

These Local Sales Conditions apply to all sales of air cargo transportation departing from **France** including services incidental thereto, by or on behalf of Emirates SkyCargo. These Local Sales Conditions set out the specific booking and operational conditions which apply to Emirates SkyCargo cargo transportation sales in **France**.

We reserve the right to modify these Local Sales Conditions at any time and without notice we therefore, advise you to check the latest document regularly for updates and in particular, prior to making any new bookings.

Carriage of Cargo by Emirates SkyCargo is governed by the following:

- (i) Conditions of Carriage for Cargo and Conditions of Contract as displayed on the back of the Air Waybill can also be found at; <https://www.skycargo.com/conditions-of-carriage/>
- (ii) Local Sales Conditions, as applicable by country

These Local Sales Conditions are governed by and in accordance with the above-mentioned conditions. Except as otherwise stated, in the event of any discrepancies and/or inconsistencies the order of precedence shall be as listed above (i) to (ii).

The Shipper and/or the representing Agent (referred to as "Customer" hereinafter) are deemed to accept the above-mentioned documents in full for all bookings for Carriage of Cargo by Emirates SkyCargo.

Rate Applicability

Emirates SkyCargo rates for cargo transportation are based on the booking information provided by Customer, excluding any applicable surcharges, taxes, levies, fees, and other charges (e.g., related to screening, customs, DGR handling, etc.). Rates may be modified in the event of any change in the booking details. All rates are based on the issuance date of the Air Waybill (AWB).

The Emirates SkyCargo rates applicable for each booking are based on the country of and point of sale in **EUR** excluding fuel surcharge. The calculation of the applicable fuel surcharge will be as per the fuel surcharge mechanism available at <https://www.skycargo.com/shipping-services/fuel-index/>

Emirates SkyCargo reserves the right to terminate rates on the published tariff sheet with one (1) week's notification. Emirates SkyCargo also reserves the right to amend, add or subtract surcharges (subject to applicable laws and regulations) on fuel, security, or external cost factors beyond its control and any such changes will be published with seven (7) days' notice.

Weight breakpoints are only applicable for Emirates SkyCargo's net-rates, as specified on the published tariff sheet.

Note:

- All rates are applicable from **01 OCT 2023** and replace all previously published rates for origin France: BOD, CDG, LIL, LYS, MLH, MRS, NCE, NTE, ORY, RNS, SXB, TLS
- Special rates only valid for origins as per the special rate sheet, other FR origins will incur an add-on, unless otherwise stated.

1. Spot Quotes

A spot quote is a one-time rate offered based on shipment details provided at time of the quote. All spot quotes are valid for seven (7) days only and should be accepted and booked within that period to avail the quote price.

The spot quote reference numbers should be provided at the time of booking to avail the spot quote rate. Capacity on spot-based cargo is subject to availability and approval by Emirates SkyCargo.

2. Charges Collect

Rates are applicable only in prepaid basis – Charges Collect not accepted.

3. Other Charges

Applicable surcharges, taxes, duties, fees and other charges are applicable as mentioned in this document (see Annexure 1) or through your local Emirates SkyCargo office. We advise you to consult them regularly in case of changes, and particularly, prior to making a booking.

Ground Handling Agents (“GHA”) may apply additional charges not included in the surcharges and other charges specified in this document. Please check with the local Emirates SkyCargo office for details.

4. Booking Conditions

Cargo shipment bookings for Emirates SkyCargo should be made in accordance with the terms of the Local Sales Conditions, either online via www.SkyCargo.com or via other contracted booking portals, or via a direct connection (system-to-system), by email, or by telephone using the contact details of the Emirates SkyCargo customer service office at your respective station(s).

Find your local Emirates SkyCargo office details on <https://www.skycargo.com/contact-us?tab=2>.

5. LTA, Low-Show and No-Show Policy

5.1. LTA

A Large Tonnage Agreement (LTA) is an agreed signed document required for shipments over:

- (i) Five (5) tonnes or more on a passenger flight
- (ii) Ten (10) tonnes or more on a full freighter

Cancellation, No-Show, and Low-Show charges will be applied as per Emirates SkyCargo's LTA policy.

<i>Notice of Cancellation by Customer</i>	<i>Agreed Compensation Payable by Customer</i>
Less than 96 hours but more than 72 hours written notice before the agreed Cut-Off time for the booking	50% of the total charges (including air freight rates and any other charges)
Less than 72 hours but more than 48 hours written notice before the agreed Cut-Off time for the booking	75% of the total charges (including air freight rates and any other charges)
Less than 48 hours written notice before the agreed Cut-Off time for the booking	100% of the total charges (including air freight rates and any other charges)

5.2. Low-Show Policy*

A Low-Show is where the chargeable weight on the booking is reduced by more than **one (1) tonne** without giving a notice of at least **forty-eight (48)** hours (or 2 working days) before departure. The tonnage reduction is the difference between the tendered chargeable weight and the chargeable weight of the last booking confirmation. In this instance, Emirates SkyCargo will charge **50%** of the tonnage reduction at the booked rate on freight amount as per booked product.

5.3. No-Show Policy*

A No-Show is a booking that is not cancelled or rebooked at least **forty-eight (48)** hours (or 2 working days) before departure, or which is delivered after the cut-off time. Any cancellation of a confirmed booking will result in a **100%** cancellation penalty. In case of a No-Show, the AWB will be frozen and cannot be reused. The applicable No-Show fee will be charged to the AWB used for the booking on freight amount as per booked product.

*See Annexure 2 for Local Specificities

6. Cut-Off Time

The customer is responsible for tendering the shipment to the carrier as “Ready for Carriage” according to the terms stipulated in Article 3 of the Emirates SkyCargo - General Conditions of Carriage for Cargo.

Shipments departing **France** must be tendered before the cut-off time indicated below. Cut-off times may vary based on size, product, and station in the country of origin.

<i>Paris (CDG)</i>	
<i>Product</i>	
General Cargo / DGR / Pharma	STD – 8 hours
DGR (Class 1 to Class 7) / HUM / MUW / VUN / AVI	STD – 6 hours
Perishable / AXA / AOG	STD – 4 hours
<i>Lyon (LYS)</i>	
<i>Product</i>	
General Cargo	STD – 6 hours
Perishable / Pharma	STD – 5 hours
HUM / AVI	STD – 4 hours
AXA / AOG	STD – 2 hours
<i>Nice (NCE)</i>	
<i>Product</i>	
General Cargo	STD – 5 hours
Dangerous Goods	STD – 6 hours
Perishable	STD – 4 hours
Pharma	STD – 4 hours
HUM	STD – 3 hours
AVI	STD – 2.5 hours
AXA / AOG	STD – 2.5 hours

RCS and Documentation formalities must be completed prior to the above-mentioned cut-off timings.

7. Export Trucking

Drop-off location Cargo acceptance conditions

- The acceptance of transport by the carrier or its service provider from a shipper/shipper’s agent at drop off location (offline) does not imply that the cargo is ready to uplift.
- Cargo will be uplifted on a booked flight after completing all acceptance, security and safety requirement checks at Carrier’s gateway station after unloading of the cargo from the truck.
- Should the acceptance check fail at Carrier’s gateway station, the shipper or shipper’s agent is responsible to ensure cargo is make ready for acceptance or return it back at their own cost with no liability to Carrier.

8. Claims and/or Complaints

All claims and/or complaints (including requests to investigate temperature deviations) should preferably be sent through the Emirates SkyCargo customer support portal - <https://www.skycargo.com/feedback-and-complaints/>

9. Invoicing and Payments

Any dispute in the invoice amount should be notified to the carrier immediately or up until 90 days of the invoice date. If the dispute is not raised within this period, the invoice shall be deemed to have been accepted. A CCA can be raised up to a maximum of 12 months from AWB issue date and subjected to a CCA Fee.

A Charges Correction Advice (“CCA”) fee of **EUR 100** will apply on all CCA’s when issued post 90 days (based on invoice date).

10. Contacts

Invoice queries should be addressed to:

PAR	<p>Stations: CDG, ORY, NTE, RNS, LIL, URO, MLH, SXB</p> <p>Address: Emirates SkyCargo C/O WFS 10, Rue du Pavé – bat 3200 – Cargo 7 Tremblay-en-France 95735 Roissy CDG</p> <p>Ph: +33 1 48 16 52 00</p>	<p>skycargoPARcs@emirates.com (Spot Quotes & Bookings)</p> <p>skycargoPAR@emirates.com (Special Cargo Booking)</p> <p>skycargoPARops@emirates.com (Operations)</p> <p>https://portal.iata.org/ISSP_login (CASS Claims)</p>
LYS	<p>Stations: LYS, CFE, DIJ, GNB, EBU, NCY</p> <p>Address: Emirates SkyCargo 100, Rue de Norvège Secteur AirParc 69125 Lyon St Exupéry Aéroport</p> <p>Ph: +33 4 87 76 13 00</p>	<p>skycargoLYS@emirates.com</p>
NCE	<p>Stations: NCE, MRS, MPL, TLS, BOD</p> <p>Address: Emirates SkyCargo Terminal 2 Aéroport de Nice Côte d’Azur 06281 Nice Cedex 03</p> <p>Ph: +33 4 93 21 46 53</p>	<p>skycargoNCEcs@emirates.com</p>

FRANCE

LOCAL SALES CONDITIONS (LSC) FOR EMIRATES SKYCARGO

Valid from 01 October 2023



Annexure 1 - Other Charges Applicable

CODE	DESCRIPTION	ORIGIN	DESTINATION	PRODUCT CODE	SPECIAL HANDLING CODE(SHC)	CURRENCY	CHARGE	CHARGE BY	ADDITIONAL INFORMATION	EFFECTIVE FROM	VALID TILL
CB	MAWB Manual Data Entry	FR	Worldwide	-	-	EUR	30.00	Per MAWB	-	01-Jul-22	31-Dec-99
CC	HAWB Manual Data Entry	FR	Worldwide	-	-	EUR	30.00	Per HAWB	-	01-Jul-22	31-Dec-99
CD	HAWB Electronic Transmission	FR	Worldwide	-	-	EUR	4.00	Per HAWB	-	01-Jan-23	31-Dec-99
CG	MAWB Electronic Transmission	FR	Worldwide	-	-	EUR	4.00	Per MAWB	-	01-Jan-23	31-Dec-99
CH	Customs/Regulatory Handling at Origin	FR	Worldwide	-	-	EUR	31.30	Per MAWB	-	01-Jan-23	31-Dec-99
DK	India HUM Release Order	FR	IN	GCR (Emirates AirFreight)	HUM	EUR	30.00	Per MAWB	-	22-May-22	31-Dec-99
HR	Handling of Human Remains	FR	Worldwide	-	HUM	EUR	51.00	Per MAWB	-	01-Feb-21	31-Dec-99
IN	Erbil Insurance	FR	EBL	-	-	EUR	0.15	Per Kg (Chg Wt.)	-	02-Dec-15	31-Dec-99
LA	Live Animals Related Services	FR	Worldwide	PET/AVI/DOC/EQN	-	EUR	56.60	Per MAWB	-	01-Jan-23	31-Dec-99
MC	Trivandrum Handling Charges	FR	TRV	-	-	EUR	0.04	Per Kg (Chg Wt.)	-	10-Feb-21	31-Dec-99
MI	Dhaka Royalty	FR	DAC	-	-	EUR	0.01	Per Kg (Chg Wt.)	-	01-Oct-19	31-Dec-99
PA	Perishable Handling	FR	Worldwide	AXS/AXD/AXC/AXM/AXT	-	EUR	26.80	Per MAWB	-	15-Jun-23	31-Dec-99
RA	Dangerous Goods Physical/Documentary Inspection	FR	Worldwide	-	RBI/RBM/RCL/RCM/RCX/REX/RFG/RFL/RFS/RFW/RGX/RHF/RIS/RLI/RLM/RMD/RNG/ROP/ROX/RPB/RPG/RSB/RSC/RXB/RXC/RXD/RXE/RXG/RXS	EUR	122.40	Per MAWB	-	01-Jan-23	31-Dec-99
		FR	Worldwide	-	RRW/RRY	EUR	183.60	Per MAWB	-	01-Jan-23	31-Dec-99
		FR	Worldwide	-	ELI/ELM/ICE/REQ/RDS/MAG/RRE	EUR	18.20	Per MAWB	-	01-Jan-23	31-Dec-99
RC	UAE Transit Permit	FR	Worldwide	-	RGX/RCX/RXS/RXG/RXE/RXD/RXC/RXB/SWP/MUW/MIL/RRY/RRW	EUR	80.00	Per MAWB	-	01-Jan-23	31-Dec-99
RF	Oman Government Approval & Escort Fee	FR	OM	-	SWP/RXS/MUW	EUR	176.00	Per MAWB	-	21-Oct-22	31-Dec-99
	Oman Government Approval	FR	OM	-	RRY/RRE	EUR	134.00	Per MAWB	-	21-Oct-22	31-Dec-99
	Jordan - Import Escort Fee	FR	JO	-	SWP/RXS/MUW	EUR	58.00	Per MAWB	-	20-Nov-22	31-Dec-99
	Saudi Arabia - OK To Forward	FR	SA	-	DIP/RBM/RCM/RCX/RFG/RFL/RFS/RFW/RGX/RIS/RLI/RLM/RMD/RNG/ROP/ROX/RPB/RPG/RRW/RRY/RSC/RXB/RXC/RXD/RXE/RXG/RXS	EUR	45.00	Per MAWB	-	01-Dec-22	31-Dec-99
	Saudi Arabia - OK To Forward	FR	SA	VAL	-	EUR	45.00	Per MAWB	-	01-Dec-22	31-Dec-99

FRANCE

LOCAL SALES CONDITIONS (LSC) FOR EMIRATES SKYCARGO

Valid from 01 October 2023



(Continued) Annexure 1 - Other Charges Applicable

CODE	DESCRIPTION	ORIGIN	DESTINATION	PRODUCT CODE	SPECIAL HANDLING CODE(SHC)	CURRENCY	CHARGE	CHARGE BY	ADDITIONAL INFORMATION	EFFECTIVE FROM	VALID TILL
SC	Security Charge	FR	Worldwide	-	-	EUR	0.029/Kg (Minimum Amount 8.99 / Maximum Amount 25.15)	Per Kg (Gross Wt.)	-	01-Jan-23	31-Dec-99
TR	Transit Handling	FR	DXB	PET/AVI	-	EUR	0.00	Per MAWB	-	10-May-22	31-Dec-99
		FR	Worldwide	AVI	-	EUR	168.00	Per MAWB	Excluded Commodity Codes: 1024, 1026, 1054, 1059, 1091, 1093, E0004, E0005, E0006, E0012	21-May-22	31-Dec-99
		FR	Worldwide	PET	-	EUR	107.00 for first crate + 23.00 for each additional crate	Per PET/Per Cage	-	01-Jun-22	31-Dec-99
VA	Valuable Handling Charges for Origin	FR	Worldwide	VAL	-	EUR	17.00	Per MAWB	-	01-Feb-21	31-Dec-99
VB	Destination Valuable Handling Charges	FR	MCT	VAL	-	EUR	40.00	Per MAWB	-	31-Oct-21	31-Dec-99
		FR	SA	VAL	-	EUR	130.00	Per MAWB	-	15-Sep-22	31-Dec-99
		FR	COK	VAL	-	EUR	54.00	Per MAWB	-	15-Sep-22	31-Dec-99
		FR	CCU	VAL	-	EUR	54.00	Per MAWB	-	15-Sep-22	31-Dec-99
		FR	BLR	VAL	-	EUR	54.00	Per MAWB	-	15-Sep-22	31-Dec-99
		FR	TRV	VAL	-	EUR	54.00	Per MAWB	-	15-Sep-22	31-Dec-99
		FR	EG	VAL	-	EUR	98.00	Per MAWB	-	15-Sep-22	31-Dec-99
		FR	SG	VAL	-	EUR	57.00	Per MAWB	-	15-Sep-22	31-Dec-99
		FR	LON	VAL	-	EUR	256.00	Per MAWB	-	15-Sep-22	31-Dec-99
		FR	PRG	VAL	-	EUR	20.00	Per MAWB	-	15-Sep-22	31-Dec-99
		FR	IST	VAL	-	EUR	112.00	Per MAWB	-	10-May-22	31-Dec-99
		FR	ATH	VAL	-	EUR	30.00	Per MAWB	-	10-May-22	31-Dec-99
		FR	AMM	VAL	-	EUR	45.00	Per MAWB	-	10-May-22	31-Dec-99
		FR	DE	VAL/VUN	-	EUR	300.00	Per MAWB	-	10-May-22	31-Dec-99
		FR	DE	-	RXS/SWP/MUW	EUR	300.00	Per MAWB	-	10-May-22	31-Dec-99
		FR	FCO	VAL	-	EUR	170.00	Per MAWB	-	31-Oct-21	31-Dec-99
		FR	MXP	VAL	-	EUR	100.00	Per MAWB	-	31-Oct-21	31-Dec-99
		FR	BRU	VAL	-	EUR	464.00	Per MAWB	-	10-May-22	31-Dec-99
FR	LCA	VAL	-	EUR	55.00	Per MAWB	-	01-Jul-23	31-Dec-99		
FR	KWI	VAL	-	EUR	12.00	Per MAWB	-	01-Jul-23	31-Dec-99		

Annexure 2 –Local Specificities

A. Capacity Agreement

Space Agreement is based on details of shipments supplied by the shipper or their agent. In case of noticeable discrepancy in any of the shipment details at time of acceptance, booking may become invalid and Emirates SkyCargo reserves the right to rebook on the next available flight.

B. Low Show / No Show Policy – Specificities to FR

▪ **Low-Show Policy – late delivery charges**

Notice of Cancellation by Customer	Agreed Compensation Payable by Customer
Partial delivery of the freight: chargeable weight during acceptance is less than 50% of the booked weight	75% of the airfreight charges (for the weight difference, booked vs real)
Late delivery	75% of the airfreight charges
No-show: shipment is not delivery or could not be accepted (missing doc, shipment no compliant...)	100% of the airfreight charges

▪ **No-Show Policy – late cancellation – late rebooking charges**

Notice of Cancellation by Customer	Agreed Compensation Payable by Customer
Written late cancellation or written late postponement – more than 48h before cut-off / HLA (working hours)	0% of the airfreight charges
Written late cancellation or written late postponement – between 24 and 48h before cut-off / HLA (working hours)	50% of the airfreight charges
Written late cancellation or written late postponement – less than 24h before cut-off / HLA (during working hours)	100% of the airfreight charges

C. E-Bookings

In order to benefit from the web-booking incentive rates offered, the booking must be made online through Emirates Skycargo online booking portal.

- Pre-bookings and allotment bookings should be made online through the Emirates Skycargo online portal
- Advance bookings for 10 or more days ahead of departure must be made online through Emirates Skycargo online booking portal. For any additional information, we invite you to consult us

D. Additional Local Other Charges

ADDITIONAL CHARGES							
DESCRIPTION	LOCAL CHARGE CODE	ORIGIN	DESTINATION	CURRENCY	CHARGE	CHARGE BY	ADDITIONAL INFORMATION
Customs information input tax (FWB); if entered by airlines, manual data capture	CBC + CGC	FR	Worldwide	EUR	EUR30.00+EUR4.00	Per MAWB	-
Customs information input tax (FHL); if entered by airlines, manual data capture	CCC + CDC	FR	Worldwide	EUR	EUR30.00+EUR4.00	Per HAWB	-
Customs information input tax (FHL); if entered and transmission by agent	CDC	FR	Worldwide	EUR	EUR 4.00	Per HAWB	-
Customs information input tax (FWB); if entered and transmission by agent	CGC	FR	Worldwide	EUR	EUR 4.00	Per MAWB	-

(Continued) Additional Local Other Charges

DESCRIPTION	LOCAL CHARGE CODE	ORIGIN	DESTINATION	CURRENCY	CHARGE	CHARGE BY	ADDITIONAL INFORMATION
AWB fee	CHC	FR	Worldwide	EUR	EUR 31.30	Per AWB	-
Customs Formalities – Export Control System (ECS), if non-entered, incomplete enter, incorrect ECS declaration	DFC	FR	Worldwide	EUR	EUR 6.50	Per AWB/MRN	-
HUM – transport to depository	HBC	FR	Worldwide	EUR	As per WFS rate	-	-
HUM check	HRC	FR	Worldwide	EUR	EYR 51.00	Per shipment	-
MRN: customs clearance (T1, T2...)	JAC	FR	Worldwide	EUR	EUR 44.80	Per MRN	-
		FR	Worldwide	EUR	EUR 44.80	Per DCA	-
Transit in DXB: MIL, RRW, RRY	KAC	FR	Worldwide	EUR	EUR 80.00	Per shipment	-
Live Animal check	LAC	FR	Worldwide	EUR	EUR 56.60	Per shipment	-
Photo request	MOC	FR	Worldwide	EUR	EUR 15.00	Per shipment	-
		FR	Worldwide	EUR	EUR 50.00	Per ULD	-
DXB escort fee (VUN)	MOC	FR	Worldwide	EUR	EUR 150.00	Per AWB	-
DXB escort fee (psychotropic / VAL...)	MOC	FR	Worldwide	EUR	EUR 200.00	Per hour	-
		FR	Worldwide	EUR	AED 11.00 / per kg	-	-
Re-icing in DXB	MRC	FR	Worldwide	EUR	AED 73.50 / per package – packing charges	-	-
		FR	Worldwide	EUR	AED 150.00 per shipment (handling + XRay)	-	-
		FR	Worldwide	EUR	AED 500.00 per shipment (service charges)	-	-
		FR	Worldwide	EUR	-	-	-
Control of time and temperature sensitive shipment (Pharma IATA check)	PAC	FR	Worldwide	EUR	EUR 26.80	Per shipment	-
Check Aircraft Engine – acceptance checklist	PAC	FR	Worldwide	EUR	EUR 30.00	Per shipment	-
Control Dry Ice	RAC	FR	Worldwide	EUR	EUR 18.20	Per shipment	-
Control ELI / ELM / REQ / RRE / RDS / MAG (full embargo on UN3090 and UN3480)	RAC	FR	Worldwide	EUR	EUR 18.20	Per shipment	-
DG tax or assimilated, AWB charges	RAC	FR	Worldwide	EUR	EUR 122.40	-	-
		FR	Worldwide	EUR	EUR 183.60 for C17	-	-
DG tax for second presentation	RBC	FR	Worldwide	EUR	Same as RAC	Per shipment	-
Transit in Dubai: RGX, RCX, KXC, RXD, RXB, RXE, RXG, RXS, SWP, MUW, MIL, RRW, RRY	RCC	FR	Worldwide	EUR	EUR 80.00	Per permit	-
Security / screening	SCC	FR	Worldwide	EUR	As per WFS rate	-	-
POD – Proof of delivery	SEC	FR	Worldwide	EUR	EUR 50.00	Per AWB	-
Landing / Blacklist certificate or any other correspondence requested by agent (origin or destination)	SEC	FR	Worldwide	EUR	EUR 50.00	Per AWB	-
Transit handling fee – SkyPet AVI / PET	TRC	FR	Worldwide	EUR	EUR 23.00	Per cage	-
		FR	Worldwide	EUR	EUR 84.00	Per shipment	-
Transit handling fee – AVI	TRC	FR	Worldwide	EUR	EUR 168.00	Per AWB	-
Control VAL	VAC	FR	Worldwide	EUR	EUR 17.00	Per shipment	-
General Cargo storage in WFS warehouse	ZBC	FR	Worldwide	EUR	As per published WFS General Rates	-	-
Cool storage / Pharma Centre storage	ZBC	FR	Worldwide	EUR	As per published WFS General Rates	-	-
Irregularity: Change on Consignee Name/Weight/Customs Information	DHC	FR	Worldwide	EUR	EUR 100.00	Per CCA	-
Dangerous Goods Irregularity	MCC	FR	Worldwide	EUR	EUR 80.00	Per Occurance	-
AWB Re-use	MCC	FR	Worldwide	EUR	EUR 60.00	Per Occurance	-
Corrections of Customs Information (SCI)	MCC	FR	Worldwide	EUR	EUR 100.00	Per Occurance	-
Request of un-palletization	MCC	FR	Worldwide	EUR	EUR 120.00	Per ULD	-