

Emirates Priority Products



May 2004



P O Box 686, Dubai, United Arab Emirates.
Tel: +9714 2951127 / 2033436 Fax: + 9714 2954049
E-mail: skycargo@emirates.com

skycargo.com

Introduction

In today's marketplace, the ability to react quickly to your customers' demands is vital. Which is why we have developed Emirates Priority, a new product aimed at ensuring that you meet your customers' requirements every time.





Priority Products

Emirates Priority Products consist of three premium products - Emirates Priority Plus, Emirates Priority and Courier that bring a new level of flexibility to your transportation needs. Emirates Priority Plus and Emirates Priority offer the assurance of a 'flight specific upload' commitment along with other valuable benefits, including fare acceptance and money back guarantee. With Emirates Priority, you're now even closer to your customers, helping ensure their satisfaction - and the success of your business.

Emirates Priority Plus

Emirates Priority Plus is our premier airport to airport product, specially designed for time sensitive and urgent consignments of upto 100kgs. With Emirates Priority Plus, your cargo gets the highest loading priority and the added advantage of late acceptance. This product is designed for general cargo. Any other commodity can be accepted in consultation with the local Emirates SkyCargo office.

Service Features :

- Flight Specific Service

Shipment is guaranteed uplift on a specific flight booked as per customers' choice.

- Money Back Guarantee**

Failure to fly on the specific flight will be compensated with 100% refund of freight charges.

- Late Booking and Acceptance*

Cargo can be booked as late as 6 hours prior to departure.

- Tracking

Our innovative SkyChain system will allow you to keep track of your time sensitive freight on a realtime basis. Every time there is a change in the status of your shipment, we will alert you by e-mail or sms.



Emirates Priority Plus

Service Availability

Emirates Priority Plus shipments are accepted to and from over 75 Emirates online points only, not to and from offline points.

* Acceptance cut off time for physical acceptance of cargo is agreed at the time of booking because it varies from airport to airport.

** Conditions apply. Other charges such as security, fuel surcharge, and charges due carrier or any surcharge applicable at the time of shipment will not be part of the refund. Procedures/documentation required for Money Back Guarantee is available with your local Emirates SkyCargo offices.



Emirates Priority

Designed for larger express shipments, Emirates Priority is an airport to airport product, offering priority loading, late booking and late acceptance for general cargo consignments of upto 1000kgs. Shipment above 1000kgs and any other commodity can be discussed and booked in consultation with the local Emirates SkyCargo office.

Service Features:

- Flight Specific Service

Shipment is guaranteed uplift on a specific booked flight.

- Money Back Guarantee**

Failure to fly on the specific booked flight will be compensated with refund of the difference between Emirates Priority and applicable general freight charges for the shipment.

- Late Booking and Acceptance*

Cargo can be booked as late as 12 hours prior to departure.

- Tracking

Our innovative SkyChain system will allow you to keep track of your time sensitive freight on a realtime basis. Every time there is a change in the status of your shipment, we will alert you by e-mail or sms.

Service Availability:

Emirates Priority shipments are accepted to and from over 75 Emirates online points only, not to and from offline points.

* Acceptance cut off time for physical acceptance of cargo is agreed at the time of booking because it varies from airport to airport.

** Conditions apply. Other charges such as security, fuel surcharge, and charges due carrier or any surcharge applicable at the time of shipment will not be part of the refund. Procedures/documentation required for Money Back Guarantee is available with your local Emirates SkyCargo offices.





Courier

Courier is a Priority product and includes On Board Courier, Unaccompanied Baggage Courier and Courier as Cargo for all courier customers with line-haul requirements.

You can trust Emirates Priority

With Emirates Priority, moving urgent freight is easier than ever before. For more information on Emirates Priority, contact your local Emirates SkyCargo office today.

