Emirates
SkyCargo
The world's most flexible
charter solutions.

Keeping up with our customers' needs.

At Emirates SkyCargo, we believe in the importance of keeping up with our customers' needs. To service growing demand from our worldwide markets, we are constantly upgrading our existing fleet with new generation and wider body aircraft. With our freighter fleet, we offer our customers a total logistics solution, whether it is payload, dense cargo or oversize shipments. This is in addition to our passenger wide body aircraft in the Emirates Fleet.

Emirates SkyCargo's Charter Solution is reliable and flexible, designed to meet the customised logistics requirements of our customers. Our chartered aircraft can accommodate cargo of all types and sizes, ensuring delivery across our network of over 115 destinations. Moreover, our dedicated, experienced charter specialists are geared to offer the best and most cost-effective logistics solutions to suit intermediate and end customer needs. Coverage of charter solutions extends from development to deployment of airport-to-airport cargo movement of many commodities including, but not limited to exhibition goods, wines, heavy machinery, industrial goods, generators, steel plates, vehicles, valuables, pharmaceuticals, perishables, aircraft engines, relief goods, musical and stage equipment as well as live animals (horses, dolphins, mammals, wild animals and exotic birds).

Characteristics of Charter usage.

- Too large, oversize or oddly shaped cargo to fit aboard standard freighters.
- Unusual city pairs, not serviced and covered by scheduled carriers.
- Destination is a remote location where scheduled airlines just don't operate.
- Stringent time scales. Time scales are shorter and shorter. Time critical.
- Price factor - time window of few hours as price rapidly drops.
- Material has to have the element of top urgency for a charter to be considered.
- Customer is less willing to endure the long wait by sea.
- Chartered aircraft are sometimes used when demand exceeds an airline's capacity in a given market.
- When the incremental cost per lost hour of production outweighs the cost, charters are used.
- Special cargo carriage like Live Animals (AVI's).
- Destinations: any markets as long as you can acquire govt. approval.
- When you choose to charter your own freight aircraft, whether it is a small jet helicopter, or a wide-body freighter, you become the decision-maker.
- Your flight is confidential, unpublished, and corporate details remain undisclosed.
- It's not just about weight and costs. It's about time and the logistics of moving the specialised cargo quickly.
- We will ensure correct loading and unloading of aircraft, compliance with all safety measures and co-ordinate documentation between airline and handling agent.

Making a difference.

AOG (Aircraft on Ground).

Airlines only make money when their aircraft are flying, so when they suffer an AOG (Aircraft on Ground) situation; moving spares, engineers, equipment and a new crew quickly to the grounded aircraft minimises the disruption, the inconvenience to the passengers and protects the airline's reputation.

Oil well equipment/oil and gas equipment.

Charters are sometimes needed to transport oil equipment whether it be pipes, explosives, or drill bits. The use of a chartered jet freighter to bring in spare parts is invariably the fastest and the cheapest way to minimise the down-time of oil and drilling platforms. Most critical failures can be recovered by flying in parts in a matter of hours, with response times measured in minutes, even at night or weekends.

Urgent automotive parts/engines etc.

Car production is entirely focused on the 'Just in Time' principle. Failure of stock to reach the line has huge financial implications, as the risk of a total shutdown increases. It is therefore essential to have an existing partnership with a totally dependable supplier to call on, when the threat occurs.

Relief, military and humanitarian aid.

Relief flying is a specialist business. Governments and NGO's prefer to deal with established long-term secure businesses and with people that are fully familiar with this type of work.

Note: The above image is the actual transportation of a 36 tonne rudder part from Seoul to Dubai - the heaviest single item ever carried on our aircraft.

High-value cargo.

Using a chartered aircraft for a high-value shipment ensures that the goods are secure at all times and moving within your control.

Oversize/heavy/project cargo.

We have a very strong knowledge of rear-loading aircraft and bulk-loading aircraft and their capabilities. We make sure that we get you the right aircraft for the job: concerts, exhibitions, Formula One, horses for races and airshows.

By markets:

- North & South America: automobiles/ oil equipment/spare parts, meat/chicken, exhibitions/music concerts and building material.
- Europe: automobiles, fashion, heavy machines & medical instruments, pharmaceuticals and flowers (Holland).
- Far East: electronics and furniture.
- China: electronics and telecommunications.
- Indian subcontinent: textiles and pharmaceuticals.
- Africa: flowers.
- Japan: automobiles and red wine.

Customer care.

Supporting us across the world is our comprehensive network of highly-qualified staff members at both online and offline points, in addition to our dependable interline and overland partners.

At each of our global destinations, we employ high-calibre people of that country, which optimises communication levels and provides a greater understanding of people, local customs and ways of doing business.

Without doubt, our people and our customers are the biggest contributors to our success. Wherever in the world your consignment may be, you can be assured of the detailed attention to specific requirements that has made Emirates SkyCargo a world leader in the air transport and distribution industry.

Further reinforced through regular performance monitoring of our global operations, we guarantee that your consignment will be treated with the same exacting standards at any given point in the transportation chain.

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