

These Local Sales Conditions apply to all sales of air cargo transportation departing from **Switzerland**, including services incidental thereto, by or on behalf of Emirates SkyCargo. These Local Sales Conditions set out the specific booking and operational conditions which apply to Emirates SkyCargo cargo transportation sales in **Switzerland**.

We reserve the right to modify these Local Sales Conditions at any time and without notice we therefore, advise you to check the latest document regularly for updates and in particular, prior to making any new bookings.

Carriage of Cargo by Emirates SkyCargo is governed by the following:

- (i) Conditions of Carriage for Cargo and Conditions of Contract as displayed on the back of the Air Waybill can also be found at; <https://www.skycargo.com/conditions-of-carriage/>
- (ii) Local Sales Conditions, as applicable by country

These Local Sales Conditions are governed by and in accordance with the above-mentioned conditions. Except as otherwise stated, in the event of any discrepancies and/or inconsistencies the order of precedence shall be as listed above (i) to (ii).

The Shipper and/or the representing Agent (referred to as "Customer" hereinafter) are deemed to accept the above-mentioned documents in full for all bookings for Carriage of Cargo by Emirates SkyCargo.

Rate Applicability

Emirates SkyCargo rates for cargo transportation are based on the booking information provided by Customer, excluding any applicable surcharges, taxes, levies, fees, and other charges (e.g., related to screening, customs, DGR handling, etc.). Rates may be modified in the event of any change in the booking details.

Rate applied is as per product code captured at the time of booking and may only be modified in the event of any change in product detail prior to delivery of shipment. After flight departure no change in product will be permitted and rate applied will be based on the booking detail. It is the agent's responsibility to ensure the product code matches the rate applied prior to shipment departure. All rates are based on the issuance date of the Air Waybill (AWB).

The Emirates SkyCargo rates applicable for each booking are based on the country of and point of sale in **CHF** excluding fuel surcharge. The calculation of the applicable fuel surcharge will be as per the fuel surcharge mechanism available at <https://www.skycargo.com/shipping-services/fuel-index/>

Emirates SkyCargo reserves the right to terminate rates on the published tariff sheet with one (1) week's notification. Emirates SkyCargo also reserves the right to amend, add or subtract surcharges (subject to applicable laws and regulations) on fuel, security, or external cost factors beyond its control and any such changes will be published with seven (7) days' notice.

Weight breakpoints are only applicable for Emirates SkyCargo's net-rates, as specified on the published tariff sheet.

1. Spot Quotes

A spot or ad hoc quote is a one-time rate offered based on shipment details provided at time of the quote. A minimum chargeable weight of 1000kgs is required for ad hoc rates. All spot or ad hoc quotes are valid for 24 hours only if flight specific rate is offered or for seven (7) days on open flights and should be accepted and booked within that period to avail the quote price.

The spot quote reference numbers should be provided at the time of booking to avail the spot quote rate. Capacity on spot-based cargo is subject to availability and approval by Emirates SkyCargo.

2. Charges Collect

The Emirates SkyCargo team at your respective station(s) will specify the applicability of Charges Collect by destination. TACT rates apply. Ad hoc, tariff, promotional and contract rates are not applicable.

3. Other Charges

Applicable surcharges, taxes, duties, fees and other charges are applicable as mentioned in this document (see Annexure 1) or through your local Emirates SkyCargo office. We advise you to consult them regularly in case of changes, and particularly, prior to making a booking.

Ground Handling Agents ("GHA") may apply additional charges not included in the surcharges and other charges specified in this document. Please check with the local Emirates SkyCargo office for details.

4. Booking Conditions

Cargo shipment bookings for Emirates SkyCargo should be made in accordance with the terms of the Local Sales Conditions, either online via www.SkyCargo.com or via other contracted booking portals, or via a direct connection (system-to-system or by email).

Find your local Emirates SkyCargo office details on <https://www.skycargo.com/contact-us?tab=2>.

5. LTA, Low-Show and No-Show Policy

5.1. LTA

A Large Tonnage Agreement (LTA) is an agreed signed document required for shipments over:

- (i) Five (5) tonnes or more on a passenger flight
- (ii) Ten (10) tonnes or more on a full freighter

Cancellation, No-Show, and Low-Show charges will be applied as per Emirates SkyCargo's LTA policy.

<i>Notice of Cancellation by Customer</i>	<i>Agreed Compensation Payable by Customer</i>
Less than 96 hours but more than 72 hours written notice before the agreed Cut-Off time for the booking	50% of the total charges (including air freight rates and any other charges)
Less than 72 hours but more than 48 hours written notice before the agreed Cut-Off time for the booking	75% of the total charges (including air freight rates and any other charges)
Less than 48 hours written notice before the agreed Cut-Off time for the booking	100% of the total charges (including air freight rates and any other charges)

5.2. Low-Show Policy

A Low-Show is where the chargeable weight on the booking is reduced by more than **one (1) tonne** without giving a notice of at least **forty-eight (48) hours** (or 2 working days) before departure. The tonnage reduction is the difference between the tendered chargeable weight and the chargeable weight of the last booking confirmation. In this instance, Emirates SkyCargo will charge **50%** of the tonnage reduction at the booked rate on freight amount as per booked product.

5.3. No-Show Policy

A No-Show is a booking that is not cancelled or rebooked at least **forty-eight (48) hours** (or 2 working days) before departure, or which is delivered after the cut-off time. Any cancellation of a confirmed booking will result in a **100%** cancellation penalty. In case of a No-Show, the AWB will be frozen and cannot be reused. The applicable No-Show fee will be charged to the AWB used for the booking on freight amount as per booked product.

6. Cut-Off Time

The customer is responsible for tendering the shipment to the carrier as “Ready for Carriage” according to the terms stipulated in Article 3 of the Emirates SkyCargo - General Conditions of Carriage for Cargo.

Shipments departing **Switzerland** must be tendered before the cut-off time indicated below. Cut-off times may vary based on size, product, and station in the country of origin.

Product	Cut-Off Times					
ex GVA	EK090 (Mon - Fri)	EK090 (Sat)	EK090 (Sun)	EK084 (Mon - Fri)	EK084 (Sat)	EK084 (Sun)
All (except AOG, VAL, AXA, AXB, AVI)	Evening before	Export Closure	Export Closure	12:00 PM	Export Closure	Export Closure
GCR below 500Kgs (Secured and non-DG)	09:00 AM			15:00 PM		
AOG secured and bulk loadable (max 5pieces)	11:15 AM			17:15 PM		
AVI	10:15 AM			-		
AOG, AXA, AXB secured	10:00 AM			15:15 PM		
VAL secured	09:30 AM			15:15 PM		
AOG, AXA, AXB non-secured and/or DG	09:00 AM			14:45 PM		
VAL non-secured and/or DG	09:00 AM			14:45 PM		
BUP (* Airside delivery with pre-agreement with dnata and customs)	10:00 AM	10:00 AM	Export Closure	15:15 PM	15:00 PM	Export Closure

<i>ex ZRH</i>	<i>EK088 (Mon - Fri)</i>	<i>EK088 (Sat)</i>	<i>EK088 (Sun)</i>	<i>EK086 (Mon - Fri)</i>	<i>EK086 (Sat)</i>	<i>EK086 (Sun)</i>
All (except AOG, VAL, AXA, AXB, AVI)	Evening before	Evening before	Export Closure	12:00 PM	Export Closure	
GCR below 500Kgs (Secured and non-DG)	09:00 AM	09:00 AM		14:00 PM		
AOG secured and bulk loadable (max 5pieces)	11:30 AM	11:30 AM		18:15 PM		
AVI	11:30 AM	11:30 AM		16:00 PM		
AOG, AXA, AXB secured	10:00 AM	10:00 AM		15:45 PM		
VAL secured	10:00 AM	10:00 AM		16:15 PM		
AOG, AXA, AXB non-secured and/or DG	09:30 AM	09:30 AM		14:00 PM		
VAL non-secured and/or DG	09:30 AM	09:30 AM		14:00 PM		
BUP (* Airside delivery with pre-agreement with dnata and customs)	10:30 AM	10:30 AM		15:30 PM	Export Closure	

<i>Acceptance Deadlines for BSL Trucks days 1 to 5</i>	<i>To GVA and ZRH</i>	<i>To AMS</i>
AXA, AXB, AOG (200kgs or less)	06:00 PM	-
Known and non-DG cargo	05:00 PM	
Unsecured Cargo	04:00 PM	
DG Cargo	04:00 PM	04:00 PM
Cargo that is both DG and Unsecured	03:00 PM	03:00 PM
<i>Acceptance Deadlines for BRN Trucks days 1 to 5</i>	<i>To ZRH</i>	
Known and non-DG cargo	05:00 PM	
Unsecured Cargo	04:00 PM	
DG Cargo	04:00 PM	
Cargo that is both DG and Unsecured	03:00 PM	

RCS and Documentation formalities must be completed prior to the above-mentioned cut-off timings.

7. Export Trucking

Drop-off location Cargo acceptance conditions

- The acceptance of transport by the carrier or its service provider from a shipper/shipper's agent at drop off location (offline) does not imply that the cargo is ready to uplift.
- Cargo will be uplifted on a booked flight after completing all acceptance, security and safety requirement checks at Carrier's gateway station after unloading of the cargo from the truck.
- Should the acceptance check fail at Carrier's gateway station, the shipper or shipper's agent is responsible to ensure cargo is make ready for acceptance or return it back at their own cost with no liability to Carrier.

8. Claims and/or Complaints

All claims and/or complaints (including requests to investigate temperature deviations) should preferably be sent through the Emirates SkyCargo customer support portal - <https://www.skycargo.com/feedback-and-complaints/>

9. Invoicing and Payments

Any dispute in the invoice amount should be notified to the carrier immediately or up until 90 days of the invoice date. If the dispute is not raised within this period, the invoice shall be deemed to have been accepted. A CCA can be raised up to a maximum of 12 months from AWB issue date and subjected to a CCA Fee.

A Charges Correction Advice ("CCA") fee of **CHF100.00** will apply on all CCA's when issued post 90 days (based on invoice date).

Invoice queries should be addressed to skycargoch@emirates.com

SWITZERLAND

LOCAL SALES CONDITIONS (LSC) FOR EMIRATES SKYCARGO

Valid from 01 April 2024



Annexure 1 - Other Charges Applicable

CODE	DESCRIPTION	ORIGIN	DESTINATION	PRODUCT CODE	SPECIAL HANDLING CODE (SHC)	CURRENCY	CHARGE	CHARGE BY	ADDITIONAL INFORMATION	EFFECTIVE FROM	VALID	TILL
CB	MAWB Manual Data Entry	CH	Worldwide	-	-	CHF	12.00	Per MAWB	-	01-Sep-22	31-Dec-99	
CC	HAWB Manual Data Entry	CH	Worldwide	-	-	CHF	12.00	Per HAWB	-	01-Sep-22	31-Dec-99	
CD	HAWB Electronic Transmission	CH	Worldwide	-	-	CHF	2.50	Per HAWB	-	09-Feb-22	31-Dec-99	
		CH	Worldwide	COU	-	CHF	0.00	Per HAWB	-	01-Apr-23	31-Dec-99	
CG	MAWB Electronic Transmission	CH	Worldwide	-	-	CHF	2.50	Per MAWB	-	09-Feb-22	31-Dec-99	
		CH	Worldwide	COU	-	CHF	0.00	Per MAWB	-	01-Apr-23	31-Dec-99	
CH	Customs Regulatory Handling at Origin (VEH Acceptance check)	ZRH	Worldwide	CAR	VEH	CHF	50.00	Per MAWB	-	20-Mar-24	31-Dec-99	
		GVA	Worldwide	CAR	VEH	CHF	55.00	Per MAWB	-	20-Mar-24	31-Dec-99	
DK	India HUM Release Order	CH	IN	GCR (Emirates AirFreight)	HUM	CHF	35.00	Per MAWB	-	24-Jun-22	31-Dec-99	
HR	Handling of Human Remains	CH	Worldwide	GCR (Emirates)	HUM	CHF	70.00	Per MAWB	-	01-Nov-22	31-Dec-99	
IN	Erbil Insurance	CH	EBL	-	-	CHF	0.15	Per Kg (Chg Wt.)	-	08-Jul-22	31-Dec-99	
KA	Origin Charges	CH	Worldwide	-	RGX/RCX/RXC/RXD/RXB/RXE /RXG/RXS/SWP/MUW	CHF	150.00	Per MAWB	-	01-Dec-22	31-Dec-99	
	Loadmaster Cost	CH	Worldwide	-	BIG	CHF	500.00	Per MAWB	-	01-Dec-22	31-Dec-99	
LA	Live Animals Handling	ZRH	Worldwide	AVI/PET/DOC/EQN	-	CHF	235.00	Per MAWB	-	01-Jan-24	31-Dec-99	
		GVA	Worldwide	AVI/PET/DOC/EQN	-	CHF	93.00	Per MAWB	-	01-Jan-24	31-Dec-99	
MC	Trivandrum Handling Charges	CH	TRV	-	-	CHF	0.06	Per Kg (Chg Wt.)	-	01-Dec-22	31-Dec-99	
MI	Dhaka Royalty	CH	DAC	-	-	CHF	0.01	Per Kg (Chg Wt.)	-	04-Oct-19	31-Dec-99	
PB	Cool/Cold Room Charge (Used for Pharma)	DE	Worldwide	AXS/AXD/PXS/PXD/AXT/AXM	-	CHF	50.00	Per MAWB	-	15-Jun-23	31-Dec-99	
		BRN	Worldwide	AXS/AXD/PXS/PXD/AXT/AXM	-	CHF	17.00	Per MAWB	-	15-Jun-23	31-Dec-99	

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(Continued) Annexure 1 - Other Charges Applicable

CODE	DESCRIPTION	ORIGIN	DESTINATION	PRODUCT CODE	SPECIAL HANDLING CODE (SHC)	CURRENCY	CHARGE	CHARGE BY	ADDITIONAL INFORMATION	EFFECTIVE FROM	VALID	TILL
RA	Dangerous Goods Physical/Documentary Inspection	BSL	Worldwide	-	RGX/RCX/RXB/RXC/RXD/RXE /RXG/RXS/RFG/RPG/RNG/RF L/RFS/RSC/RFW/ROX/ROP/R PB/RIS/RRW/RRY/RCM/RMD/ RSB/RBM/RLI/RLM	CHF	135.00 up to 5 pieces	Per Shipment	4.40 Per Additional Piece ; Maximum 249.40 Per Shipment	01-Jul-23	31-Dec-99	
		BSL	Worldwide	-	ELI/ELM/REQ/ICE/RRE/RDS	CHF	67.00	Per MAWB	-	09-Mar-24	31-Dec-99	
		ZRH	Worldwide	-	RGX/RCX/RXB/RXC/RXD/RXE /RXG/RXS/RFG/RPG/RNG/RF L/RFS/RSC/RFW/ROX/ROP/R PB/RIS/RRW/RRY/RCM/RMD/ RSB/RBM/RLI/RLM	CHF	106.00 up to 5 pieces	Per Shipment	6.00 Per Additional Piece ; Maximum 270 Per Shipment	06-Oct-22	31-Dec-99	
		ZRH	Worldwide	-	ELI/ELM/REQ/ICE/RRE/RDS	CHF	32.00	Per MAWB	-	09-Mar-24	31-Dec-99	
		GVA	Worldwide	-	RGX/RCX/RXB/RXC/RXD/RXE /RXG/RXS/RFG/RPG/RNG/RF L/RFS/RSC/RFW/ROX/ROP/R PB/RIS/RRW/RRY/RCM/RMD/ RSB/RBM/RLI/RLM	CHF	106.00 up to 5 pieces	Per Shipment	4.80 Per Additional Piece ; Maximum 220.00 Per Shipment	06-Oct-22	31-Dec-99	
		GVA	Worldwide	-	ELI/ELM/REQ/ICE/RRE/RDS	CHF	32.00	Per MAWB	-	09-Mar-24	31-Dec-99	
		BRN	Worldwide	-	RGX/RCX/RXB/RXC/RXD/RXE /RXG/RXS/RFG/RPG/RNG/RF L/RFS/RSC/RFW/ROX/ROP/R PB/RIS/RRW/RRY/RCM/RMD/ RSB/RBM/RLI/RLM	CHF	134.00 up to 5 pieces	Per Shipment	4.00 Per Additional Piece ; Maximum 282.00 Per Shipper Declaration	06-Oct-22	31-Dec-99	
		BRN	Worldwide	-	ELI/ELM/REQ/ICE/RRE/RDS	CHF	70.00	Per MAWB	-	20-Mar-24	31-Dec-99	
RC	UAE Transit Permit Cost	CH	Worldwide	-	RGX/RCX/RXC/RXD/RXB/RXE /RXG/RXS/RFP/MUW	CHF	50.00	Per MAWB	-	01-Dec-22	31-Dec-99	
RF	Oman Government Approval & Escort Fee	CH	OM	-	SWP/RXS/MUW	CHF	166.00	Per MAWB	-	20-Nov-22	31-Dec-99	
	Oman Government Approval	CH	OM	-	RRY/RRE	CHF	127.00	Per MAWB	-	20-Nov-22	31-Dec-99	
	Jordan - Import Escort Fee	CH	JO	-	SWP/RXS/MUW	CHF	55.00	Per MAWB	-	20-Nov-22	31-Dec-99	
	Saudi Arabia - OK To Forward	CH	SA	-	RBM/RCM/RCX/RFG/RFI/RF S/RFW/RGX/RIS/RLI/RLM/RM D/RNG/ROP/ROX/RPB/RPG/ RRW/RRY/RSC/RXB/RXC/RX	CHF	45.00	Per MAWB	-	01-Nov-23	31-Dec-99	
		CH	SA	VAL	-	-	CHF	45.00	Per MAWB	-	01-Dec-22	31-Dec-99

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(Continued) Annexure 1 - Other Charges Applicable

CODE	DESCRIPTION	ORIGIN	DESTINATION	PRODUCT CODE	SPECIAL HANDLING CODE (SHC)	CURRENCY	CHARGE	CHARGE BY	ADDITIONAL INFORMATION	EFFECTIVE FROM	VALID	TILL
TR	Transit Handling	CH	DXB	PET/AVI	-	CHF	0.00	Per MAWB	-	25-Nov-22	31-Dec-99	
		CH	Worldwide	AVI	-	CHF	174.00	Per MAWB	Excluded Commodity Codes: 1024, 1026, 1054, 1059, 1091, 1093	01-Apr-24	31-Dec-99	
		CH	Worldwide	PET	-	CHF	111.00 for first crate + 24.00 for each additional crate	Per PET/Per Cage	-	01-Jun-22	31-Dec-99	
VB	Destination Valuable Handling Charges	CH	MCT	VAL	-	CHF	40.00	Per MAWB	-	31-Oct-21	31-Dec-99	
		CH	SA	VAL	-	CHF	135.00	Per MAWB	-	15-Sep-22	31-Dec-99	
		CH	COK	VAL	-	CHF	55.00	Per MAWB	-	01-Dec-22	31-Dec-99	
		CH	CCU	VAL	-	CHF	55.00	Per MAWB	-	01-Dec-22	31-Dec-99	
		CH	TRV	VAL	-	CHF	55.00	Per MAWB	-	01-Dec-22	31-Dec-99	
		CH	BLR	VAL	-	CHF	55.00	Per MAWB	-	01-Dec-22	31-Dec-99	
		CH	EG	VAL	-	CHF	100.00	Per MAWB	-	01-Dec-22	31-Dec-99	
		CH	SG	VAL	-	CHF	60.00	Per MAWB	-	01-Dec-22	31-Dec-99	
		CH	LON	VAL	-	CHF	260.00	Per MAWB	-	01-Dec-22	31-Dec-99	
		CH	PRG	VAL	-	CHF	21.00	Per MAWB	-	01-Dec-22	31-Dec-99	
		CH	IST	VAL	-	CHF	125.00	Per MAWB	-	25-Jun-22	31-Dec-99	
		CH	ATH	VAL	-	CHF	35.00	Per MAWB	-	25-Jun-22	31-Dec-99	
		CH	AMM	VAL	-	CHF	60.00	Per MAWB	-	25-Jun-22	31-Dec-99	
		CH	DE	VAL/VUN	-	CHF	311.00	Per MAWB	-	10-May-22	31-Dec-99	
		CH	DE	-	RXS/SWP/MUW	CHF	311.00	Per MAWB	-	10-May-22	31-Dec-99	
		CH	FCO	VAL	-	CHF	190.00	Per MAWB	-	31-Oct-21	31-Dec-99	
		CH	MXP	VAL	-	CHF	115.00	Per MAWB	-	31-Oct-21	31-Dec-99	
CH	BRU	VAL	-	CHF	520.00	Per MAWB	-	25-Jun-22	31-Dec-99			
CH	LCA	VAL	-	CHF	54.00	Per MAWB	-	01-Jul-23	31-Dec-99			
CH	KWI	VAL	-	CHF	12.00	Per MAWB	-	01-Jul-23	31-Dec-99			
WA	Vulnerable Handling	BRN	Worldwide	VUN	-	CHF	25.00	Per MAWB	-	09-Sep-21	31-Dec-99	

Annexure 2 –Local Specificities

A. Additional Storage and Correction Charges

- AWB-Amendments requiring a CCA: CHF75.00 / POD: CHF50.00 / Landing Certificate: CHF50.00 as well as Blacklist Certificates or any other written correspondence requested by the agent from origin or destination that we are required to write ourselves (CHF50.00). Non-Manipulation Certificates or similar, written by agent but requiring printing, signing, stamping, scanning and returning (CHF10.00)
- The following countries require HS codes to be declared for Customs purposes. If the HS code is missing and the AWB needs to be amended, a fee of CHF75.00 shall apply to:

IRAN	PHILIPINES	TURKEY	NORWAY
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B. Security Screening Fees

- Applicable conditions published by respective Handling Agents. Price lists indicated are for information only and subject to change. Shipments above 15 tons upon request.

ADDITIONAL CHARGES						
DESCRIPTION	ORIGIN	DESTINATION	CURRENCY	CHARGE	CHARGE BY	ADDITIONAL INFORMATION
Security Screening Fees	ZRH	Worldwide	CHF	0.16	Per Kg	minimum CHF 76 per shipment up to 2500 kg
Security Screening Fees	ZRH	Worldwide	CHF	0.16	Per Kg	minimum CHF 760 per shipment up to 5000 kg
Security Screening Fees	ZRH	Worldwide	CHF	0.16	Per Kg	minimum CHF 1,050 per shipment up to 7500 kg
Security Screening Fees	ZRH	Worldwide	CHF	0.16	Per Kg	minimum CHF 1,180 per shipment up to 10,000 kg
Security Screening Fees	ZRH	Worldwide	CHF	0.16	Per Kg	minimum CHF 1,600 per shipment up to 15,000 kg
Security Screening Fees	ZRH	Worldwide	CHF	0.16	Per Kg	Minimum CHF3,200 per shipment up to 30,000 kg ; On request per shipment over 30,000 kg
Security Screening Fees	GVA	Worldwide	CHF	0.11	Per Kg	minimum CHF 76 // maximum CHF 580 per shipment
Security Screening Fees	BSL	Worldwide	CHF	0.15	Per Kg	minimum CHF 61 // maximum CHF 495 per shipment
Security Screening Fees - Sniffer Dog	BSL	Worldwide	CHF	405.00	Per Shipment	-
Security Screening Fees	BRN	Worldwide	CHF	0.16	Per Kg	minimum CHF 65 per shipment
Security Screening Fees	BRN	Worldwide	CHF	0.16	Per Kg	maximum CHF 350 per shipment up to 3000 kg
Security Screening Fees	BRN	Worldwide	CHF	0.16	Per Kg	maximum CHF 580 per shipment up to 4500 kg
Security Screening Fees	BRN	Worldwide	CHF	0.16	Per Kg	maximum CHF 810 per shipment up to 7000 kg
Security Screening Fees	BRN	Worldwide	CHF	0.16	Per Kg	maximum CHF 1150 per shipment up to 1000 kg
Security Screening Fees	BRN	Worldwide	CHF	0.16	Per Kg	maximum CHF 1530 per shipment up to 15,000 kg ***
Security Screening Fees	AMS	Worldwide	EUR	0.12	Per Kg	Minimum EUR 44.80; Maximum EUR 306.18 (if delivered in one lot)
Security Screening Fees	FRA	Worldwide	EUR	0.15	Per Kg	Minimum EUR 80.00;From 5000kg EUR 0.12/kg;From 15000kg EUR 0.08/kg

*** Shipments above 15 tons upon request // *** Shipments requiring the sniffer dog service in BSL will only be accepted with origin BSL

C. Vehicle Acceptance Fees

- ex ZRH = CHF 50.00
- ex GVA = CHF 55.00

D. DGR Fees

- Are published by our respective Handling Agents. Indicative prices below are for information only and subject to change. The DGR Check fee shall also apply for rechecks (invoiced directly by our GHA), and as from 01JUN22, repeated DG Negatives leading to shipments missing their booked flights, will incur a penalty charge of CHF100.00 per shipment as from the 3rd incident in any given month.

E. VAL Cargo

- **Destination constraints:** VAL shipments to **AKL, CMN, DFW, IAD, JFK, JNB, KWI, LAX, MEX, NRT, PER, RUH, and SFO** must be small enough to fit inside EK's XYP VAL boxes, which are loaded in the Bulk. Shipments with pieces that are too large for XYPs will be subject to a minimum total revenue.
- VAL not accepted in BSL and BRN.
- Hold / release at destination: a forfeit fee of CHF 30.00 will be charged (due carrier).

F. Quick Ramp Transfer (QRT) shipments

- QRT shipments can now only be booked with a premium rate, i.e QRT shipments are no longer possible at GCR or DG Pax Product rate. All other Product category are possible.
- Shipments classified as **QRT** are those with a connection time in DXB of less than 8 hours (Passenger to Passenger aircraft) or less than 12 hours (Passenger to Freighter aircraft).
- Until further notice, the Minimum Connecting Time in DXB for shipments on EK to DME and LED has been extended to 12 hours.
- The agreed minimum connecting time in DXB for VAL Cargo is 2 hours and 30 minutes.
- VAL shipments connecting from DXB to DWC require a 24 hours minimum connecting time.

G. WEB-Bookings discounts

- In order to benefit from our WEB-Booking incentive rates the booking must be made online through the Emirates SkyCargo Online Booking Portal or via WebCargo. Bookings made through e-mail will not benefit from the Online Discount and will therefore be charged at the higher rate.
- Dimensions must be provided for all cargo with pieces of more than 149kg and/or a height of more than 160cm and/or a volume of more than 0.5m³.
- Bookings via WebCargo can only be made for products GCR, AXA, AOG, PXS and PXD and only up to 1000kg.

H. Advance Bookings

- Bookings for 10 or more days ahead of departure must be made online through the Emirates SkyCargo Online Booking Portal.

I. RFQs for Contract Rates

- Contract rates require a minimum of 3 working days to evaluate
- If Contract rates are agreed with an Accounting Code then the booking must be made with the Accounting Code or the offered rate will not be applied. In the case of a CASS dispute, it is the Agents responsibility to provide proof that the booking was made correctly. Please see Section 5 of our Web User Guide for further information on where to select the Accounting Code when booking.

J. Dangerous Goods

- Class 4 and Class 5 DGR shipments (including Class 4 and 5 classified as REQ) are not accepted on EK flights.
- RRE, RRW, RRY, RXS, HUM and AVI are not accepted ex BSL or BRN
- General cargo shipments that are consigned to the Military Bases (or Ministry of Defense) that may include items such as, handcuffs, uniforms and other clothing for military or police, computers for office use, weapon holsters, gun cases, torches, ear defenders, furniture, dummies for exhibitions, and / or similar items may have to be declared as MIL. Therefore, invoice/packing will be required at the time of booking to get our Internal Compliance Team's approval.
- For shipments booked as RXS, MUW or SWP, Emirates will apply AXA rates.

K. Data Loggers

- Shipments with Data Loggers must be booked with the Special Handling Code "**EMD**". If the Data Logger contains Lithium Batteries then these must be declared in accordance with IATA DG Regulations along with the Special Handling Code ELI or ELM as applicable and the statement required on the AWB. If the Data Logger does not need to be classified as ELI or ELM then the acceptance check fee will not be charged. Only temperature loggers approved by Emirates SkyCargo may be used on EK flights. Please always check that the make and model is approved before use. The current list of EK approved loggers is embedded into the Approved Data Loggers tab.

L. Temperature Controlled Cargo

- Our product code PXS, PXD, PNF, PXF, AXS, AXD, AXM or AXT and temperature requirements must always be mentioned at the time of booking and be shown on AWB. Temperature Controlled shipments cannot be booked as Product GCR, only through the above-mentioned Products. Please note that for any AWB showing remarks regarding special temperature handling or storage the Cool Chain Rates apply. For Envirotainer / Dokasch / Csafe / Va-Q-Tec / Skycell, leasing and other charges are supplied upon request.
- We do not offer a FRO option for Pharma as loose cargo. We offer FRO for other commodities to a limited number of destinations with our PXF Product, but it must be understood that on the ramp and also on the aircraft there is no possibility to transport with a FRO setting. Therefore we can accept no complaints or liability for temperature deviations. In order to secure a FRO temperature in a stable manner you would need to use a Cooltainer solution with a minus setting option, such as (but not limited to) an Envirotainer t2 or Va Q Tec unit.
- For shipments booked in Cooltainers as **Agent Lease**, Dnata will bill following costs to Freight Forwarders:
 - CHF50.00 per unit for container check will apply to all container type
 - CHF50.00 per unit for electrical charging will apply to E containers

M. Ex Works pick-up

Ex Works pick-up can now be offered on request

N. BUP shipments / Cooltainers

- Build-up of BUPs and Cooltainers performed by our handling agent on your behalf will be charged directly to you as per their rate sheet.
- Pivot weights: AKE/RKN/LD3 = 755kg, PLA/ALF = 1155kg, PMC/RAP (Lower Deck) = 1650kg, PMC (Main Deck) = 2860kg and AMF/LD36 = 1895kg

O. Shipments to IKA

All shipments to IKA require an OK to send approval from our Compliance Team in DXB. The following information is required at the time of booking.

1. Commodity name (as declared on the AWB)	2. Country of origin or goods
3. Shipper's name and address	4. Consignee's name and address
5. End User (name, address, tel., and fax nos. of the end-user)	6. End Use purpose

Furthermore, **Emirates will only accept commodities on the below list to IKA**. Bookings for commodities not on the below list might be temporarily confirmed in error if booked online. Please note that such shipments will not be uplifted.

Pharmaceuticals	Blood/Cell cultures	Vaccines	Medical / Dental equipment and supplies	Human remains
Foodstuff	Meat, Fish, Poultry	Hatching Eggs	Live Fish	Aroma Products
Watches	Artwork	Carpets	Printed matter	Diplomatic mail
Bovine or other animal semen, including those transported in dry shippers with absorbed liquid nitrogen			Dry Ice used as a refrigerant for medical or perishable cargo included in the above approve commodities list	

P. Shipments to TLV

- Due to very stringent security requirements, there are some important limitations on what we are able to accept. Please note the following:
- The Known Shipper concept is applicable. But all cargo loaded onto our flights to TLV must be X-Rayed in DXB, even if Known Cargo. No alternative securing method is allowed and therefore, cargo that is rejected due to a dark alarm during X-Ray in DXB will need to be returned to origin at shipper's expense.
- For the security screening purpose, a "piece" is the individual box, carton, or other item within a shipment. The number of pieces is determined by the number of pieces identified by the documentation such as the Master Airway Bill (MAWB), House Airway Bill (HAWB), shipper export declaration, or bills of lading. Except for Pharma and other very low-density shipments, individual multiple boxes must not be banded into one skid and tendered as one piece.
- Low density cargo including Pharma and Garments can be loaded on skids. In such case the cargo must be secured by means of shrink-wrapping, banding or other suitable alternates (including Tyvek covers) capable of containing the cargo on the skid.
- Each single piece must be able to pass through 160 cms x 180 cms (HxW) X-Ray screening machine.
- Until further notice we are only accepting TLV cargo in BSL, GVA or ZRH. BRN will be considered at a later stage.
- Until further notice, we are not accepting BUP, Diplomatic Mail or Personal Effects to TLV.
- To allow enough time for rescreening in DXB, the minimum connecting time in DXB for cargo with destination TLV is 18 hours. This means that we can only offer Day A departure, Day C arrival. No exception possible.
- Only cargo labelled with IATA compliant Bar Code labels will be accepted for carriage. Cargo that is not labelled with Bar Code labels will not be accepted for carriage.
- To comply with the requirements of the Israeli Government, shipments will only be accepted if the person delivering the cargo is able to present valid Government issued Proof of Identity (Passport, ID Card or Driving License).

SWITZERLAND

LOCAL SALES CONDITIONS (LSC) FOR EMIRATES SKYCARGO

Valid from 01 April 2024



- During the ID check, below must be checked and verified: Picture of the person matching the ID Full name of the person (first and last name) Date of birth Type of ID, ID number, ID validity. This information will be retained at the station where cargo is accepted for a minimum of 30 days. The ID number will be recorded partially (last 4 digits only).
- The Name, Address and Telephone number of the shipper must be present on either the MAWB or HAWB.
- We appreciate that the above conditions are stringent but must make it very clear that we are unable to make any exception and we will not accept any liability for the costs of withdrawing non-compliant shipments.
- Shipments to TLV must not be consigned from/to an individual as a Shipper or Consignee on both Master Air waybill and house waybill for consolidation.
- The maximum weight per package/piece must not exceed 1000kg for Perishables and Pharmaceuticals, whereas for all other permissible commodities, weight per package/piece is limited to 2000kg.

Q. Non-stackable cargo, long pieces, and pieces over 2000kg

- Non-Stackable cargo that is less than 140cm high and/or long pieces that require diagonal loading may need to be offered with a higher than 1:6 Chargeable weight. Please contact your local SkyCargo office for applicable rates.

R. AVI/PET shipments

- In order to review documentation and to secure the required approvals from DXB and final destination, we require a minimum of 7 (seven) days between a reservation request and flight date for all AVI/PET bookings.