

# RUSSIAN FEDERATION

## LOCAL SALES CONDITIONS (LSC) FOR EMIRATES SKYCARGO

Valid from 01 April 2024



These Local Sales Conditions apply to all sales of air cargo transportation departing from **Russian Federation** including services incidental thereto, by or on behalf of Emirates SkyCargo. These Local Sales Conditions set out the specific booking and operational conditions which apply to Emirates SkyCargo cargo transportation sales in **Russian Federation**.

We reserve the right to modify these Local Sales Conditions at any time and without notice we therefore, advise you to check the latest document regularly for updates and in particular, prior to making any new bookings.

### **Carriage of Cargo by Emirates SkyCargo is governed by the following:**

- (i) Conditions of Carriage for Cargo and Conditions of Contract as displayed on the back of the Air Waybill can also be found at: <https://www.skycargo.com/conditions-of-carriage/>
- (ii) Local Sales Conditions, as applicable by country

These Local Sales Conditions are governed by and in accordance with the above-mentioned conditions. Except as otherwise stated, in the event of any discrepancies and/or inconsistencies the order of precedence shall be as listed above (i) to (ii).

The Shipper and/or the representing Agent (referred to as “Customer” hereinafter) are deemed to accept the above-mentioned documents in full for all bookings for Carriage of Cargo by Emirates SkyCargo.

### **Rate Applicability**

Emirates SkyCargo rates for cargo transportation are based on the booking information provided by Customer, excluding any applicable surcharges, taxes, levies, fees, and other charges (e.g., related to screening, customs, DGR handling, etc.). Rates may be modified in the event of any change in the booking details.

Rate applied is as per product code captured at the time of booking and may only be modified in the event of any change in product detail prior to delivery of shipment. After flight departure no change in product will be permitted and rate applied will be based on the booking detail. It is the agent’s responsibility to ensure the product code matches the rate applied prior to shipment departure. All rates are based on the issuance date of the Air Waybill (AWB).

The Emirates SkyCargo rates applicable for each booking are based on the country of and point of sale in **Russian Roubles (₽)** excluding fuel surcharge. The calculation of the applicable fuel surcharge will be as per the fuel surcharge mechanism available at <https://www.skycargo.com/shipping-services/fuel-index/>

Emirates SkyCargo reserves the right to terminate rates on the published tariff sheet with two (2) weeks’ notification. Emirates SkyCargo also reserves the right to amend, add or subtract surcharges (subject to applicable laws and regulations) on fuel, security, or external cost factors beyond its control and any such changes will be published with seven (7) days’ notice.

Weight breakpoints are only applicable for Emirates SkyCargo’s net-rates, as specified on the published tariff sheet.

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### **1. Spot Quotes\***

A spot or ad hoc quote is a one-time rate offered based on shipment details provided at time of the quote. All spot or ad hoc quotes are valid for seven (7) days only and should be accepted and booked within that period to avail the quote price.

The spot or ad hoc quote reference numbers should be provided at the time of booking to avail the spot or ad hoc quote rate. Capacity on spot or ad hoc based cargo is subject to availability and approval by Emirates SkyCargo.

\* Validity and the booking period of any specific spot or Ad hoc price quote is subject to the local (RU) EK & GSSA Management confirmation and may be different depending on the specific consignment. Please check with Emirates SkyCargo General Sales and Service Agent in Russian Federation.

### **2. Charges Collect**

The Emirates SkyCargo team at your respective station(s) will specify the applicability of Charges Collect by destination.

### **3. Other Charges**

Applicable surcharges, taxes, duties, fees and other charges are applicable as mentioned in this document (see Annexure 1) or through your local Emirates SkyCargo office. We advise you to consult them regularly in case of changes, and particularly, prior to making a booking.

Ground Handling Agents ("GHA") may apply additional charges not included in the surcharges and other charges specified in this document. Please check with the local Emirates SkyCargo office for details.

### **4. Booking Conditions**

Cargo shipment bookings for Emirates SkyCargo should be made in accordance with the terms of the Local Sales Conditions, either online via [www.SkyCargo.com](http://www.SkyCargo.com) or via other contracted booking portals, or via a direct connection (system-to-system), by email, or by telephone using the contact details of the Emirates SkyCargo customer service office at your respective station(s).

Find your local Emirates SkyCargo office details on <https://www.skycargo.com/contact-us?tab=2>.

### 5. LTA, Low-Show and No-Show Policy

#### 5.1. LTA

A Large Tonnage Agreement (LTA) is an agreed signed document required for shipments over:

- (i) Five (5) tonnes or more on a passenger flight
- (ii) Ten (10) tonnes or more on a full freighter

Cancellation, No-Show, and Low-Show charges will be applied as per Emirates SkyCargo's LTA policy.

<i>Notice of Cancellation by Customer</i>	<i>Agreed Compensation Payable by Customer</i>
Less than 96 hours but more than 72 hours written notice before the agreed Cut-Off time for the booking	50% of the total charges (including air freight rates and any other charges)
Less than 72 hours but more than 48 hours written notice before the agreed Cut-Off time for the booking	75% of the total charges (including air freight rates and any other charges)
Less than 48 hours written notice before the agreed Cut-Off time for the booking	100% of the total charges (including air freight rates and any other charges)

#### 5.2. Low-Show Policy\*\*

A Low-Show is where the chargeable weight on the booking is reduced by more than **one (1) tonne** without giving a notice of at least **forty-eight (48)** hours (or 2 working days) before departure. The tonnage reduction is the difference between the tendered chargeable weight and the chargeable weight of the last booking confirmation. In this instance, Emirates SkyCargo will charge **50%** of the tonnage reduction at the booked rate on freight amount as per booked product.

#### 5.3. No-Show Policy\*\*

A No-Show is a booking that is not cancelled or rebooked at least **forty-eight (48)** hours (or 2 working days) before departure, or which is delivered after the cut-off time. Any cancellation of a confirmed booking will result in a **100%** cancellation penalty. In case of a No-Show, the AWB will be frozen and cannot be reused. The applicable No-Show fee will be charged to the AWB used for the booking on freight amount as per booked product.

\*\*Applicability of the LTA, Low-Show and No-Show Policies for a specific consignment is subject to the local (RU) EK & GSSA Management confirmation and may be different depending on the shipment flight/date, seasonable space availability, volume/weight, loadability and local market conditions. Please check applicability of the LTA with Emirates SkyCargo General Sales and Service Agent in Russian Federation.

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### 6. Cut-Off Time

The customer is responsible for tendering the shipment to the carrier as “Ready for Carriage” according to the terms stipulated in Article 3 of the Emirates SkyCargo - General Conditions of Carriage for Cargo.

Shipments departing **Russian Federation** must be tendered before the cut-off time indicated below. Cut-off times may vary based on size, product and station in the country of origin.

Product	Built-up Unit (BUP)	Loose	Additional Information
General Cargo*	N/A	STD – 12 hours	-
Priority Cargo**	N/A	STD – 8 hours	-
Special Products***	N/A	STD – 24 hours	-

\*General Cargo includes the following product codes: GCR,

\*\* Priority Cargo includes the following product codes: AXA, AXC, AXD, AXS, PXC, PXD, PXS, PNF, PET, AVI, VAL

\*\*\* Special Products Cargo includes the following product codes: CAR

RCS and Documentation formalities must be completed prior to the above-mentioned cut-off timings.

### 7. Export Trucking

Drop-off location Cargo acceptance conditions

- The acceptance of transport by the carrier or its service provider from a shipper/shipper’s agent at drop off location (offline) does not imply that the cargo is ready to uplift.
- Cargo will be uplifted on a booked flight after completing all acceptance, security and safety requirement checks at Carrier’s gateway station after unloading of the cargo from the truck.
- Should the acceptance check fail at Carrier’s gateway station, the shipper or shipper’s agent is responsible to ensure cargo is make ready for acceptance or return it back at their own cost with no liability to Carrier.

### 8. Claims and/or Complaints

All claims and/or complaints (including requests to investigate temperature deviations) should preferably be sent through the Emirates SkyCargo customer support portal - <https://www.skycargo.com/feedback-and-complaints/>

### 9. Invoicing and Payments

Any dispute in the invoice amount should be notified to the carrier immediately or up until 90 days of the invoice date. If the dispute is not raised within this period, the invoice shall be deemed to have been accepted. A CCA can be raised up to a maximum of 12 months from AWB issue date and subjected to a CCA Fee.

A Charges Correction Advice (“CCA”) fee of **₹ 6500.00** will apply on all CCA’s when issued post 90 days (based on invoice date).

Invoice queries should be addressed to [ek.sales@gsa.aero](mailto:ek.sales@gsa.aero)

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### Annexure 1 - Other Charges Applicable

CODE	DESCRIPTION	ORIGIN	DESTINATION	PRODUCT CODE	SPECIAL HANDLING CODE (SHC)	CURRENCY	CHARGE	CHARGE BY	ADDITIONAL INFORMATION	EFFECTIVE FROM	VALID	TILL
CB	MAWB Manual Data Entry	RU	Worldwide	-	-	RUB	755.00	Per MAWB	-	01-Jul-22	31-Dec-99	
CC	HAWB Manual Data Entry	RU	Worldwide	-	-	RUB	755.00	Per HAWB	-	01-Jul-22	31-Dec-99	
CD	HAWB Electronic Transmission	RU	Worldwide	-	-	RUB	190.00	Per HAWB	-	09-Feb-22	31-Dec-99	
CG	MAWB Electronic Transmission	RU	Worldwide	-	-	RUB	190.00	Per MAWB	-	09-Feb-22	31-Dec-99	
DK	India HUM Release Order	RU	IN	GCR (Emirates AirFreight)	HUM	RUB	3,334.00	Per MAWB	-	10-May-22	31-Dec-99	
IN	Erbil Insurance	RU	EBL	-	-	RUB	13.00	Per Kg (Chg Wt.)	-	10-May-22	31-Dec-99	
LA	Live Animals Related Services	RU	Worldwide	PET/AV/DOC/EQN	-	RUB	8,500.00	Per MAWB	-	01-Feb-22	31-Dec-99	
MC	Trivandrum Handling Charges	RU	TRV	-	-	RUB	5.20	Per Kg (Chg Wt.)	-	23-Nov-22	31-Dec-99	
MI	Dhaka Royalty	RU	DAC	-	-	RUB	1.00	Per Kg (Chg Wt.)	-	01-Oct-19	31-Dec-99	
RA	Dangerous Goods Physical/Documentary Inspection	RU	Worldwide	-	RGX/RCX/RXB/RXC/RXD/RXE/RXG/RXS/RFG/RPG/RNG/RFL/RFS/RSC/RFW/ROX/ROP/RPB/RIS/RRW/RRY/RCM/RMD/RSB/RBM/RLI/RLM	RUB	6,000.00	Per MAWB	-	21-Oct-22	31-Dec-99	
RC	UAE Transit Permit Cost	RU	Worldwide	-	RGX/RCX/RXC/RXD/RXB/RXE/RXG/RXS/SWP/MUW	RUB	3,050.00	Per MAWB	-	23-Nov-22	31-Dec-99	
RF	Oman Government Approval & Escort Fee	RU	OM	-	SWP/RXS/MUW	RUB	10,367.00	Per MAWB	-	20-Nov-22	31-Dec-99	
	Oman Government Approval	RU	OM	-	RRY/RRE	RUB	7,928.00	Per MAWB	-	20-Nov-22	31-Dec-99	
	Jordan - Import Escort Fee	RU	JO	-	SWP/RXS/MUW	RUB	3,428.00	Per MAWB	-	20-Nov-22	31-Dec-99	
Saudi Arabia - OK To Forward		RU	SA	-	RBM/RCM/RCX/RFG/RFL/RFS/RFW/RGX/RIS/RLI/RLM/RMD/RNG/ROP/ROX/RPB/RPG/RRW/RRY/RSC/RXB/RXC/RXD/RXE/RXG/RXS	RUB	2,866.00	Per MAWB	-	01-Nov-23	31-Dec-99	
		RU	SA	VAL	-	RUB	2,866.00	Per MAWB	-	01-Dec-22	31-Dec-99	
TR	Transit Handling	RU	DXB	PET/AVI	-	RUB	0.00	Per MAWB	-	10-May-22	31-Dec-99	
		RU	Worldwide	AVI	-	RUB	16,327.20	Per MAWB	Excluded Commodity Codes: 1024, 1026, 1054, 1059, 1091, 1093	18-Nov-23	31-Dec-99	
		RU	Worldwide	PET	-	RUB	10390.00 for first crate + 2251.00 for each additional crate	Per PET/Per Cage	-	03-Jun-22	31-Dec-99	

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### (Continued) Annexure 1 - Other Charges Applicable

CODE	DESCRIPTION	ORIGIN	DESTINATION	PRODUCT CODE	SPECIAL HANDLING CODE (SHC)	CURRENCY	CHARGE	CHARGE BY	ADDITIONAL INFORMATION	EFFECTIVE FROM	VALID	TILL
VB	Destination Valuable Handling Charges	RU	MCT	VAL	-	RUB	3,464.00	Per MAWB	-	10-May-22	31-Dec-99	
		RU	SA	VAL	-	RUB	8,290.00	Per MAWB	-	15-Sep-22	31-Dec-99	
		RU	COK	VAL	-	RUB	3,426.00	Per MAWB	-	15-Sep-22	31-Dec-99	
		RU	CCU	VAL	-	RUB	3,426.00	Per MAWB	-	15-Sep-22	31-Dec-99	
		RU	TRV	VAL	-	RUB	3,426.00	Per MAWB	-	15-Sep-22	31-Dec-99	
		RU	BLR	VAL	-	RUB	3,426.00	Per MAWB	-	15-Sep-22	31-Dec-99	
		RU	EG	VAL	-	RUB	6,228.00	Per MAWB	-	15-Sep-22	31-Dec-99	
		RU	SG	VAL	-	RUB	3,607.00	Per MAWB	-	15-Sep-22	31-Dec-99	
		RU	LON	VAL	-	RUB	16,320.00	Per MAWB	-	15-Sep-22	31-Dec-99	
		RU	PRG	VAL	-	RUB	1,292.00	Per MAWB	-	15-Sep-22	31-Dec-99	
		RU	IST	VAL	-	RUB	10,824.00	Per MAWB	-	10-May-22	31-Dec-99	
		RU	ATH	VAL	-	RUB	2,916.00	Per MAWB	-	10-May-22	31-Dec-99	
		RU	AMM	VAL	-	RUB	4,330.00	Per MAWB	-	10-May-22	31-Dec-99	
		RU	DE	VAL/VUN	-	RUB	29,156.00	Per MAWB	-	10-May-22	31-Dec-99	
		RU	DE	-	RXS/SWP/MUW	RUB	29,156.00	Per MAWB	-	10-May-22	31-Dec-99	
		RU	FCO	VAL	-	RUB	16,522.00	Per MAWB	-	10-May-22	31-Dec-99	
		RU	MXP	VAL	-	RUB	9,719.00	Per MAWB	-	10-May-22	31-Dec-99	
RU	BRU	VAL	-	RUB	45,025.00	Per MAWB	-	10-May-22	31-Dec-99			
RU	LCA	VAL	-	RUB	5,025.00	Per MAWB	-	01-Jul-23	31-Dec-99			
RU	KWI	VAL	-	RUB	1,079.00	Per MAWB	-	01-Jul-23	31-Dec-99			