For <b>less than 12 hours'</b> notice provided before cut-off time/acceptance	<b>100% of the total charges</b> (including air freight rates and surcharges)

### E. Cut-Off Time

The customer is responsible for tendering the shipment to the carrier as "Ready for Carriage" according to the terms stipulated in Article 3 of the Emirates SkyCargo - General Conditions of Carriage for Cargo.

Shipments departing **Ireland** must be tendered before the cut-off time indicated below. Cut-off times may vary based on size, product and station in the country of origin.

IRELAND			
Product	Built-up Unit (BUP)	Loose	Additional Information
General Cargo*	N/A	STD – 8 hours (400mins)	-
Priority Cargo** Dependent on Shipment size	N/A	STD – 6 hours (360mins)	-

\*General Cargo includes the following product codes: GCR, AXS, AXD, PXS, PXD, DG OK PAX, and VUN

\*\* Priority Cargo includes the following product codes: AOG, AXA, VAL

RCS and Documentation formalities must be completed prior to the above-mentioned cut-off timings.

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### F. Export Trucking

Drop-off location Cargo acceptance conditions:

- The acceptance of transport by the carrier or its service provider from a shipper/shipper's agent at drop off location (offline) does not imply that the cargo is ready to uplift.
- Cargo will be uplifted on a booked flight after completing all acceptance, security and safety requirement checks at Carrier's gateway station after unloading of the cargo from the truck.
- Should the acceptance check fail at Carrier's gateway station, the shipper or shipper's agent is responsible to ensure cargo is make ready for acceptance or return it back at their own cost with no liability to Carrier.

### G. Pick-up and Drop-off Addresses

COUNTRY	AIRPORT	STATION	TRANSPORT MODE	LOCATION TYPE	LOCATION NAME	REMARKS
IE	DUB	ORK	TRUCK	Pick-up & Drop-off	Cargo Terminal 2, Cork Airport, T12 DW24	
IE	DUB	SNN	TRUCK	Pick-up & Drop-off	Cargo Terminal 3, Shannon Airport, V14 VR66	
IE	DUB	DUB	AIRCRAFT	Pick-up & Drop-off	Cargo Unit 6, Corballis Business Park, Dublin Airport, K67 V072	

### H. Claims and/or Complaints

All claims and/or complaints (including requests to investigate temperature deviations) should preferably be sent through the Emirates SkyCargo customer support portal - <https://www.skycargo.com/feedback-and-complaints/>

### I. Invoicing and Payments

Any dispute in the invoice amount should be notified to the carrier immediately or up until 90 days of the invoice date. If the dispute is not raised within this period, the invoice shall be deemed to have been accepted. A CCA can be raised up to a maximum of 12 months from AWB issue date and subjected to a CCA Fee.

A Charges Correction Advice ("CCA") fee of **EUR 100** will apply on all CCA's when issued post 90 days (based on invoice date).

Invoice queries should be addressed to your respective station:

**IRELAND** | [skycargodub@emirates.com](mailto:skycargodub@emirates.com)

### Annexure 1 - Other Charges Applicable

CODE	DESCRIPTION	ORIGIN	DESTINATION	PRODUCT CODE	SPECIAL HANDLING CODE (SHC)	CURRENCY	CHARGE	CHARGE BY	ADDITIONAL INFORMATION	EFFECTIVE FROM	VALID TILL
CD	HAWB Electronic Transmission	IE	Worldwide	-	-	EUR	2.20	Per HAWB	-	09-Feb-22	31-Dec-99
CG	MAWB Electronic Transmission	IE	Worldwide	-	-	EUR	2.20	Per MAWB	-	09-Feb-22	31-Dec-99
CH	Customs Regulatory Handling at Origin (Live Animals)	IE	Worldwide	PET/AV/EQN/DOC	-	EUR	0.29/Kg on Chargeable Weight and Min EUR 100.07	Per Kg (Chg Wt.)	-	01-Jan-26	31-Dec-99
	Customs Regulatory Handling at Origin (Ashes and Dip)	IE	Worldwide	-	ASH/DIP	EUR	0.29/Kg on Chargeable Weight and Min EUR 100.07	Per Kg (Chg Wt.)	-	01-Jan-26	31-Dec-99
	Customs Regulatory Handling at Origin (Personal Effects)	IE	Worldwide	-	-	EUR	0.29/Kg on Chargeable Weight and Min EUR 100.07	Per Kg (Chg Wt.)	9716 / 9986 / 9994 / 9996 / 9998	01-Jan-26	31-Dec-99
	Customs Regulatory Handling at Origin (General Loose Cargo Handling)	IE	Worldwide	-	-	EUR	0.21/Kg on Chargeable Weight and Min EUR 34.60	Per Kg (Chg Wt.)	-	01-Jan-26	31-Dec-99
	Customs Regulatory Handling at Origin (Standard ULDs - Per ULD)	IE	Worldwide	-	-	EUR	(2BG) 0.12 per ULD/Pvt Wt 1650 and Min EUR 185.22	Per ULD	-	01-Jan-26	31-Dec-99
	Customs Regulatory Handling at Origin (Temperature Controlled ULDs)	IE	Worldwide	AXC	-	EUR	(8Y) 0.17 - Pvt Wt 1650 // (8X) 0.17 - Pvt Wt 755 // (8Z) 0.17 - Pvt Wt 1200 and with Min EUR 251.27	Per ULD	-	01-Jan-26	31-Dec-99
DF	Non-Standard Distribution Channel Service Fee	IE	Worldwide	GCM/AMA/AGC/FCU/PIS/PDS/PVE/PWF/AXM/AXS/AXD/AXT/VUN/VAL	-	EUR	15.00	Per MAWB	Reservation source = Manual Annex 2 Refer	01-Jul-25	31-Dec-99
DK	India HUM Release Order	IE	IN	GCR (Emirates AirFreight)	HUM	EUR	30.00	Per MAWB	-	22-May-22	31-Dec-99
	UAE - Import HUM Release Order	IE	UAE	GCR (Emirates AirFreight)	HUM	EUR	38.00	Per MAWB	-	01-Oct-24	31-Dec-99
	BRU - HUM Handling Fee	IE	BRU	GCR (Emirates AirFreight)	HUM	EUR	125.00	Per MAWB	-	01-Jan-25	31-Dec-99
FF	SHA - HUM Disinfect Fee	IE	PVG	GCR (Emirates AirFreight)	HUM	EUR	66.00	Per MAWB	-	01-Jan-25	31-Dec-99
FF	Facility Service Charge	IE	Worldwide	-	-	EUR	0.038/Kg and Min 12.82	Per Kg (Chg Wt.)	-	01-Jan-26	31-Dec-99
HR	Handling of Human Remains	IE	Worldwide	GCR (Emirates AirFreight)	HUM	EUR	0.46/Kg and Min 162.66	Per MAWB	-	01-Jan-26	31-Dec-99
IN	Erbil Insurance	IE	EBL	-	-	EUR	0.15	Per Kg (Chg Wt.)	-	01-Dec-22	31-Dec-99
LA	Live Animals Related Services	IE	Worldwide	PET/AV/DOC/EQN	-	EUR	83.22	Per MAWB	-	01-Jan-26	31-Dec-99
MC	Trivandrum Handling Charges	IE	TRV	-	-	EUR	0.05	Per Kg (Chg Wt.)	-	10-May-22	31-Dec-99
MI	Dhaka Royalty	IE	DAC	-	-	EUR	0.01	Per Kg (Chg Wt.)	-	01-Oct-19	31-Dec-99
MV	BRU - AVI Handling fee	IE	BRU	PET/AVI	-	EUR	145.00	Per MAWB	-	01-Jan-25	31-Dec-99
PA	Perishables Handling (Time & Temp Check for Pharma)	IE	Worldwide	AXS/AXD/AXC/AXT	-	EUR	0.064/Kg and Min 45.84 // Recheck Fee 0.064/Kg and Min 50.00	Per MAWB	-	01-Jan-26	31-Dec-99
		IE	Worldwide	AXM	CRT/COU/ERT	EUR	0.064/Kg and Min 45.84 // Recheck Fee 0.064/Kg and Min 50.00	Per MAWB	-	01-Jan-26	31-Dec-99
RA	Dangerous Goods Physical/Documentary Inspection	IE	Worldwide	-	RCL/RCLM/RCLX/RFC/RFL/RFS/RFW/RGX/RHF/RIS/RLI/RLM/RMD/RNG/RDP/RDXX/RPB/RPG/RRY/RSB/RSC/RXB/RXC/RXD/RXE/RXG/RXS/RXCE	EUR	79.50 and Upto 5 pieces additional 4.74 per piece	Per MAWB	First Recheck Fee: EUR 236.25 Additional Recheck fee (Per Check): EUR 354.38	01-Jan-26	31-Dec-99
		IE	Worldwide	-	REQ/RRE/ RDS/ELI/ELM/EBI/EBM/MAG	EUR	51.94	Per MAWB	First Recheck Fee EUR 101.59 Additional Recheck fee (Per Check): EUR 152.38 REQ, RRE, RDS, ELI, ELM, EBI, EBM, MAG / Dangerous Goods not requiring a Dangerous Goods Declaration (GGD)	01-Jan-26	31-Dec-99
RC	UAE Transit Permit Cost	IE	Worldwide	-	RGX/RCX/RXS/RXG/RXE/RXD/RXC/RXB/SWP/MUW	EUR	45.00	Per MAWB	-	15-Sep-22	31-Dec-99
RF	Saudi Arabia - OK To Forward	IE	SA	-	RBM/RCLM/RCLX/RFC/RFL/RFS/RFW/RGX/RHF/RIS/RLI/RLM/RMD/RNG/RDP/RDXX/RPB/RPG/RRY/RSB/RSC/RXB/RXC/RXD/RXE/RXG/RXS	EUR	45.00	Per MAWB	-	01-Nov-23	31-Dec-99
		IE	SA	VAL	-	EUR	45.00	Per MAWB	-	01-Dec-22	31-Dec-99
		IE	SG	-	MUW/SWP	EUR	55.00	Per MAWB	-	01-Jul-24	31-Dec-99
		IE	OM	-	SWP/RXS/MUW	EUR	176.00	Per MAWB	-	20-Nov-22	31-Dec-99
		IE	OM	-	RRI/RRE	EUR	134.00	Per MAWB	-	20-Nov-22	31-Dec-99
TR	Transit Handling	IE	India (Except MAA)	-	MUW/SWP	EUR	55.00	Per MAWB	For Destination MAA, same is settled with custodian directly in MAA	07-Oct-24	31-Dec-99
		IE	Worldwide	PET/AVI	-	EUR	0.00	Per MAWB	-	10-May-22	31-Dec-99
VB	Security (Armed Guard Escort) Handling	IE	Worldwide	AVI	-	EUR	168.00	Per MAWB	Excluded Commodity Codes: 1024, 1026, 1054, 1059, 1091, 1093	18-Nov-23	31-Dec-99
		IE	Worldwide	PET	-	EUR	Minimum 107.00 for one piece + 23.00 for additional piece	Per Piece	-	03-Jun-22	31-Dec-99
		IE	Worldwide	VAL	-	EUR	0.46/Kg and Min 162.66	Per Kg (Chg Wt.)	-	01-Jan-26	31-Dec-99
		IE	SA	VAL	-	EUR	130.00	Per MAWB	-	20-Sep-22	31-Dec-99
		IE	COK	VAL	-	EUR	55.00	Per MAWB	-	07-Oct-24	31-Dec-99
		IE	CCU	VAL	-	EUR	55.00	Per MAWB	-	07-Oct-24	31-Dec-99
		IE	BLR	VAL	-	EUR	55.00	Per MAWB	-	07-Oct-24	31-Dec-99
		IE	TRV	VAL	-	EUR	55.00	Per MAWB	-	07-Oct-24	31-Dec-99
		IE	HYD	VAL	-	EUR	55.00	Per MAWB	-	07-Oct-24	31-Dec-99
		IE	DEL	VAL	-	EUR	55.00	Per MAWB	-	07-Oct-24	31-Dec-99
		IE	AMD	VAL	-	EUR	55.00	Per MAWB	-	07-Oct-24	31-Dec-99
		IE	BOM	VAL	-	EUR	55.00	Per MAWB	-	07-Oct-24	31-Dec-99
		IE	EG	VAL	-	EUR	98.00	Per MAWB	-	15-Sep-22	31-Dec-99
		IE	SG	VAL	-	EUR	57.00	Per MAWB	-	15-Sep-22	31-Dec-99
		IE	LON	VAL	-	EUR	277.00	Per MAWB	-	01-Oct-24	31-Dec-99
		IE	PRC	VAL	-	EUR	20.00	Per MAWB	-	15-Sep-22	31-Dec-99
		IE	IST	VAL	-	EUR	112.00	Per MAWB	-	10-May-22	31-Dec-99
		IE	ATH	VAL	-	EUR	30.00	Per MAWB	-	10-May-22	31-Dec-99
		IE	AMM	VAL	-	EUR	45.00	Per MAWB	-	10-May-22	31-Dec-99
		IE	DE	VAL/VUN	-	EUR	300.00	Per MAWB	-	10-May-22	31-Dec-99
IE	DE	VAL	RXS/SWP/MUW	-	EUR	300.00	Per MAWB	-	10-May-22	31-Dec-99	
IE	BRU	VAL	-	EUR	531.00	Per MAWB	-	01-Jan-25	31-Dec-99		
IE	NCT	VAL	-	EUR	40.00	Per MAWB	-	31-Oct-21	31-Dec-99		
IE	FCO	VAL	-	EUR	170.00	Per MAWB	-	31-Oct-21	31-Dec-99		
IE	MXP	VAL	-	EUR	100.00	Per MAWB	-	31-Oct-21	31-Dec-99		
IE	LCA	VAL	-	EUR	55.00	Per MAWB	-	01-Jul-23	31-Dec-99		
IE	AU	VAL	-	EUR	34.00	Per MAWB	-	01-Apr-25	31-Dec-99		
IE	JP	VAL	-	EUR	89.00	Per MAWB	-	01-Jul-25	31-Dec-99		
IE	HKG	VAL	-	EUR	149.00	Per MAWB	-	15-Nov-25	31-Dec-99		
IE	KWI	VAL	-	EUR	12.00	Per MAWB	-	01-Jul-23	31-Dec-99		
WA	Vulnerable Handling	IE	Worldwide	VUN	-	EUR	0.34/Kg and Min 56.76	Per Kg (Chg Wt.)	-	01-Jan-26	31-Dec-99
TX	AES Processing Charge	IE	Worldwide	-	-	EUR	9.49	Per MAWB	-	01-Jan-26	31-Dec-99

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### Annexure 2 – Local Specificities

#### A. Chargeable Fees for Online Products

Effective **01 July 2025** a Customer Service fee will apply for bookings created by Emirates SkyCargo customer service, either through email or telephone.

**The fee will apply to all products that can be booked online up to 3,000kg chargeable weight.**

You may find the complete list of products that is subject to the Customer Service fee in the table below.

The Customer Service fee will be charged under **Other Charge code 'DF'** at a value of **EUR 15.00** per AWB. Presently, the Customer Service fee will not apply to bookings that are created with an adhoc rate, is applicable for non adhoc rate type shipments ONLY.

Reservation source = Manual

Product Code	Product Description
GCR	Emirates AirFreight
AXA	Emirates AirFreight Priority
AOG	Emirates AOG
COU	Emirates Courier
PXS	Emirates Fresh
PXD	Emirates Fresh Breathe
PNF	Emirates Fresh Perishable Non Food
PXF	Emirates Fresh Perishable Frozen
AXM	Emirates Medical Devices
AXS	Emirates Pharma
AXD	Emirates Pharma Plus
AXT	Emirates Vital
VAL	Emirates Secure VAL
VUN	Emirates Secure VUN

#### B. Temperature Control Shipments

Due to limited Temperature Control Storage at Dublin (DUB), requests for Temperature Control storage must be made directly to WFS.

No temperature control facilities are available at Cork (ORK) and Shannon (SNN) stations.