

These Local Sales Conditions apply to all sales of air cargo transportation departing from **Poland** including services incidental thereto, by or on behalf of Emirates SkyCargo. These Local Sales Conditions set out the specific booking and operational conditions which apply to Emirates SkyCargo cargo transportation sales in **Poland**.

We reserve the right to modify these Local Sales Conditions at any time and without notice we therefore, advise you to check the latest document regularly for updates and in particular, prior to making any new bookings.

**Carriage of Cargo by Emirates SkyCargo is governed by the following:**

- (i) Conditions of Carriage for Cargo and Conditions of Contract as displayed on the back of the Air Waybill can also be found at; <https://www.skycargo.com/conditions-of-carriage/>
- (ii) Local Sales Conditions, as applicable by country

These Local Sales Conditions are governed by and in accordance with the above mentioned conditions. Except as otherwise stated, in the event of any discrepancies and/or inconsistencies the order of precedence shall be as listed above (i) to (ii).

The Shipper and/or the representing Agent (referred to as “Customer” hereinafter) are deemed to accept the above mentioned documents in full for all bookings for Carriage of Cargo by Emirates SkyCargo.

**Rate Applicability**

Emirates SkyCargo rates for cargo transportation are based on the booking information provided by Customer, excluding any applicable surcharges, taxes, levies, fees and other charges (e.g. related to screening, customs, DGR handling, etc.). Rates may be modified in the event of any change in the booking details.

The Emirates SkyCargo rates applicable for each booking are based on the country of and point of sale in **PLN** excluding fuel surcharge. The calculation of the applicable fuel surcharge will be as per the fuel surcharge mechanism available at <https://www.skycargo.com/shipping-services/fuel-index/>

Emirates SkyCargo reserves the right to terminate rates on the published tariff sheet with two (2) weeks’ notification. Emirates SkyCargo also reserves the right to amend, add or subtract surcharges (subject to applicable laws and regulations) on fuel, security, or external cost factors beyond its control and any such changes will be published with seven (7) days’ notice.

Weight breakpoints are only applicable for Emirates SkyCargo’s net-rates, as specified on the published tariff sheet.

### 1. Spot/Ad hoc Quotes

A spot or ad hoc quote is a one-time rate offered based on shipment details provided at time of the quote. All spot or ad hoc quotes are valid for seven (7) days only and should be accepted and booked within that period to avail the quote price.

The spot or ad hoc quote reference numbers should be provided at the time of booking to avail the spot or ad hoc quote rate. Capacity on spot or ad hoc based cargo is subject to availability and approval by Emirates SkyCargo.

### 2. Charges Collect

The Emirates SkyCargo team at your respective station(s) will specify the applicability of Charges Collect by destination.

### 3. Other Charges

Applicable surcharges, taxes, duties, fees and other charges are applicable as mentioned in this document (see Annexure 1) or through your local Emirates SkyCargo office. We advise you to consult them regularly in case of changes, and particularly, prior to making a booking.

Ground Handling Agents ("GHA") may apply additional charges not included in the surcharges and other charges specified in this document. Please check with the local Emirates SkyCargo office for details.

### 4. Booking Conditions

Cargo shipment bookings for Emirates SkyCargo should be made in accordance with the terms of the Local Sales Conditions, either online via [www.SkyCargo.com](http://www.SkyCargo.com) or via other contracted booking portals, or via a direct connection (system-to-system), by email, or by telephone using the contact details of the Emirates SkyCargo customer service office at your respective station(s).

Find your local Emirates SkyCargo office details on <https://www.skycargo.com/contact-us?tab=2>.

### 5. LTA, Low-Show and No-Show Policy

#### LTA

A Large Tonnage Agreement (LTA) is an agreed signed document required for shipments over:

- (i) Five (5) tonnes or more on a passenger flight
- (ii) Ten (10) tonnes or more on a full freighter

Cancellation, No-Show, and Low-Show charges will be applied as per Emirates SkyCargo's LTA policy.

<i>Notice of Cancellation by Customer</i>	<i>Agreed Compensation Payable by Customer</i>
Less than 96 hours but more than 72 hours written notice before the agreed Cut-Off time for the booking	50% of the total charges (including air freight rates and any other charges)
Less than 72 hours but more than 48 hours written notice before the agreed Cut-Off time for the booking	75% of the total charges (including air freight rates and any other charges)
Less than 48 hours written notice before the agreed Cut-Off time for the booking	100% of the total charges (including air freight rates and any other charges)

### **Low-Show Policy**

A Low-Show is where the chargeable weight on the booking is reduced by more than **one (1) tonne** without giving a notice of at least **twenty four (24)** hours before departure. The tonnage reduction is the difference between the tendered chargeable weight and the chargeable weight of the last booking confirmation. In this instance, Emirates SkyCargo will charge **50%** of the tonnage reduction at the booked rate on freight amount as per booked product.

### **No-Show Policy**

A No-Show is a booking that is not cancelled or rebooked at least **twenty four (24)** hours before departure or which is delivered after the cut-off time. Any cancellation of a confirmed booking, will result in a **100%** cancellation penalty. In case of a No-Show, the AWB will be frozen and cannot be reused. The applicable No-Show fee will be charged to the AWB used for the booking on freight amount as per booked product.

### **6. Cut-Off Time**

The customer is responsible for tendering the shipment to the carrier as "Ready for Carriage" according to the terms stipulated in Article 3 of the Emirates SkyCargo - General Conditions of Carriage for Cargo.

Shipments departing **Poland** must be tendered before the cut-off time indicated below. Cut-off times may vary based on size, product and station in the country of origin.

<i>Product</i>	<i>Loose</i>
General Cargo*	LAT – 1 day prior DEP 19:30 latest
Priority Cargo**	LAT – 1 day prior DEP 19:30 latest
Special Products***	LAT – 8:00 day of departure

\*General Cargo includes the following product codes: GCR

\*\* Priority Cargo includes the following product codes: AXA

\*\*\* Special Products Cargo includes the following product codes: AVI

RCS and Documentation formalities must be completed prior to the above-mentioned cut-off timings

### 7. Claims and/or Complaints

All claims and/or complaints (including requests to investigate temperature deviations) should preferably be sent through the Emirates SkyCargo customer support portal - <https://www.skycargo.com/feedback-and-complaints/>

### 8. Invoicing and Payments

Any dispute in the invoice amount should be notified to the carrier immediately or up until 90 days of the invoice date. If the dispute is not raised within this time period, the invoice shall be deemed to have been accepted. A CCA can be raised up to a maximum of 12 months from AWB issue date and subjected to a CCA Fee.

A Charges Correction Advice ("CCA") fee of **PLN 470** will apply on all CCA's when issued post 90 days (based on invoice date).

Invoice queries should be addressed to [skycargowaw@emirates.com](mailto:skycargowaw@emirates.com)

### Annexure 1 - Other Charges Applicable

CODE	DESCRIPTION	ORIGIN	DESTINATION	PRODUCT CODE	SPECIAL HANDLING CODE (SHC)	CURRENCY	CHARGE	CHARGE BY	ADDITIONAL INFORMATION	EFFECTIVE FROM	VALID TILL
CB	MAWB Manual Data Entry	PL	Worldwide	-	-	PLN	42.00	Per MAWB	-	01-Jul-22	31-Dec-99
CC	HAWB Manual Data Entry	PL	Worldwide	-	-	PLN	42.00	Per HAWB	-	01-Jul-22	31-Dec-99
CD	HAWB Electronic Transmission	PL	Worldwide	-	-	PLN	11.00	Per HAWB	-	09-Feb-22	31-Dec-99
CG	MAWB Electronic Transmission	PL	Worldwide	-	-	PLN	11.00	Per MAWB	-	09-Feb-22	31-Dec-99
DK	India HUM Release Order	PL	IN	GCR (Emirates AirFreight)	HUM	PLN	135.32	Per MAWB	-	15-Dec-22	31-Dec-99
IN	Erbil Insurance	PL	EBL	-	-	PLN	0.66	Per Kg	-	01-Oct-21	31-Dec-99
KA	Local Charges	PL	Worldwide	-	RGX/RCX/RXS/RXG/RXE/RXD/RXC/RXB/SWP/MUW	PLN	165.00	Per MAWB	Excluded Commodity Codes: 6012	13-Nov-22	31-Dec-99
LA	Live Animals Related Services	PL	Worldwide	PET/AW/DOC/EQN	-	PLN	70.00	Per MAWB	-	13-Nov-22	31-Dec-99
MC	Trivandrum Handling Charges	PL	TRV	-	-	PLN	0.25	Per Kg	-	10-May-22	31-Dec-99
MI	Dhaka Royalty	PL	DAC	-	-	PLN	0.04	Per Kg	-	01-Oct-19	31-Dec-99
MV	PETS Arriving NZ Under Pets passport	PL	NZ	PET	-	PLN	763.00	Per MAWB	-	10-May-22	31-Dec-99
RA	Dangerous Goods Physical/Documentary Inspection	PL	Worldwide	-	RCL/RCLM/RCLX/RFL/RFS/RFW/RGX/RHF/RIS/RL/LRLM/RMD/RNG/ROP/ROX/RPB/RPG/RRW/RRY/RSB/RSC/RXB/RXC/RXD/RXE/RXG/RXS	PLN	140.00	Per MAWB	-	01-Oct-21	31-Dec-99
RA	Dangerous Goods Physical/Documentary Inspection	PL	Worldwide	-	RRE/REQ/ICE/RDS	PLN	35.00	Per MAWB	-	01-Oct-21	31-Dec-99
RC	UAE Transit Permit Cost	PL	Worldwide	-	RGX/RCX/RXS/RXG/RXE/RXD/RXC/RXB/SWP/MUW	PLN	275.00	Per MAWB	Excluded Commodity Codes: 6012	13-Nov-22	31-Dec-99
RF	Oman Government Approval & Escort Fee	PL	OM	-	SWP/RXS/MUW	PLN	853.00	Per MAWB	-	20-Nov-22	31-Dec-99
RF	Oman Government Approval	PL	OM	-	RRY/RRE	PLN	652.00	Per MAWB	-	20-Nov-22	31-Dec-99
RF	Jordan - Import Escort Fee	PL	JO	-	SWP/RXS/MUW	PLN	282.00	Per MAWB	-	20-Nov-22	31-Dec-99
RF	Saudi Arabia - OK To Forward	PL	SA	-	DIP/RBM/RCLM/RCLX/RFL/RFS/RFW/RGX/RIS/RL/LRLM/RMD/RNG/ROP/ROX/RPB/RPG/RRW/RRY/RSC/RXB/RXC/RXD/RXE/RXG/RXS	PLN	215.00	Per MAWB	-	01-Dec-22	31-Dec-99
RF	Saudi Arabia - OK To Forward	PL	SA	VAL	-	PLN	215.00	Per MAWB	-	01-Dec-22	31-Dec-99
TR	Transit Handling	PL	DXB	PET/AVI	-	PLN	0.00	Per MAWB	-	10-May-22	31-Dec-99
TR	Transit Handling	PL	Worldwide	AVI	-	PLN	782.00	Per MAWB	Excluded Commodity Codes: 1024, 1026, 1054, 1059, 1091, 1093, E0004, E0005, E0006, E0012	22-May-22	31-Dec-99
TR	Transit Handling	PL	Worldwide	PET	-	PLN	Min 389.00	Per Shipment	-	03-Jun-22	31-Dec-99
TR	Transit Handling	PL	Worldwide	PET	-	PLN	109.00	Per Piece	-	03-Jun-22	31-Dec-99
VB	Valuable Handling Charges	PL	MCT	VAL	-	PLN	166.00	Per MAWB	-	10-May-22	31-Dec-99
VB	Valuable Handling Charges	PL	SA	VAL	-	PLN	626.00	Per MAWB	-	15-Sep-22	31-Dec-99
VB	Valuable Handling Charges	PL	COK	VAL	-	PLN	259.00	Per MAWB	-	15-Sep-22	31-Dec-99
VB	Valuable Handling Charges	PL	CCU	VAL	-	PLN	259.00	Per MAWB	-	15-Sep-22	31-Dec-99
VB	Valuable Handling Charges	PL	BLR	VAL	-	PLN	259.00	Per MAWB	-	15-Sep-22	31-Dec-99
VB	Valuable Handling Charges	PL	TRV	VAL	-	PLN	259.00	Per MAWB	-	15-Sep-22	31-Dec-99
VB	Valuable Handling Charges	PL	EG	VAL	-	PLN	471.00	Per MAWB	-	15-Sep-22	31-Dec-99
VB	Valuable Handling Charges	PL	SG	VAL	-	PLN	272.00	Per MAWB	-	15-Sep-22	31-Dec-99
VB	Valuable Handling Charges	PL	LON	VAL	-	PLN	1,233.00	Per MAWB	-	15-Sep-22	31-Dec-99
VB	Valuable Handling Charges	PL	PRG	VAL	-	PLN	98.00	Per MAWB	-	15-Sep-22	31-Dec-99
VB	Valuable Handling Charges	PL	IST	VAL	-	PLN	519.00	Per MAWB	-	10-May-22	31-Dec-99
VB	Valuable Handling Charges	PL	ATH	VAL	-	PLN	140.00	Per MAWB	-	10-May-22	31-Dec-99
VB	Valuable Handling Charges	PL	AMM	VAL	-	PLN	208.00	Per MAWB	-	10-May-22	31-Dec-99
VB	Valuable Handling Charges	PL	DE	VAL/VUN	-	PLN	1,396.00	Per MAWB	-	10-May-22	31-Dec-99
VB	Valuable Handling Charges	PL	DE	-	RXS/SWP/MUW	PLN	1,396.00	Per MAWB	-	10-May-22	31-Dec-99
VB	Valuable Handling Charges	PL	FCO	VAL	-	PLN	791.00	Per MAWB	-	10-May-22	31-Dec-99
VB	Valuable Handling Charges	PL	MXP	VAL	-	PLN	466.00	Per MAWB	-	10-May-22	31-Dec-99
VB	Valuable Handling Charges	PL	BRU	VAL	-	PLN	2,155.00	Per MAWB	-	10-May-22	31-Dec-99