

EK Operator Variations For The Perishables (IATA PCR)

EK-01 The following information must be reflected on all Air Waybills for Perishable cargo:

- the storage temperature requirement in the form of range of temperatures (in Celsius) acceptable for each type of perishable produce transported under the Air Waybill; the wording for reflecting the temperature requirement in the Handling Information column of all PER/PIL Air Waybills must be as follows: "Keep between X and Y degrees Celsius whenever possible during transportation and storage", where X and Y are respectively the minimum and the maximum recommended temperatures.
- the exact names of the perishable produce: e.g. mangos, strawberries, pharmaceuticals, vaccines, lettuce, roses, chocolate etc.
- 24 hrs emergency contact number

All packages must be clearly marked with their contents and the correct storage temperature requirement range (in Celsius). Any contradicting, irrelevant labels, markings reflecting wrong contents or temperature requirement, must be obliterated.

EK-02 Aircraft are not equipped with refrigerator or freezer facilities. Temperature control facility is available but is limited due to various uncontrollable factors (ground temperatures at departure/arrival, flight duration, effects of other loads etc.). Also, Emirates cannot guarantee ground facilities will be available or operational at all times.

It's recommended that Perishables offered for carriage are pre-cooled and adequately packed to withstand normal handling and protect from damage due to changes in climate, temperature, altitude or any natural/ordinary exposure which may prevail in flight or on ground, or when available facilities cannot protect shipment from such conditions.

EK-03 Pharmaceuticals, if not shipped in active packaging systems (Envirotainer containers or equivalent), must be packed in high quality passive packaging, able to sustain the required internal temperature levels independently (by use of gel packs or other phase change materials but without use of the mechanical assistance), for the defined period of transport (e.g. 48 hrs or 72 hrs). The defined period of time for which the internal temperatures can be sustained independently must be reflected on the Air Waybill. The correct storage temperatures must be advised as per EK-01.

EK-04 Emirates is not liable if the destruction, loss or damage to perishable cargo is proved to have resulted from inherent defect, quality, nature or vice of that cargo.