



Introducing Emirates AOG

Every aircraft is made up of millions of components and any single part of any shape or size can be subject to failure or damage. In often unforeseen circumstances, this can cause problems for any airline operator.

From a birdstrike to part failure, the aircraft has to be grounded. As costs can quickly grow, the priority is getting the plane off the ground and back into service, reducing departure delays and flight cancellations.

Moving the most vital aircraft parts around the world is a challenging process. Whilst different parts have different solutions of transportation, the most important factor is time.

Emirates AOG makes your spare part our priority. Any time of the day, any day of the year. No matter the weight, shape, size or final destination, we make it happen.

Priority
transportation of
vital aircraft parts



Emirates AOG

Preventing small parts causing big problems

Our Emirates AOG product

Guaranteed capacity

All Emirates AOG shipments are given priority treatment. Parts weighing 0-100kgs are accepted up to 4 hours prior to departure, whilst parts between 101-1000kgs are accepted up to 6 hours prior to departure. Our wide-bodied fleet has a cargo carry capacity of up to 14,000kgs. So whether it's big or small, we ensure its safe transportation on your preferred flight.

Priority service

Every Emirates AOG shipment is prioritised at each stage of the journey, starting with expedited ramp-side transit of less than 90 minutes. On arrival, Emirates AOG parts weighing between 0-100kgs are cleared in just 2.5 hours from arrival, whilst parts weighing 101-1000kgs are cleared in only 4 hours.

Peace of mind

Our dedicated Emirates AOG team are available 24/7, 365 days a year. They monitor your shipment's movement through our digital track-and-trace platform, which provides both shipper and carrier with regular milestone updates. Using our extensive network and high flight-frequency, we make prioritising any aircraft part our pride and joy.

The Emirates SkyCargo advantage

Emirates SkyCargo solutions make the difference thanks to our cutting-edge, industry-leading cargo transportation support structure.

Our dual hub in Dubai comprises of DXB (Dubai International Airport) and DWC (Dubai World Central), the largest and most technologically advanced cargo handling facility in the world. Connected by our fleet of trucks and purpose-built highways, the cargo flow between DXB and DWC is seamlessly uninterrupted.

240 flights depart from Dubai every 24 hours, offering connections to destinations across our extensive global network.









Our Emirates AOG product delivers your vital aircraft part in outstanding timeframes. All the priority you need to get your aircraft off the ground and back into service.

To find out more, visit skycargo.com/emiratesaog

To book a shipment, register your details at skycargo.com and follow the simple booking guidelines or visit your local SkyCargo office.

For 24-hour support, call +971 600 566 661 or email us at skycargodxb@emirates.com

Product features

	Flown-as-booked
	Capacity guaranteed
	Dedicated AOG bags for handling small shipments
	Track-and-trace platform
	Milestone updates
	Specialised hub-handling facilities
	Dedicated priority counter at hub
	24-hour global AOG team

Acceptance cut-off

0-100kgs | 4 hours prior to Scheduled Time of Departure (STD)
101-1000kgs | 6 hours prior to STD

Ready for delivery

0-100kgs | 2.5 hours after Actual Time of Arrival (ATA)
101-1000kgs | 4 hours after ATA