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Welcome to our Cargo Mega Terminal

One of the world's largest
logistics hubs



Hello Tomorrow



Hello Tomorrow





The capacity to deliver

You want the best. You deserve the best. You need to know that your cargo will have the space, automated handling systems, temperature controlled zones and fast turnaround. You want to be at the centre of the world. You are. Thanks to our Cargo Mega Terminal in Dubai. Whether it's heavy machinery destined for oil fields, or heavy metal concert staging for the States. A priceless racehorse, or a precious gem. Welcome to the hub that makes it happen. Say hello to the Cargo Mega Terminal.



The ultimate in transport starts before takeoff

Unmatched facilities on ground

Accelerated retrieval of consignments through automated handling systems. Real-time tracking of cargo with handheld terminals. At the CMT, you can be guaranteed results and increased productivity. And the same detailed planning extends to our special handling facilities. Noise-protected areas with temperature control for live animals. Independently-controlled, special storage zones to maintain the critical requirements of temperature-sensitive medicines and perishable goods. Our facilities suit every need.

By working collaboratively with all concerned government authorities under one roof, we're able to streamline processes and minimise delays, while the simplified, one-tier UAE tariff speeds up the movement of goods.



Systems that make the world go round

Handling and storage
systems at the CMT

SkyChain

Say hello to SkyChain, Emirates SkyCargo's fully automated system for management of cargo logistics. This state-of-the-art cargo commercial and terminal handling technology integrates all processes across our network and global hub operations, in real-time. Information is transparent to both internal and external players across the global supply chain through industry-standard messaging or web interfacing.

Cargo Control System (CCS)

This cutting-edge equipment automation system integrates all mobile and static equipment in the CMT through SkyChain.

Wireless Network

The warehouse is Wi-Fi-enabled, facilitating automatic integration of all moving equipment with CCS. The wireless network also facilitates availability of corporate applications to users both in the office and in the warehouse on any authorised mobile devices. Improving quality levels, data accuracy and transparency of information. So that tomorrow always stays ahead.

Security/Safety Systems

High-resolution technology. 24/7 Close Circuit Television Cameras monitoring. With police and specially trained Group Security backup, the facility is always safe and secure. Equipped with fire fighting, sprinkler and hose systems and fire alarms, all systems are integrated with the airport's fire fighting department to immediately address any eventuality.

Building Management Systems

All the facilities' electrical, mechanical, air-conditioning, safety and security systems are fully integrated through the building management system. The health of all components is automatically tracked and an alert is triggered when the system cannot auto reset.



Say hello to freshness, tomorrow

Basic – for perishable and
time sensitive goods

When delivering mountains of strawberries or cartons of the most exquisite roses, guaranteeing freshness means controlling temperature.

Our innovative Cool Chain solutions enable us to preserve the high quality of your goods and extend their shelf life, to ensure the integrity of your cool chain.

With us, service in the air is always matched on the ground. Our Cargo Mega Terminal (CMT) in Dubai houses independently-controlled, special storage zones to maintain the critical requirements of your time and temperature-sensitive products throughout their entire shipment.

You can also relax in the knowledge that we meet the extra attention and special handling, acceptance and delivery processes required by IATA and other governing bodies. And throughout our network of multiple destinations worldwide, our Cool Chain ensures your consignment arrives in flawless condition, perfectly on time.

Our Basic solution offers protective measures during ramp transportation, plus temperature controlled handling and storage in desired temperature zones, in our warehouses and expedited delivery on arrival depending on local infrastructure. To find out how you can secure fresh consumables, contact one of our Cool Chain experts today. Alternatively, you can refer to our perishable cargo restrictions and requirements (IATA PCR) for more information at skycargo.com

Features at a glance

- ♦ Quick transportation between ramp and warehouse with dedicated trained personnel to provide protection from extreme ambient conditions during transportation.
- ♦ Protective measures like thermal blankets or cool dolly are available on request basis*.
- ♦ Temperature controlled handling and storage at Dubai Cargo Mega Terminal in different temperature zones.
- ♦ Expedited delivery on arrival depending on local infrastructure. White Cover Protection – highly recommended from April to October.

*Subject to availability and local infrastructure limitations apply



Cargo now has a comfortable home

Warehouse handling area

The scale and sophistication of our Cargo Mega Terminal (CMT) means you can be confident that your shipment will be handled with the very best care.

No matter what size your cargo – large or small – or where it is going, we have the resources you need to deliver.

The CMT's handling area is comprised of:

- ♦ Cargo build-up and break-down
- ♦ Cargo acceptance and delivery
- ♦ A total processing area of 64,000 square metres
- ♦ The CMT has areas dedicated to cargo handling/storage and processing for special cargo, general cargo and Unit Load Devices

- ♦ Special Cargo such as perishables, live animals, valuables, human remains and dangerous goods including radioactive materials
- ♦ General Cargo
- ♦ Intact Unit Load Devices
- ♦ Intact Unit Load Devices with Perishable Cargo

An extensive handling area featuring a seven level Automatic Storage and Retrieval System (ASRS) with 10,000 loose cargo storage locations and a sizeable seven-storey Pallet Container Handling System (PCHS) with a storage area for 2,482 Unit Load Devices (ULDs), 218 of which are dedicated positions for temperature-sensitive ULDs. This significantly improves both the quality of shipment processing and flight handling.

To ensure that cargo can be loaded, unloaded and transferred quickly and efficiently, the new facility has a large number of airside ULD entry and exit gates: 78 in total.

Ensure efficiency at every step

Landside acceptance, delivery and storage



Our landside facilities ensure efficient acceptance and delivery of cargo, with a total of 45 truck docks for loose cargo as well as:

- ◆ Perishable Cargo: 12
- ◆ General Cargo: 25
- ◆ Road feeder trucks – Intact Units (for loading/unloading): 9

The CMT is equipped to handle storage for all types of cargo, from perishables to live animals.

Loose Cargo Storage:

10,000 locations with an equal number of Large Storage Pallets (LSPs)

Unit Load Device (ULD) Storage:

- ◆ General Cargo: 2,264
- ◆ Perishable Cargo: 218

In essence, tomorrow ensures the shortest acceptance, delivery and transit times of any major international airport. With urgent inbound consignments cleared within 120 minutes of arrival, outbound acceptances up to just 120 minutes prior to departure and outbound transfers possible in less than 120 minutes.



On site, on time

Government and customs
departments on site to save time

The Cargo Mega Terminal has many of the departments you need on site. That saves time, as we're side by side with the people and resources you need to accelerate your cargo and shipments, ensuring paperwork and regulatory matters are faster than ever, so your consignments move more efficiently across the globe.

Departments within the same building include:

- ♦ Warehouse Operations
- ♦ Customer Relations for UAE Customers
- ♦ UAE Cargo Sales
- ♦ Global Hub Operations Management
- ♦ Dubai Customs
- ♦ Dubai Cargo Village
- ♦ Dubai Municipality
- ♦ Other government authorities

Connecting the world

Move your business further and faster across six continents by air and road

Middle East Network



Route Map

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- Passenger Routes
- Freighter Routes
- Passenger & Freighter Routes
- Proposed New Destination

Wherever our customers need us is where we go. Through our global network, you can access destinations across six continents. Yet it's about a lot more than simply moving freight by air; it's about reaching all four corners of the globe quickly and efficiently.

From India's floriculture farms to China's manufacturing metropolises. Australia's outback mining townships to France's southern vineyards. No matter where in the world you do business, chances are our integrated air and regional road distribution network can reach you.

With a road feeder service operating across the Gulf, Europe, Australia, India, South Africa, China and the Americas, we provide you with a wider network of regional offline points.

The best part is you're ensured the same high standard of care, reliability and attention to detail from the moment your consignment leaves your hands and right through to its final destination.



Service you can depend on

Personal. Professional. Proactive

It all starts with a simple hello. In your own language. With an understanding of your local customs and your way of doing business. We believe our people give us the edge and we're fortunate to attract the very best talent from around the world at each point of our network.

You can rest easy knowing only the most highly-qualified people are working with you at each step of the transportation chain. We set the bar high – with performance monitoring and on-going training development programs that ensure we get better every day, to help you realise all the potential your business has to offer.