SWITZERLAND

LOCAL SALES CONDITIONS (LSC) FOR EMIRATES SKYCARGO

Valid from 01 November 2022

These Local Sales Conditions apply to all sales of air cargo transportation departing from **Switzerland**, including services incidental thereto, by or on behalf of Emirates SkyCargo. These Local Sales Conditions set out the specific booking and operational conditions which apply to Emirates SkyCargo cargo transportation sales in **Switzerland**.

We reserve the right to modify these Local Sales Conditions at any time and without notice we therefore, advise you to check the latest document regularly for updates and in particular, prior to making any new bookings.

Carriage of Cargo by Emirates SkyCargo is governed by the following:

(i) Conditions of Carriage for Cargo and Conditions of Contract as displayed on the back of the Air Waybill can also be found at; https://www.skycargo.com/conditions-of-carriage/

(ii) Local Sales Conditions, as applicable by country

These Local Sales Conditions are governed by and in accordance with the above mentioned conditions. Except as otherwise stated, in the event of any discrepancies and/or inconsistencies the order of precedence shall be as listed above (i) to (ii).

The Shipper and/or the representing Agent (referred to as "Customer" hereinafter) are deemed to accept the above mentioned documents in full for all bookings for Carriage of Cargo by Emirates SkyCargo.

Rate Applicability

Emirates SkyCargo rates for cargo transportation are based on the booking information provided by Customer, excluding any applicable surcharges, taxes, levies, fees and other charges (e.g. related to screening, customs, DGR handling, etc.). Rates may be modified in the event of any change in the booking details.

The Emirates SkyCargo rates applicable for each booking are based on the country of and point of sale in **CHF** excluding fuel surcharge. The calculation of the applicable fuel surcharge will be as per the fuel surcharge mechanism available at https://www.skycargo.com/shipping-services/fuel-index/

Emirates SkyCargo reserves the right to terminate rates on the published tariff sheet with one (1) week's notification. Emirates SkyCargo also reserves the right to amend, add or subtract surcharges (subject to applicable laws and regulations) on fuel, security, or external cost factors beyond its control and any such changes will be published with seven (7) days' notice.

Weight breakpoints are only applicable for Emirates SkyCargo's net-rates, as specified on the published tariff sheet.

1. Spot/Ad hoc Quotes

A spot or ad hoc quote is a one-time rate offered based on shipment details provided at time of the quote. A minimum chargeable weight of 1000kgs is required for ad hoc rates. All spot or ad hoc quotes are valid for seven (7) days only and should be accepted and booked within that period to avail the quote price.

The spot or ad hoc quote reference numbers should be provided at the time of booking to avail the spot or ad hoc quote rate. Capacity on spot or ad hoc based cargo is subject to availability and approval by Emirates SkyCargo.

2. Charges Collect

The Emirates SkyCargo team at your respective station(s) will specify the applicability of Charges Collect by destination. TACT rates apply. Ad hoc, tariff, promotional and contract rates are not applicable.

3. Other Charges

Applicable surcharges, taxes, duties, fees and other charges are applicable as mentioned in this document (see Annexure 1) or through your local Emirates SkyCargo office. We advise you to consult them regularly in case of changes, and particularly, prior to making a booking.

Ground Handling Agents ("GHA") may apply additional charges not included in the surcharges and other charges specified in this document. Please check with the local Emirates SkyCargo office for details.

4. Booking Conditions

Cargo shipment bookings for Emirates SkyCargo should be made in accordance with the terms of the Local Sales Conditions, either online via www.SkyCargo.com or via other contracted booking portals, or via a direct connection (system-to-system or by email.

Find your local Emirates SkyCargo office details on https://www.skycargo.com/contact-us?tab=2.

5. LTA, Low-Show and No-Show Policy

LTA

A Large Tonnage Agreement (LTA) is an agreed signed document required for shipments over:

(i) Five (5) tonnes or more on a passenger flight

(ii) Ten (10) tonnes or more on a full freighter

Cancellation, No-Show, and Low-Show charges will be applied as per Emirates SkyCargo's LTA policy.

Notice of Cancellation by Customer	Agreed Compensation Payable by Customer
Less than 96 hours but more than 72 hours written notice before the agreed Cut-Off time for the booking	50% of the total charges (including air freight rates and any other charges)
Less than 72 hours but more than 48 hours written notice before the agreed Cut-Off time for the booking	75% of the total charges (including air freight rates and any other charges)
Less than 48 hours written notice before the agreed Cut-Off time for the booking	100% of the total charges (including air freight rates and any other charges)

Low-Show Policy

A Low-Show is where the chargeable weight on the booking is reduced by more than **one (1) tonne** without giving a notice of at least **twenty four (24)** hours before departure. The tonnage reduction is the difference between the tendered chargeable weight and the chargeable weight of the last booking confirmation. In this instance, Emirates SkyCargo will charge **50%** of the tonnage reduction at the booked rate on freight amount as per booked product.

No-Show Policy

A No-Show is a booking that is not cancelled or rebooked at least **forty eight (48) hours** (or 2 working days) before departure or which is delivered after the cut-off time. Any cancellation of a confirmed booking, will result in a **100%** cancellation penalty. In case of a No-Show, the AWB will be frozen and cannot be reused. The applicable No-Show fee will be charged to the AWB used for the booking on freight amount as per booked product.

6. Cut-Off Time

The customer is responsible for tendering the shipment to the carrier as “Ready for Carriage” according to the terms stipulated in Article 3 of the Emirates SkyCargo - General Conditions of Carriage for Cargo.

Shipments departing **Switzerland** must be tendered before the cut-off time indicated below. Cut-off times may vary based on size, product and station in the country of origin.

PRODUCT	CUT-OFF TIME (EVENING BEFORE)					
ex GVA	EK090 (Days 1-5)	EK090 (Day 6)	EK090 (Day 7)	EK084 (Days 1-5)	EK084 (Day 6)	EK084 (Day 7)
All (except AOG, VAL, AXA, AXB, AVI)	Evening before	Friday evening	Friday evening	12h00	Friday evening	Friday evening
GCR below 500Kgs (Secured and non DG)	08h45	Friday evening	Friday evening	14h30	Friday evening	Friday evening
AOG secured and bulk loadable (below 69Kgs per piece)	10h15	Friday evening	Friday evening	16h00	Friday evening	Friday evening
AVI	09h15	Friday evening	Friday evening	14h30	-	-
AOG, AXA, AXB secured	09h15	Friday evening	Friday evening	14h30	Friday evening	Friday evening
VAL secured	08h45	Friday evening	Friday evening	14h30	Friday evening	Friday evening
AOG, AXA, AXB non-secured and/or DG	08h15	Friday evening	Friday evening	14h00	Friday evening	Friday evening
VAL non-secured and/or DG	08h15	Friday evening	Friday evening	14h00	Friday evening	Friday evening
BUP (** Airside delivery with pre-agreement with Customs)	09h15 **	09h15 **	Sat. 18h00 **	15h00 **	15h00 **	Sat. 18h00 **

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ex ZRH	EK088 (Days 1-6)	EK088 (Day 7)	-		EK086 (Days 1-5)	EK086 (Day 6)	EK086 (Day 7)
All (except AOG, VAL, AXA, AXB, AVI)	Evening before	Sat. 12h00	-		12h00	12h00	Sat. 12h00
GCR below 500Kgs (Secured and non DG)	08h30	Sat. 12h00	-		12h00	12h00	Sat. 12h00
AOG secured and bulk loadable (below 69Kgs per piece)	10h00	Sat. 12h00	-		16h00	12h00	Sat. 12h00
AVI	09h00	Sat. 12h00	-		14h00	12h00	Sat. 12h00
AOG, AXA, AXB secured	09h00	Sat. 12h00	-		14h00	12h00	Sat. 12h00
VAL secured	09h00	Sat. 12h00	-		15h00	12h00	Sat. 12h00
AOG, AXA, AXB non-secured and/or DG	08h30	Sat. 12h00	-		12h00	12h00	Sat. 12h00
VAL non-secured and/or DG	08h30	Sat. 12h00	-		12h00	12h00	Sat. 12h00
BUP (* Airside delivery with pre-agreement with dnata)	10h00 *	10h00 *	-		14h00 *	14h00 *	Sat. 18h00 *

Acceptance Deadlines for BSL Trucks days 1 to 5	
AXA, AXB, AOG **(200kgs or less)**	18h00
Known and non DG cargo	17h00
Unsecured Cargo	16h00
DG Cargo	16h00
Cargo that is both DG and Unsecured	15h00
Acceptance Deadlines for BRN Trucks days 1 to 5	
Known and non DG cargo	17h00
Unsecured Cargo	16h00
DG Cargo	16h00
Cargo that is both DG and Unsecured	15h00

RCS and Documentation formalities must be completed prior to the above-mentioned cut-off timings.

7. Claims and/or Complaints

All claims and/or complaints (including requests to investigate temperature deviations) should preferably be sent through the Emirates SkyCargo customer support portal - https://www.skycargo.com/feedback-and-complaints/

8. Invoicing and Payments

Any dispute in the invoice amount should be notified to the carrier immediately or up until 90 days of the invoice date. If the dispute is not raised within this time period, the invoice shall be deemed to have been accepted. A CCA can be raised up to a maximum of 12 months from AWB issue date and subjected to a CCA Fee.

A Charges Correction Advice ("CCA") fee of **CHF100.00** will apply on all CCA's when issued post 90 days (based on invoice date).

Invoice queries should be addressed to skycargoch@emirates.com

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Annexure 1 - Other Charges Applicable

CODE	DESCRIPTION	ORIGIN	DESTINATION	PRODUCT CODE	SPECIAL HANDLING CODE (SHC)	CURRENCY	CHARGE	CHARGE BY	ADDITIONAL INFORMATION	EFFECTIVE FROM	VALID TILL
CB	MAWB Manual Data Entry	CH	Worldwide	-	-	CHF	12.00	Per MAWB	-	01-Sep-22	31-Dec-99
CC	HAWB Manual Data Entry	CH	Worldwide	-	-	CHF	12.00	Per HAWB	-	01-Sep-22	31-Dec-99
CD	HAWB Electronic Transmission	CH	Worldwide	-	-	CHF	2.50	Per HAWB	-	09-Feb-22	31-Dec-99
CG	MAWB Electronic Transmission	CH	Worldwide	-	-	CHF	2.50	Per MAWB	-	09-Feb-22	31-Dec-99
DK	India HUM Release Order	CH	IN	GCR (Emirates AirFreight)	HUM	CHF	35.00	Per MAWB	-	24-Jun-22	31-Dec-99
HR	Handling of Human Remains	CH	Worldwide	GCR (Emirates AirFreight)	HUM	CHF	70.00	Per MAWB	-	01-Nov-22	31-Dec-99
IN	Erbil Insurance	CH	EBL	-	-	CHF	0.15	Per Kg	-	08-Jul-22	31-Dec-99
KA	Origin Charges	CH	Worldwide	-	RGX/RCX/RXC/RXD/RXB/RXE/RXG/RXS/SWP/MUW	CHF	150.00	Per MAWB	-	01-Dec-22	31-Dec-99
KA	Loadmaster Cost	CH	Worldwide	-	BIG	CHF	500.00	Per MAWB	-	01-Dec-22	31-Dec-99
LE	Hotel (Live Animals)	ZRH	Worldwide	AVI	-	CHF	200.00	Per MAWB	-	04-Oct-19	31-Dec-99
LE	Hotel (Live Animals)	GVA	Worldwide	AVI	-	CHF	60.00	Per MAWB	-	04-Oct-19	31-Dec-99
MC	Trivandrum Handling Charges	CH	TRV	-	-	CHF	0.06	Per Kg	-	01-Dec-22	31-Dec-99
MI	Dhaka Royalty	CH	DAC	-	-	CHF	0.01	Per Kg	-	04-Oct-19	31-Dec-99
MV	PETS Arriving NZ Under Pets passport	CH	NZ	PET	-	CHF	185.00	Per MAWB	-	25-Jun-22	31-Dec-99
PB	Cool/Cold Room Charge (Used for Pharma)	DE	Worldwide	AXS/AXD/PXS/PXD	-	CHF	50.00	Per MAWB	-	01-Jun-21	31-Dec-99
PB	Cool/Cold Room Charge (Used for Pharma)	BRN	Worldwide	AXS/AXD/PXS/PXD	-	CHF	17.00	Per MAWB	-	09-Sep-21	31-Dec-99
RA	Dangerous Goods Physical/Documentary Inspection	BSL	Worldwide	-	RGX/RCX/RXB/RXC/RXD/RXE/RXG/RXS/RFG/RPG/RNG/RFL/RFS/RSC/RFW/ROX/ROP/RPB/RIS/RRW/RRY/RCM/RMD/RSB/RBM/RLI/RLM	CHF	132.00 up to 5 pieces	Per Shipment	-	06-Oct-22	31-Dec-99
RA	Dangerous Goods Physical/Documentary Inspection	BSL	Worldwide	-	RGX/RCX/RXB/RXC/RXD/RXE/RXG/RXS/RFG/RPG/RNG/RFL/RFS/RSC/RFW/ROX/ROP/RPB/RIS/RRW/RRY/RCM/RMD/RSB/RBM/RLI/RLM	CHF	4.25	Per Additional Piece	-	06-Oct-22	31-Dec-99
RA	Dangerous Goods Physical/Documentary Inspection	BSL	Worldwide	-	RGX/RCX/RXB/RXC/RXD/RXE/RXG/RXS/RFG/RPG/RNG/RFL/RFS/RSC/RFW/ROX/ROP/RPB/RIS/RRW/RRY/RCM/RMD/RSB/RBM/RLI/RLM	CHF	maximum 242.50	Per Shipment	-	06-Oct-22	31-Dec-99
RA	Dangerous Goods Physical/Documentary Inspection	BSL	Worldwide	-	ELI/ELM/REQ/ICE	CHF	66.00	Per MAWB	-	06-Oct-22	31-Dec-99
RA	Dangerous Goods Physical/Documentary Inspection	ZRH	Worldwide	-	RGX/RCX/RXB/RXC/RXD/RXE/RXG/RXS/RFG/RPG/RNG/RFL/RFS/RSC/RFW/ROX/ROP/RPB/RIS/RRW/RRY/RCM/RMD/RSB/RBM/RLI/RLM	CHF	106.00 up to 5 pieces	Per Shipment	-	06-Oct-22	31-Dec-99
RA	Dangerous Goods Physical/Documentary Inspection	ZRH	Worldwide	-	RGX/RCX/RXB/RXC/RXD/RXE/RXG/RXS/RFG/RPG/RNG/RFL/RFS/RSC/RFW/ROX/ROP/RPB/RIS/RRW/RRY/RCM/RMD/RSB/RBM/RLI/RLM	CHF	6.00	Per Additional Piece	-	06-Oct-22	31-Dec-99
RA	Dangerous Goods Physical/Documentary Inspection	ZRH	Worldwide	-	RGX/RCX/RXB/RXC/RXD/RXE/RXG/RXS/RFG/RPG/RNG/RFL/RFS/RSC/RFW/ROX/ROP/RPB/RIS/RRW/RRY/RCM/RMD/RSB/RBM/RLI/RLM	CHF	maximum 270.00	Per Shipper Declaration	-	06-Oct-22	31-Dec-99
RA	Dangerous Goods Physical/Documentary Inspection	ZRH	Worldwide	-	ELI/ELM/REQ/ICE	CHF	32.00	Per MAWB	-	02-Oct-22	31-Dec-99
RA	Dangerous Goods Physical/Documentary Inspection	GVA	Worldwide	-	RGX/RCX/RXB/RXC/RXD/RXE/RXG/RXS/RFG/RPG/RNG/RFL/RFS/RSC/RFW/ROX/ROP/RPB/RIS/RRW/RRY/RCM/RMD/RSB/RBM/RLI/RLM	CHF	106.00 up to 5 pieces	Per Shipment	-	06-Oct-22	31-Dec-99
RA	Dangerous Goods Physical/Documentary Inspection	GVA	Worldwide	-	RGX/RCX/RXB/RXC/RXD/RXE/RXG/RXS/RFG/RPG/RNG/RFL/RFS/RSC/RFW/ROX/ROP/RPB/RIS/RRW/RRY/RCM/RMD/RSB/RBM/RLI/RLM	CHF	4.80	Per Additional Piece	-	06-Oct-22	31-Dec-99
RA	Dangerous Goods Physical/Documentary Inspection	GVA	Worldwide	-	RGX/RCX/RXB/RXC/RXD/RXE/RXG/RXS/RFG/RPG/RNG/RFL/RFS/RSC/RFW/ROX/ROP/RPB/RIS/RRW/RRY/RCM/RMD/RSB/RBM/RLI/RLM	CHF	maximum 220.00	Per Shipper Declaration	-	06-Oct-22	31-Dec-99
RA	Dangerous Goods Physical/Documentary Inspection	GVA	Worldwide	-	ELI/ELM/REQ/ICE	CHF	30.00	Per MAWB	-	06-Oct-22	31-Dec-99
RA	Dangerous Goods Physical/Documentary Inspection	BRN	Worldwide	-	RGX/RCX/RXB/RXC/RXD/RXE/RXG/RXS/RFG/RPG/RNG/RFL/RFS/RSC/RFW/ROX/ROP/RPB/RIS/RRW/RRY/RCM/RMD/RSB/RBM/RLI/RLM	CHF	134.00 up to 5 pieces	Per Shipment	-	06-Oct-22	31-Dec-99
RA	Dangerous Goods Physical/Documentary Inspection	BRN	Worldwide	-	RGX/RCX/RXB/RXC/RXD/RXE/RXG/RXS/RFG/RPG/RNG/RFL/RFS/RSC/RFW/ROX/ROP/RPB/RIS/RRW/RRY/RCM/RMD/RSB/RBM/RLI/RLM	CHF	4.00	Per Additional Piece	-	06-Oct-22	31-Dec-99
RA	Dangerous Goods Physical/Documentary Inspection	BRN	Worldwide	-	RGX/RCX/RXB/RXC/RXD/RXE/RXG/RXS/RFG/RPG/RNG/RFL/RFS/RSC/RFW/ROX/ROP/RPB/RIS/RRW/RRY/RCM/RMD/RSB/RBM/RLI/RLM	CHF	maximum 282.00	Per Shipper Declaration	-	06-Oct-22	31-Dec-99
RA	Dangerous Goods Physical/Documentary Inspection	BRN	Worldwide	-	ELI/ELM/REQ/ICE	CHF	70.00	Per MAWB	-	06-Oct-22	31-Dec-99

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RC	UAE Transit Permit Cost	CH	Worldwide	-	RGX/RCX/RXC/RXD/RXB/RXE/RXG/RXS/SWP/MUW	CHF	50.00	Per MAWB	-	01-Dec-22	31-Dec-99
RF	Oman Government Approval & Escort Fee	CH	OM	-	SWP/RXS/MUW	CHF	166.00	Per MAWB	-	20-Nov-22	31-Dec-99
RF	Oman Government Approval	CH	OM	-	RRY/RRE	CHF	127.00	Per MAWB	-	20-Nov-22	31-Dec-99
RF	Jordan - Import Escort Fee	CH	JO	-	SWP/RXS/MUW	CHF	55.00	Per MAWB	-	20-Nov-22	31-Dec-99
RF	Saudi Arabia - OK To Forward	CH	SA	-	DIP/RBM/RCM/RCX/RFG/RFL/RFS/RFW/RGX/RIS/RLI/RLM/RMD/RNG/ROP/ROX/RPB/RPG/RRW/RRY/RSC/RXB/RXC/RXD/RXE/RXG/RXS	CHF	45.00	Per MAWB	-	01-Dec-22	31-Dec-99
RF	Saudi Arabia - OK To Forward	CH	SA	VAL	-	CHF	45.00	Per MAWB	-	01-Dec-22	31-Dec-99
TR	Transit Handling	CH	DXB	PET/AVI	-	CHF	0.00	Per MAWB	-	25-Nov-22	31-Dec-99
TR	Transit Handling	CH	Worldwide	AVI	-	CHF	174.00	Per MAWB	Excluded Commodity Codes: 1024, 1026, 1054, 1059, 1091, 1093, E0004, E0005, E0006, E0012	21-May-22	31-Dec-99
TR	Transit Handling	CH	Worldwide	PET	-	CHF	Min 87.00	Per Shipment	-	01-Jun-22	31-Dec-99
TR	Transit Handling	CH	Worldwide	PET	-	CHF	24.00	Per Piece	-	01-Jun-22	31-Dec-99
VB	Destination Valuable Handling Charges	CH	MCT	VAL	-	CHF	40.00	Per MAWB	-	31-Oct-21	31-Dec-99
VB	Destination Valuable Handling Charges	CH	SA	VAL	-	CHF	135.00	Per MAWB	-	15-Sep-22	31-Dec-99
VB	Destination Valuable Handling Charges	CH	COK	VAL	-	CHF	55.00	Per MAWB	-	01-Dec-22	31-Dec-99
VB	Destination Valuable Handling Charges	CH	CCU	VAL	-	CHF	55.00	Per MAWB	-	01-Dec-22	31-Dec-99
VB	Destination Valuable Handling Charges	CH	TRV	VAL	-	CHF	55.00	Per MAWB	-	01-Dec-22	31-Dec-99
VB	Destination Valuable Handling Charges	CH	BLR	VAL	-	CHF	55.00	Per MAWB	-	01-Dec-22	31-Dec-99
VB	Destination Valuable Handling Charges	CH	EG	VAL	-	CHF	100.00	Per MAWB	-	01-Dec-22	31-Dec-99
VB	Destination Valuable Handling Charges	CH	SG	VAL	-	CHF	60.00	Per MAWB	-	01-Dec-22	31-Dec-99
VB	Destination Valuable Handling Charges	CH	LON	VAL	-	CHF	260.00	Per MAWB	-	01-Dec-22	31-Dec-99
VB	Destination Valuable Handling Charges	CH	PRG	VAL	-	CHF	21.00	Per MAWB	-	01-Dec-22	31-Dec-99
VB	Destination Valuable Handling Charges	CH	IST	VAL	-	CHF	125.00	Per MAWB	-	25-Jun-22	31-Dec-99
VB	Destination Valuable Handling Charges	CH	ATH	VAL	-	CHF	35.00	Per MAWB	-	25-Jun-22	31-Dec-99
VB	Destination Valuable Handling Charges	CH	AMM	VAL	-	CHF	60.00	Per MAWB	-	25-Jun-22	31-Dec-99
VB	Destination Valuable Handling Charges	CH	DE	VAL/VUN	-	CHF	311.00	Per MAWB	-	10-May-22	31-Dec-99
VB	Destination Valuable Handling Charges	CH	DE	-	RXS/SWP/MUW	CHF	311.00	Per MAWB	-	10-May-22	31-Dec-99
VB	Destination Valuable Handling Charges	CH	FCO	VAL	-	CHF	190.00	Per MAWB	-	31-Oct-21	31-Dec-99
VB	Destination Valuable Handling Charges	CH	MXP	VAL	-	CHF	115.00	Per MAWB	-	31-Oct-21	31-Dec-99
VB	Destination Valuable Handling Charges	CH	BRU	VAL	-	CHF	520.00	Per MAWB	-	25-Jun-22	31-Dec-99
WA	Vulnerable Handling	BRN	Worldwide	VUN	-	CHF	25.00	Per MAWB	-	09-Sep-21	31-Dec-99

Annexure 2 –Local Specificities

A. Additional Storage and Correction Charges

- AWB-Amendments requiring a CCA: CHF75.00 / POD: CHF50.00 / Landing Certificate: CHF50.00 as well as Blacklist Certificates or any other written correspondence requested by the agent from origin or destination that we are required to write ourselves (CHF50.00). Non Manipulation Certificates or similar, written by agent but requiring printing, signing, stamping, scanning and returning (CHF10.00)

- The following countries require HS codes to be declared for Customs purposes. If the HS code is missing and the AWB needs to be amended, a fee of CHF75.00 shall apply to:

IRAN	PHILIPINES	TURKEY	NORWAY

B. Security Screening Fees

- Applicable conditions published by respective Handling Agents. Price lists indicated are for information only and subject to change. Shipments above 15 tons upon request.

ADDITIONAL CHARGES						
DESCRIPTION	ORIGIN	DESTINATION	CURRENCY	CHARGE	CHARGE BY	ADDITIONAL INFORMATION
Security Screening Fees	ZRH	Worldwide	CHF	0.16	Per Kg	minimum CHF 76 per shipment up to 2500 kg
Security Screening Fees	ZRH	Worldwide	CHF	0.16	Per Kg	maximum CHF 760 per shipment up to 5000 kg
Security Screening Fees	ZRH	Worldwide	CHF	0.16	Per Kg	maximum CHF 1,050 per shipment up to 7500 kg
Security Screening Fees	ZRH	Worldwide	CHF	0.16	Per Kg	maximum CHF 1,180 per shipment up to 10,000 kg
Security Screening Fees	ZRH	Worldwide	CHF	0.16	Per Kg	maximum CHF 1,600 per shipment up to 15,000 kg
Security Screening Fees	ZRH	Worldwide	CHF	0.16	Per Kg	on request per shipment over 15,000 kg
Security Screening Fees	GVA	Worldwide	CHF	0.11	Per Kg	minimum CHF 76 // maximum CHF 580 per shipment
Security Screening Fees	BSL	Worldwide	CHF	0.15	Per Kg	minimum CHF 61 // maximum CHF 495 per shipment
Security Screening Fees - Sniffer Dog	BSL	Worldwide	CHF	405.00	Per Shipment	-
Security Screening Fees	BRN	Worldwide	CHF	0.16	Per Kg	minimum CHF 65 per shipment
Security Screening Fees	BRN	Worldwide	CHF	0.16	Per Kg	maximum CHF 350 per shipment up to 3000 kg
Security Screening Fees	BRN	Worldwide	CHF	0.16	Per Kg	maximum CHF 580 per shipment up to 4500 kg
Security Screening Fees	BRN	Worldwide	CHF	0.16	Per Kg	maximum CHF 810 per shipment up to 7000 kg
Security Screening Fees	BRN	Worldwide	CHF	0.16	Per Kg	maximum CHF 1150 per shipment up to 1000 kg
Security Screening Fees	BRN	Worldwide	CHF	0.16	Per Kg	maximum CHF 1530 per shipment up to 15,000 kg ***
Security Screening Fees	AMS	Worldwide	EUR	29.55	Per Shipment	plus EUR 0.087/kg up to a maximum of EUR 188.08 (if all delivered on one truck)
Security Screening Fees	FRA	Worldwide	EUR	0.08	Per Kg	minimum of EUR 40

***** Shipments above 15 tons upon request // *** Shipments requiring the sniffer dog service in BSL will only be accepted with origin BSL**

C. DGR Fees

- Are published by our respective Handling Agents. Indicative prices below are for information only and subject to change. The DGR Check fee shall also apply for rechecks (invoiced directly by our GHA), and as from 01JUN22, repeated DG Negatives leading to shipments missing their booked flights, will incur a penalty charge of CHF100.00 per shipment as from the 3rd incident in any given month.

D. VAL Cargo

- **Destination constraints:** VAL shipments to **AKL, BNE, CMN, DFW, DME, JFK, JNB, KWI, LAX, LCA, MEL, MEX, MIA, MLA, NRT, ORD, PER, RUH, SEA, SFO, SYD and TPE** must be small enough to fit inside EK's XYP VAL boxes, which are loaded in the Bulk. Shipments with pieces that are too large for XYPs will be subject to a minimum total revenue.
- VAL, MUW, SWP, Class1 and Class 7 DGR are not accepted in BSL and BRN.
- Hold / release at destination: a forfeit fee of CHF 30.00 will be charged (due carrier).

E. Quick Ramp Transfer (QRT) shipments

- QRT shipments can now only be booked with a premium rate, i.e QRT shipments are no longer possible at GCR or DG Pax Product rate. All other Product category are possible.
- Shipments classified as **QRT** are those with a connection time in DXB of less than 8 hours (Passenger to Passenger aircraft) or less than 12 hours (Passenger to Freighter aircraft).
- Until further notice, the Minimum Connecting Time in DXB for shipments on EK to DME and LED has been extended to 12 hours.
- The agreed minimum connecting time in DXB for VAL Cargo is 3 hours. Connection times of between 2 and 3 hours are possible, but we cannot always commit to the connection being made in DXB and there is a risk that it will not make it.
- VAL shipments connecting from DXB to DWC require a 24 hours minimum connecting time.

F. Main deck Cargo or CAO shipments

- CAO and Main Deck shipments will no longer be offered as an option from Switzerland. Single pieces weighing 2000kg or more can no longer be accepted on our passenger flights ex Switzerland. Please do not include such pieces in console or the shipment will be stopped.

G. WEB-Bookings discounts

- In order to benefit from our WEB-Booking incentive rates the booking must be made online through the Emirates SkyCargo Online Booking Portal. Bookings made through e-mail will not benefit from the Online Discount and will therefore be charged at the higher rate.
- Dimensions must be provided for all cargo with pieces of more than 149kg and/or a height of more than 160cm and/or a volume of more than $0.5m^3$.

H. Advance Bookings

- Bookings for 10 or more days ahead of departure must be made online through the Emirates SkyCargo Online Booking Portal.

I. *RFQs for Contract Rates*

- Contract rates require a minimum of 3 working days to evaluate
- If Contract rates are agreed with an Accounting Code then the booking must be made with the Accounting Code or the offered rate will not be applied. In the case of a CASS dispute, it is the Agents responsibility to provide proof that the booking was made correctly. Please see Section 5 of our Web User Guide for further information on where to select the Accounting Code when booking.

J. Dangerous Goods

- Class 4 and Class 5 DGR shipments (including Class 4 and 5 classified as REQ) are not accepted on EK flights.
- Until further notice, DGR shipments are not possible on our Sunday flights ex GVA and ZRH. ELI, ELM, ICE and REQ are still allowed.
- **Shipments addressed to military bases** require an OK to send from our Internal Compliance team and must therefore be requested and treated as MIL, whatever the commodity.

K. Data Loggers

- Shipments with Data Loggers must be booked with the Special Handling Code "**EMD**". If the Data Logger contains Lithium Batteries then these must be declared in accordance with IATA DG Regulations along with the Special Handling Code ELI or ELM as applicable and the statement required on the AWB. If the Data Logger does not need to be classified as ELI or ELM then the acceptance check fee will not be charged. Only temperature loggers approved by Emirates SkyCargo may be used on EK flights. Please always check that the make and model is approved before use. The current list of EK approved loggers is embedded into the Approved Data Loggers tab.

L. Temperature Controlled Cargo

- Our product code PXS, PXD, PNF, PXF, AXS or AXD and temperature requirements must always be mentioned at time of booking and also be shown on AWB. Temperature Controlled shipments cannot be booked as Product GCR, only through the above mentioned Products. Please note that for any AWB showing remarks in regard to special temperature handling or storage the Cool Chain Rates apply. For Envirotainer / Dokasch / Csafe / Va-Q-Teq / Skycell, leasing and other charges are supplied upon request.
- EK has introduced two new Perishable Products that are specifically designed for Perishable non-food items:
- **PNF** – Perishable Non-Food Items
- **PXF** – Perishable Frozen Non-Food Items (always offered on request basis with OK to send and available to limited destinations)
- For PNF and PXF the GCR Fuel Surcharge is applied rather than the Emirates Fresh level.

M. Ex Works pick-up

- we are unable to offer Ex Works pick-up until further notice

N. BUP shipments / Cooltainers

- Build-up of BUPs and Cooltainers performed by our handling agent on your behalf will be charged directly to you as per their rate sheet.
- Pivot weights: AKE/RKN/LD3 = 755kg, PLA/ALF = 1155kg, PMC/RAP (Lower Deck) = 1650kg, PMC (Main Deck) = 2860kg and AMF/LD36 = 1895kg

O. Shipments to IKA

All shipments to IKA require an OK to send approval from our Compliance Team in DXB. The following information is required at time of booking

1. Commodity name (as declared on the AWB)	2. Country of origin or goods
3. Shipper's name and address	4. Consignee's name and address
5. End User (name, address, tel. and fax nos. of the end-user)	6. End Use purpose

Furthermore, **Emirates will only accept commodities on the below list to IKA**. Bookings for commodities not on the below list might be temporarily confirmed in error if booked online. Please note that such shipments will not be uplifted.

Pharmaceuticals	Blood/Cell cultures	Vaccines	Medical / Dental equipment and supplies	Human remains
Foodstuff	Meat, Fish, Poultry	Hatching Eggs	Live Fish	Aroma Products
Watches	Artwork	Carpets	Printed matter	Diplomatic mail
Bovine or other animal semen, including those transported in dry shippers with absorbed liquid nitrogen			Dry Ice used as a refrigerant for medical or perishable cargo included in the above approve commodities list	

P. Shipments to TLV

- Due to very stringent security requirements there are some important limitations on what we are able to accept. Please note the following:

- The Known Shipper concept is not applicable. All cargo loaded onto our flights to TLV will be treated as Unknown Cargo and must be X-Rayed at origin and again in DXB. Security charges will be applied as per our Conditions Tab. No alternative securing method is allowed and therefore, cargo that is rejected due to a dark alarm will need to be withdrawn. Furthermore, the sniffer option ex BSL is not accepted for our flights to TLV.

- For the security screening purpose, a "piece" is the individual box, carton, or other item within a shipment. The number of pieces is determined by the number of pieces identified by the documentation such as the Master Airway Bill (MAWB), House Airway Bill (HAWB), shipper export declaration, or bills of lading. Individual multiple boxes must not be banded into one skid and tendered as one piece.

- Each single piece must be able to pass through 160 cms x 180 cms (HxW) X-Ray screening machine.
- Until further notice we are only accepting TLV cargo in GVA or ZRH. BSL and BRN will be considered at a later stage.
- Until further notice, we are not accepting BUP, Cooltainers (Envirotainer, etc.), Diplomatic Mail, Personal Effects or VAL cargo to TLV. VAL cargo will be added once we have reached agreement on security processes with our VAL providers.
- In order to allow enough time for rescreening in DXB, the minimum connecting time in DXB for cargo with destination TLV is 18 hours. This means that we can only offer Day A departure, Day C arrival. No exception possible.

- Only cargo labelled with IATA compliant Bar Code labels will be accepted for carriage. Dnata have been instructed to turn cargo that is not labelled with Bar Code labels away.

- In order to comply with the requirements of the Israeli Government, shipments will only be accepted if the person delivering the cargo is able to present valid Government issued Proof of Identity (Passport, ID Card or Driving License).

- During the ID check, below must be checked and verified:

Picture of the person matching the ID	Full name of the person (first and last name)
Date of birth	Type of ID
ID number	ID validity

- This information will be retained at the station where cargo is accepted for a minimum of 30 days. The ID number will be recorded partially (last 4 digits only).

- The Name, Address and Telephone number of the shipper must be present on either the MAWB or HAWB.

- We appreciate that the above conditions are stringent, but must make it very clear that we are unable to make any exception and we will not accept any liability for the costs of withdrawing non-compliant shipments.