

These Local Sales Conditions apply to all sales of air cargo transportation departing from **Sweden** including services incidental thereto, by or on behalf of Emirates SkyCargo. These Local Sales Conditions set out the specific booking and operational conditions which apply to Emirates SkyCargo cargo transportation sales in **Sweden**.

We reserve the right to modify these Local Sales Conditions at any time and without notice we therefore, advise you to check the latest document regularly for updates and in particular, prior to making any new bookings.

**Carriage of Cargo by Emirates SkyCargo is governed by the following:**

- (i) Conditions of Carriage for Cargo and Conditions of Contract as displayed on the back of the Air Waybill can also be found at; <https://www.skycargo.com/conditions-of-carriage/>
- (ii) Local Sales Conditions, as applicable by country

These Local Sales Conditions are governed by and in accordance with the above mentioned conditions. Except as otherwise stated, in the event of any discrepancies and/or inconsistencies the order of precedence shall be as listed above (i) to (ii).

The Shipper and/or the representing Agent (referred to as “Customer” hereinafter) are deemed to accept the above mentioned documents in full for all bookings for Carriage of Cargo by Emirates SkyCargo.

**Rate Applicability**

Emirates SkyCargo rates for cargo transportation are based on the booking information provided by Customer, excluding any applicable surcharges, taxes, levies, fees and other charges (e.g. related to screening, customs, DGR handling, etc.). Rates may be modified in the event of any change in the booking details.

The Emirates SkyCargo rates applicable for each booking are based on the country of and point of sale in **SEK** excluding fuel surcharge. The calculation of the applicable fuel surcharge will be as per the fuel surcharge mechanism available at <https://www.skycargo.com/shipping-services/fuel-index/>

Emirates SkyCargo reserves the right to terminate rates on the published tariff sheet with two (2) weeks' notification. Emirates SkyCargo also reserves the right to amend, add or subtract surcharges (subject to applicable laws and regulations) on fuel, security, or external cost factors beyond its control and any such changes will be published with seven (7) days' notice.

Weight breakpoints are only applicable for Emirates SkyCargo's net-rates, as specified on the published tariff sheet.

### 1. Spot/Ad hoc Quotes

A spot or ad hoc quote is a one-time rate offered based on shipment details provided at time of the quote. All spot or ad hoc quotes are valid for seven (7) days only and should be accepted and booked within that period to avail the quote price.

The spot or ad hoc quote reference numbers should be provided at the time of booking to avail the spot or ad hoc quote rate. Capacity on spot or ad hoc based cargo is subject to availability and approval by Emirates SkyCargo.

### 2. Charges Collect

The Emirates SkyCargo team at your respective station(s) will specify the applicability of Charges Collect by destination.

### 3. Other Charges

Applicable surcharges, taxes, duties, fees and other charges are applicable as mentioned in this document (see Annexure 1) or through your local Emirates SkyCargo office. We advise you to consult them regularly in case of changes, and particularly, prior to making a booking.

Ground Handling Agents ("GHA") may apply additional charges not included in the surcharges and other charges specified in this document. Please check with the local Emirates SkyCargo office for details.

### 4. Booking Conditions

Cargo shipment bookings for Emirates SkyCargo should be made in accordance with the terms of the Local Sales Conditions, either online via [www.SkyCargo.com](http://www.SkyCargo.com) or via other contracted booking portals, or via a direct connection (system-to-system), by email, or by telephone using the contact details of the Emirates SkyCargo customer service office at your respective station(s).

Find your local Emirates SkyCargo office details on <https://www.skycargo.com/contact-us?tab=2>.

### 5. LTA, Low-Show and No-Show Policy

#### LTA

A Large Tonnage Agreement (LTA) is an agreed signed document required for shipments over:

- (i) Five (5) tonnes or more on a passenger flight
- (ii) Ten (10) tonnes or more on a full freighter

Cancellation, No-Show, and Low-Show charges will be applied as per Emirates SkyCargo's LTA policy.

<i>Notice of Cancellation by Customer</i>	<i>Agreed Compensation Payable by Customer</i>
Less than 96 hours but more than 72 hours written notice before the agreed Cut-Off time for the booking	50% of the total charges (including air freight rates and any other charges)
Less than 72 hours but more than 48 hours written notice before the agreed Cut-Off time for the booking	75% of the total charges (including air freight rates and any other charges)
Less than 48 hours written notice before the agreed Cut-Off time for the booking	100% of the total charges (including air freight rates and any other charges)

#### Low-Show Policy

A Low-Show is where the chargeable weight on the booking is reduced by more than **one (1) tonne** without giving a notice of at least **twenty four (24) hours** before departure. The tonnage reduction is the difference between the tendered chargeable weight and the chargeable weight of the last booking confirmation. In this instance, Emirates SkyCargo will charge **50%** of the tonnage reduction at the booked rate on freight amount as per booked product.

#### No-Show Policy

A No-Show is a booking that is not cancelled or rebooked at least **twenty four (24) hours** before departure or which is delivered after the cut-off time. Any cancellation of a confirmed booking, will result in a **100%** cancellation penalty. In case of a No-Show, the AWB will be frozen and cannot be reused. The applicable No-Show fee will be charged to the AWB used for the booking on freight amount as per booked product.

### 6. Cut-Off Time

The customer is responsible for tendering the shipment to the carrier as “Ready for Carriage” according to the terms stipulated in Article 3 of the Emirates SkyCargo - General Conditions of Carriage for Cargo.

Shipments departing **Sweden** must be tendered before the cut-off time indicated below. Cut-off times may vary based on size, product and station in the country of origin.

<i>Product</i>	<i>Built-Up Unit</i>	<i>Loose</i>
General Cargo	STD – 3 hours	STD – 4 hours
Priority Cargo	Up to 100kg	STD – 2 hours
	Above 100kg	STD - 4 hours
Special Products	N/A	STD – 4 hours

RCS and Documentation formalities must be completed prior to the above-mentioned cut-off timings

### 7. Claims and/or Complaints

All claims and/or complaints (including requests to investigate temperature deviations) should preferably be sent through the Emirates SkyCargo customer support portal - <https://www.skycargo.com/feedback-and-complaints/>

### 8. Invoicing and Payments

Any dispute in the invoice amount should be notified to the carrier immediately or up until 90 days of the invoice date. If the dispute is not raised within this time period, the invoice shall be deemed to have been accepted. A CCA can be raised up to a maximum of 12 months from AWB issue date and subjected to a CCA Fee.

A Charges Correction Advice (“CCA”) fee of **SEK 1050** will apply on all CCA’s when issued post 90 days (based on invoice date).

Invoice queries should be addressed to [skycargosto@emirates.com](mailto:skycargosto@emirates.com)

### Annexure 1 - Other Charges Applicable

CODE	DESCRIPTION	ORIGIN	DESTINATION	PRODUCT CODE	SPECIAL HANDLING CODE (SHC)	CURRENCY	CHARGE	CHARGE BY	ADDITIONAL INFORMATION	EFFECTIVE FROM	VALID TILL
CD	HAWB Electronic Transmission	SE	Worldwide	-	-	SEK	24.00	Per HAWB	-	09-Feb-22	31-Dec-99
CG	MAWB Electronic Transmission	SE	Worldwide	-	-	SEK	24.00	Per MAWB	-	09-Feb-22	31-Dec-99
DK	India HUM Release Order	SE	IN	GCR (Emirates AirFreight)	HUM	SEK	366.00	Per MAWB	-	10-May-12	31-Dec-99
IN	Erbil Insurance	SE	EBL	-	-	SEK	1.40	Per Kg	-	25-May-22	31-Dec-99
MC	Trivandrum Handling Charges	SE	TRV	-	-	SEK	0.60	Per Kg	-	24-May-22	31-Dec-99
MI	Dhaka Royalty	SE	DAC	-	-	SEK	0.01	Per Kg	-	01-Oct-19	31-Dec-99
MV	PETS Arriving NZ Under Pets passport	SE	NZ	PET	-	SEK	1748.00	Per MAWB	-	10-May-22	31-Dec-99
RC	UAE Transit Permit Cost	SE	Worldwide	-	RGX/RCX/RXS/RXG/RXE/RXD/RXC/RXB/SWP/MUW	SEK	480.00	Per MAWB	-	15-Sep-22	31-Dec-99
RF	Oman Government Approval & Escort Fee	SE	OM	-	SWP/RXS/MUW	SEK	1921.00	Per MAWB	-	20-Nov-22	31-Dec-99
RF	Oman Government Approval	SE	OM	-	RRY/RRE	SEK	1469.00	Per MAWB	-	20-Nov-22	31-Dec-99
RF	Jordan - Import Escort Fee	SE	JO	-	SWP/RXS/MUW	SEK	635.00	Per MAWB	-	20-Nov-22	31-Dec-99
RF	Saudi Arabia - OK To Forward	SE	SA	-	DIP/RBM/RCM/RXC/RFG/RFL/RFS/RFP/RGX/RIS/RLR/LM/RMD/IRNG/ROP/ROX/RPB/RPG/RRW/RRY/RSC/RXB/RXC/RXD/RXE/RXG/RXS	SEK	496.00	Per MAWB	-	01-Dec-22	31-Dec-99
RF	Saudi Arabia - OK To Forward	SE	SA	VAL	-	SEK	496.00	Per MAWB	-	01-Dec-22	31-Dec-99
TR	Transit Handling	SE	DXB	PET/AVI	-	SEK	0.00	Per MAWB	-	10-May-22	31-Dec-99
TR	Transit Handling	SE	Worldwide	AVI	-	SEK	1790.00	Per MAWB	Excluded Commodity Codes: 1024, 1026, 1054, 1059, 1091, 1093, E0004, E0005, E0006, E0012	22-May-22	31-Dec-99
TR	Transit Handling	SE	Worldwide	PET	-	SEK	Min 892.00	Per Shipment	-	03-Jun-22	31-Dec-99
TR	Transit Handling	SE	Worldwide	PET	-	SEK	247.00	Per Piece	-	03-Jun-22	31-Dec-99
VB	Valuable Handling Charges	SE	MCT	VAL	-	SEK	380.00	Per MAWB	-	31-Oct-21	31-Dec-99
VB	Valuable Handling Charges	SE	SA	VAL	-	SEK	1356.00	Per MAWB	-	15-Sep-22	31-Dec-99
VB	Valuable Handling Charges	SE	COK	VAL	-	SEK	560.00	Per MAWB	-	15-Sep-22	31-Dec-99
VB	Valuable Handling Charges	SE	CCU	VAL	-	SEK	560.00	Per MAWB	-	15-Sep-22	31-Dec-99
VB	Valuable Handling Charges	SE	BLR	VAL	-	SEK	560.00	Per MAWB	-	15-Sep-22	31-Dec-99
VB	Valuable Handling Charges	SE	TRV	VAL	-	SEK	560.00	Per MAWB	-	15-Sep-22	31-Dec-99
VB	Valuable Handling Charges	SE	EG	VAL	-	SEK	1018.00	Per MAWB	-	15-Sep-22	31-Dec-99
VB	Valuable Handling Charges	SE	SG	VAL	-	SEK	590.00	Per MAWB	-	15-Sep-22	31-Dec-99
VB	Valuable Handling Charges	SE	LON	VAL	-	SEK	2669.00	Per MAWB	-	15-Sep-22	31-Dec-99
VB	Valuable Handling Charges	SE	PRG	VAL	-	SEK	211.00	Per MAWB	-	15-Sep-22	31-Dec-99
VB	Valuable Handling Charges	SE	IST	VAL	-	SEK	1187.00	Per MAWB	-	10-May-22	31-Dec-99
VB	Valuable Handling Charges	SE	ATH	VAL	-	SEK	320.00	Per MAWB	-	10-May-22	31-Dec-99
VB	Valuable Handling Charges	SE	AMM	VAL	-	SEK	475.00	Per MAWB	-	10-May-22	31-Dec-99
VB	Valuable Handling Charges	SE	DE	VAL/VUN	-	SEK	3196.00	Per MAWB	-	10-May-22	31-Dec-99
VB	Valuable Handling Charges	SE	DE	-	RXS/SWP/MUW	SEK	3196.00	Per MAWB	-	10-May-22	31-Dec-99
VB	Valuable Handling Charges	SE	FCO	VAL	-	SEK	1812.00	Per MAWB	-	31-Oct-21	31-Dec-99
VB	Valuable Handling Charges	SE	MPX	VAL	-	SEK	1066.00	Per MAWB	-	10-May-22	31-Dec-99
VB	Valuable Handling Charges	SE	BRU	VAL	-	SEK	4936.00	Per MAWB	-	10-May-22	31-Dec-99